STANDING POLICY COMMITTEE ON INFRASTRUCTURE RENEWAL

AND PUBLIC WORKS

QUESTION PERIOD

Minute No. 404
Councillor Smith reported that residents witnessed workers throw the recyclable cart contents into the same garbage trucks with their garbage, and inquired how the Chair would prevent this from occurring.

Councillor Vandal stated that the complaint would be forwarded to the Director of Water and Waste for investigation and response.

Councillor Smith noted reports about yard waste not being picked up, and despite calls to 311, not being picked up until 10 days later. Councillor Smith inquired if the Chair was aware of this to which Councillor Vandal replied that although there was no excuse for the actions, this was the first time spring waste pickup had occurred. He further noted that the complaints had been forwarded to the Director of Water and Waste for investigation and response.

Councillor Mayes inquired when the new policy on gravel back lanes, as noted in the audit report from the May 2011 Council Meeting could be expected.

Councillor Vandal stated that he would bring that up with the Director of Public Works, and work with Councillor Mayes and the rest of the committee to develop the new policy.

Regarding the previous question from Councillor Smith, Councillor Mayes noted that some Emterra trucks had compartments for both garbage and recycling in the same truck and inquired if the chair was aware of this fact.

Councillor Vandal agreed that there were trucks that handled yard waste, garbage and recycling.

Councillor Havixbeck stated that there had been numerous complaints with yard waste pick-up through most of Charleswood and Tuxedo and inquired if there was a process in place regarding this issue.

Councillor Vandal replied that residents should call 311 to report issues and further noted that Councillors could contact the foreman in their area and the Director.

Regarding the waste pickup process, Councillor Havixbeck inquired about the lack of automation, noting that most bins seem to be picked up manually.

Standing Policy Committee on Infrastructure Renewal and Public Works – Question Period (continued):

Councillor Vandal concurred with Councillor Havixbeck that automated pickup was what was contracted for and agreed to bring the matter up with the Director and at Standing Committee.

Councillor Havixbeck noted complaints received regarding street sweeping in large areas of Charleswood and inquired about the policy of not re-sweeping of poorly done areas.

Councillor Vandal noted that if a service that the City had contracted was deficient, it was up to the contractor to take care of the deficiency.

Councillor Browaty asked the Chair if he was aware that in areas where there were both back lanes and front pick-ups, one manual style would handle both types of pickup, to which Councillor Vandal replied that he was not aware.

Noting the numerous service complaints, Councillor Browaty questioned what fines Emterra was paying. Councillor Vandal stated that an administrative update on the fines would come to the Standing Policy Committee in Camera.

Councillor Eadie asked if the Chair was aware that FIPPA requests for fines being paid by waste contractors were being blocked, to which Councillor Vandal replied that he was not aware.