

Repealed
Schedule "A" of By-law No. 3219/82 was repealed and replaced
by By-law No. 164/2004 on October 27, 2004.
Therefore, this amending by-law is also deemed to be repealed.

BY-LAW NO. 6184/93

**A By-law of THE CITY OF WINNIPEG
to amend By-law No. 3219/82,
being The City of Winnipeg Parks
and Recreation By-law.**

THE CITY OF WINNIPEG, in Council assembled, enacts
as follows:

1. Schedule "A" of By-law No. 3219/82, as amended, is further amended by adding the following:

"ASSINIBOINE PARK ZOO FEE SCHEDULE"

1. **GENERAL DAILY ADMISSION**

- A) March to October inclusive, except May 12 to September 19, 1993. Daily admission (Visitors may leave Zoo grounds and be re-admitted upon showing receipt.)

Infant	Up to 2 years of age	Free
Child	2 to 12 years of age inclusive	\$1.00
Youth	13 to 17 years of age inclusive	\$1.50
Adult	18 to 64 years of age inclusive	\$3.00
Senior	65 years of age and over	\$2.75
Family Equal to the fee of two adults and one youth.		
Admission under the "Family" category is to include one or two adults and their children under the age of 18 years.		
		\$7.50

- B) November to February inclusive;

Infant	Free
Child/Youth/Seniors/Adult	\$1.00

2. **ANNUAL PASS** (Unlimited admissions including the Down Under Exhibit);

Individual	\$16.00
Family	\$40.00

3. **COLLECTION PERIOD**

Admission fees will be collected throughout the year excepting all Tuesdays subject to Down Under Exhibit admission.

4. **DOWN UNDER EXHIBIT DAILY ADMISSION (INCLUDING GENERAL DAILY ADMISSION) OTHER THAN ANNUAL PASS**

- A) From May 12 to September 19, 1993 inclusive (Tuesday excepted) the following fees will apply for admission to the Zoo and will include admission to the Down Under Exhibit:

Infant	Free
Child	\$2.50
Youth/Adults/Seniors	\$4.00

- B) On Tuesdays, May 12 to September 19, 1993, admission to the Down Under Exhibit will be as follows:

Infant	Free
Child	\$2.50
Youth/Adults/Seniors	\$4.00

5. **TOUR GROUPS**

Group members pay appropriate daily admission fee. A maximum of two free admissions are provided for each tour group.

6. **SCHOOL GROUPS**

Group members will pay an admission equal to the child's rate. Chaperons, teachers and bus drivers accompanying school groups are admitted free.

7. **SPECIAL NEEDS INDIVIDUALS AND SOCIAL AND SERVICE AGENCIES**

- A) Free or reduced admission to the Zoo may be provided to individuals with special needs and for the clients of non-profit social and service agencies responsible for providing service for low income, disabled, or other disadvantaged citizens.
- B) Agencies and individuals must submit requests in writing to the Zoo Director. Written requests must indicate nature of request and number of free admissions requested, objectives of the agency, number of clients served, and confirmation of agency non-profit status.
- C) Each new request requires the approval of the General Manager. Repeat requests will be considered for approval by the Zoo Director up to a maximum of four per season. The Department reserves the right to limit the number of passes issued at any one time.
- D) A report identifying the total number of passes distributed to individuals and organizations in a given year will be provided by the Zoo Director to the General Manager by February 1st of the following year.

8. **SPECIAL EVENTS**

- A) To encourage the extensive use of the Assiniboine Park Zoo, any group may request the use of the site for a special event. User groups are categorized into two groups: non-profit and profit organizations.
- B) **Non-Profit Organizations:** Any group, agency, club or community based organization that operates solely for the benefit of the community and/or for a charitable cause who maintain a registered charities status with the Federal Government or where funds raised are used solely to assist a charity or the organization in its operations.
 - i) During regular operating hours, participants of the

organization will be charged 50% of the applicable rate plus all additional charges that may be incurred as a direct result of the special event, i.e. utility service hook-ups, additional garbage lifts, etc.

- ii) After regular operating hours, the organization will be charged all additional costs incurred as a direct result of the special event (staff costs, utility service hook-ups, additional garbage lifts, etc.)

- C) **Profit Organizations**: Any business, agency, religious or political organization whose primary purpose is profit oriented for gain.

- i) During regular operating hours, the organization will be charged 100% of the applicable rate per participant, and all additional charges incurred as a direct result of the special event.
- ii) After regular operating hours, the organization will be charged for all additional costs incurred as a direct result of the special event (staff costs, utility hook-ups, additional garbage lifts, etc.)

9. **SPECIAL EXHIBIT**

Special exhibits will be allowed at the Zoo with the approval of the General Manager.

Where required, special admission rates may be established for the exhibits with the approval of the Committee on Protection, Parks and Culture.

10. **COURTESY PASSES**

- A) Courtesy passes are for one daily admission to the Zoo for an individual or family group and are redeemable during the current year.
- B) Courtesy Passes may be used for public relations purposes on behalf of the City of Winnipeg according to the following guidelines:

Invitation as a means to encourage groups to organize a special event at the Zoo, include the Zoo on a tour itinerary, etc.;

Customer relations as a means of rectifying a situation, providing a refund, or responding to a complaint by a visitor to the Zoo;

Hospitality as a gesture when the City hosts the visits of officials, dignitaries, and special guests;

Special Requests as a means of responding to requests from the Mayor, Councillor or Department Head who would use a courtesy pass in the course of discharging their duties on behalf of the City;

Professional Visitation as a means to respond to site visits by members of professional organizations associated with Zoos, e.g. Association of Zookeepers, Association of Zoo Veterinarians;

Promotion as an incentive to participate in a program or activity sponsored by the City, i.e. prize for contests, City's newsletters.

- C) The authority to sign and issue courtesy passes lies with the General Manager of the Parks and Recreation Department and his/her designate.

A report identifying the total number of passes distributed to individuals and organizations in a given year will be provided by the Zoo Director to the General Manager by February 1st of the following year.

11. **WAIVER OF FEES FOR SPECIAL PROMOTION EVENTS**

In order to promote greater use and awareness of the Zoo, special reduced rates or free admission on a particular day will be permitted subject to the approval of the General Manager. Examples could include free admission on Canada Day, 100th Anniversary of the Zoo's opening.

12. **REFUNDS**

- A) Refunds may be issued to individuals and family groups in the event of accident, illness, injury or in the event of unforeseen circumstances that result in the closure of the Zoo.
- B) Gatekeepers may issue complimentary passes for refunds requested on the same day of purchase. Gatekeepers will report all refunds issued on a daily basis, including the name of individuals, address, the reason for the refund. Individuals receiving refunds must sign for all complimentary passes issued.

- C) Gatekeepers may issue cash refunds only in instances where visitors do not reside in Winnipeg and where visitors are unlikely to visit the Zoo again.

Names, addresses, reasons for issuing cash refunds and signatures must be submitted on a daily basis.

- D) Requests for refunds after the day of purchase shall be made in writing to the Zoo Director who may authorize complimentary passes or a cheque refund to tourists.
- E) A report identifying the total number of refunds granted, the reasons for the refunds, the number of cash and complimentary passes in a given year shall be submitted to the General Manager by the Zoo Director by February 1st of the following Year.

13. All fees and charges specified herein shall include applicable Goods and Services Tax."

2. This By-law shall come into force and effect as of March 1, 1993.

DONE AND PASSED in Council assembled, this 26th day of May,
A..D. 1993.