Agenda – Executive Policy Committee – October 19, 2005

REPORTS

Item No. 2 **Red Tape Commission Recommendations –**
No. 5 - "Easy Pay" Policy at City Hall
No. 19 - Single Annual Permit for Events, Festivals
No. 24 - Improve City Hall's "front doors
No. 28 - Stakeholders into Tape Commission
File GG-5

EXECUTIVE POLICY COMMITTEE RECOMMENDATION:

On July 20, 2005, the Executive Policy Committee referred to the Chief Administrative Officer for review and recommendation the following first phase recommendations of the Red Tape Commission, said report(s) to be submitted to the Executive Policy Committee for consideration in September 2005 (Recommendations 5 and 24), and October 2005 (Recommendations 19 and 28), namely:

- Recommendation 5
  Adopt an "easy-pay" policy to offer customers a consistent standard for payment options citywide.

- Recommendation 19
  Create a "regular events permit" to consolidate permit approvals and payments for regular festivals events into a permanent permit. Once filed and approved, each "regular event" should have the option to simply renew or adjust the permit annually.

- Recommendation 24
  Build a better "front door" to City services through a series of small but important changes to improve the welcome for citizens and business customers.

- Recommendation 28
  Consult with stakeholders on techniques to improve impact statements in public service reports to Council wherever possible, helping to prevent red tape before it ever appears.

DECISION MAKING HISTORY:

EXECUTIVE POLICY COMMITTEE RECOMMENDATION:

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- Recommendation 24
  Build a better "front door" to City services through a series of small but important changes to improve the welcome for citizens and business customers.

- Recommendation 28
  Consult with stakeholders on techniques to improve impact statements in public service reports to Council wherever possible, helping to prevent red tape before it ever appears.

And Further, the Executive Policy Committee referred to the Chief Administrative Officer for review and recommendation the following first phase recommendations of the Red Tape Commission, said report(s) to be submitted to the Executive Policy Committee for consideration within 90 days, namely:

- Recommendation 15
  Negotiate as many standardized development and servicing agreements with the Urban Development Institute as possible. Once agreements are set, delegate execution of these agreements to the Winnipeg Public Service [Administration] based on negotiated parameters to govern their application.

- Recommendation 25
  Report to Council on the merits of a full transition to a 311-based customer service model, with the goal of obtaining a final council decision on the City's 311 service objectives as soon as possible.