City Auditor/Chief Performance Officer
ACCOUNTABILITY REPORT
4th Quarter 2010

Purpose of the Report

Currently, the City Auditor/Chief Performance Officer reports annually to Audit Committee on the performance of the Audit Department. This report is intended to provide Audit Committee with a quarterly report on the performance of the Audit Department. This report focuses on the work in progress and the key performance results achieved by the Audit Department.

Projects in Progress

	Report to Committee
Audit Plan 2011- 2014	April 2011
Review of Process for Regulating Demolitions	April 2011
Risk Management Audit	June 2011
Animal Services By-law Enforcement Audit	June 2011
Corporate Leadership Training Audit	June 2011
Traffic Signals Performance Audit	June 2011
Libraries	October 2011

Projects to start in 2011

Councillor Representation Allowance Fund Audits
Real Estate (non-monetary grants to not-for-profit agencies)
311 Performance Audit

Key Performance Results

Performance Measure	2010	2010 Target	2009 Actual	2008 Actual
Percentage of audit recommendation accepted	100%	95%	100%	100%
Percentage of recommendations implemented over 5 years	81%	82%	79%	85%
Potential costs savings identified in Audits	-	50% of Dept Budget	$93,000	$2.18 Million
Clients/Stakeholder rating that the audit recommendations as “value-added” (out of 5)	4.33	4.0	4.1	4.0
Department expenditures	$821,294	$ 844,715	$ 746,416	$ 912,714

1 Actual spending to December 31, 2010



City Auditor/Chief Performance Officer
February 16, 2011