City Auditor/Chief Performance Officer
ACCOUNTABILITY REPORT
1st Quarter 2011

Purpose of the Report

Currently, the City Auditor/Chief Performance Officer reports annually to Audit Committee on the performance of the Audit Department. This report is intended to provide Audit Committee with a quarterly report on the performance of the Audit Department. This report focuses on the work in progress and the key performance results achieved by the Audit Department.

Projects in Progress

	Report to Audit Committee
Councillors' Representation Allowance Audits*	June 2011
Risk Management and Insurance Performance Audit	July 2011
Traffic Signals Branch Performance Audit	July 2011
Animal Services By-law Enforcement Audit	July 2011
Corporate Leadership Training Audit	October 2011
Library Services	October 2011

* Report to Governance Committee of Council

Projects to start in 3rd Quarter 2011

Swimming Pools Safety Audit
Non-monetary grants to not-for-profit agencies (Real Estate)
Review of WPS Civilian Staffing
Fraud Hotline Implementation

Key Performance Results

Performance Measure	2011	2011 Target	2010 Actual	2009 Actual
Percentage of audit recommendation accepted	100%	95%	100%	100%
Percentage of recommendations implemented over 5 years	83%	82%	81%	79%
Potential costs savings identified in Audits	-	50% of Dept Budget	$1.25M	$93,000
Clients/Stakeholder rating that the audit recommendations as "value-added" (out of 5)	4.5	4.0	4.2	4.1
Department expenditures	$174,333[1]	$ 866,046	$ 821,294	$ 746,416

1 Actual spending to March 31, 2011



City Auditor/Chief Performance Officer
May 30, 2011