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2007 01 09 Report

The Winnipeg Airport Authority,
Mr. Barry Rempel,
Room 249, 2000 Wellington Ave
Winnipeg, MB R3H 1C2

January 11, 2007

Mr. Rempel,

I am writing about a problem I have with the Unicity Taxi Co. which we have to use on our return to our home in Winnipeg. I have travelled throughout Canada and find Winnipeg airport taxis to be in a deplorable state. The cars are not clean but very dusty to the point I hate sitting in some, as I feel I will leave the car with my clothing being dirtied by the dust on the seats. The dash in some cars are so dusty, the division between the 2 front seats often broken, full of junk and dusty. As I have no choice but to use the company now exclusive to the airport, my selection is limited as I am always anxious to get home and cannot wait for another cab. I would certainly endorse the use of a shuttle bus if they were available in Winnipeg as in many other cities.

I often think of the negative impression the visitor and tourists must have of our City as they jump into a taxi cab on arrival to our wonderful City.

I hope this situation can be resolved for the benefit of all travellers.

Marcelle Forest,
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AVION
PARKING RETAIL SECURITY

FACSIMILE

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