Minute No. 557
Report – Standing Policy Committee on Protection and Community Services – July 4, 2013

Item No. 4 **Agreements with WRHA for Provision of Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine**

COUNCIL DECISION:

Council concurred in the recommendation of the Standing Policy Committee on Protection and Community Services and adopted the following:

1. That the City enter into agreements with the Winnipeg Regional Health Authority for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine for the period April 1, 2009 to December 31, 2010 and for the period January 1, 2011 to December 31, 2014, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

2. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of the agreements with the Winnipeg Regional Health Authority for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine for the period April 1, 2009 to December 31, 2010 and for the period January 1, 2011 to December 31, 2014, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services, in accordance with the terms and conditions set forth in this report and such terms and conditions deemed necessary by the City Solicitor/Director of Legal Services to protect the interests of the City.

3. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

Report – Standing Policy Committee on Protection and Community Services – July 4, 2013

DECISION MAKING HISTORY:

Moved by Councillor Fielding,

That the recommendation of the Standing Policy Committee on Protection and Community Services be adopted.

The motion for adoption of the item was put.

Councillor Swandel called for the yeas and nays, which were as follows:

Yea: His Worship Mayor Katz, Councillors Browaty, Eadie, Fielding, Gerbasi, Mayes, Pagtakhan, Sharma, Smith, Steen, Vandal, Wyatt and Nordman. 13

Nay: Councillors Havixbeck, Orlikow, Swandel. 3

and the motion for adoption of the item was declared carried.

EXECUTIVE POLICY COMMITTEE RECOMMENDATION:

On July 10, 2013, the Executive Policy Committee concurred in the recommendation of the Standing Policy Committee on Protection and Community Services, and submitted the matter to Council.

STANDING COMMITTEE RECOMMENDATION:

On July 4, 2013, the Standing Policy Committee on Protection and Community Services concurred in the recommendation of the Winnipeg Public Service and submitted the matter to the Executive Policy Committee and Council.

ADMINISTRATIVE REPORT

Title: Agreements with WRHA for Provision of Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine

Critical Path: Standing Policy Committee on Protection & Community Services – Executive Policy Committee - Council

AUTHORIZATION

Author	Department Head	CFO	CAO
Reid Douglas	Reid Douglas	M. Ruta	D. Joshi COO

RECOMMENDATIONS

1. That the City enter into agreements with the Winnipeg Regional Health Authority for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine for the period April 1, 2009 to December 31, 2010 and for the period January 1, 2011 to December 31, 2014, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

2. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of the agreements with the Winnipeg Regional Health Authority for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine for the period April 1, 2009 to December 31, 2010 and for the period January 1, 2011 to December 31, 2014, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services, in accordance with the terms and conditions set forth in this report and such terms and conditions deemed necessary by the City Solicitor/Director of Legal Services to protect the interests of the City.

3. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

REASON FOR THE REPORT

Council approval is required for the multi-year contracts between the City of Winnipeg and the Winnipeg Regional Health Authority (WRHA) for the provision of Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine within the Primary Service Area as defined in the Agreements.

IMPLICATIONS OF THE RECOMMENDATIONS

HISTORY

The Winnipeg Fire Paramedic Service (WFPS) has historically provided pre-hospital emergency medical care and inter-facility transport services to the citizens of Winnipeg by contract with the WRHA. The most recent contract was for a five (5) year period and expired on March 31, 2009. Negotiations have been ongoing since that time to finalize the terms of a new agreement. The lengthy negotiations have resulted in substantive changes to the agreement, which are beneficial to the City.

On April 22, 2013 Winnipeg Fire Paramedic Chief Douglas was advised by Manitoba Health that the WFPS land system licence for 2013 was being revised effective immediately to include two conditions, one of which was that the WFPS enter into a Service Purchase Agreement with the WRHA. Manitoba Health has indicated that it anticipates that the Service Purchase Agreement be finalized and submitted to the Emergency Medical Services Branch by October 1, 2013. The Service Purchase Agreement is the Agreement for Emergency Medical Response Services and Inter-Facility Transport and Community Paramedicine that has been the subject matter of this report.

Community paramedicine is an innovative approach to patient care that will assist patients in receiving more timely and appropriate health care for their needs, and change the way EMS services are provided to our citizens. A pilot project, Emergency Paramedics In the Community (EPIC), is currently underway where EPIC paramedics will assist clients in finding the most appropriate resource for their health concern, and connect them with that resource in a timely and efficient fashion. EPIC paramedics will function as part of a health care team comprised of multiple allied agencies in addressing client concerns and developing a plan of action to better support their needs in the community. Each care plan will be unique to the individual, and attempt to address their concerns with a client centered approach aimed at enhancing their lives and independence.

The Winnipeg Fire Paramedic Service has negotiated the terms and conditions of proposed agreements with the WRHA to provide long-term funding for the provision of emergency medical response services, inter-facility transport and community paramedicine (the “Services”) to the citizens of Winnipeg.

This report recommends two agreements. The first agreement is for the period April 1, 2009 to December 31, 2010 and is an extension of the agreement that expired on March 31, 2009. The second agreement is for the period January 1, 2011 to December 31, 2014 when payments to the City for Patient Offloading Delays were first implemented and includes a new process for the City to bill WRHA for Uncollectable First Nations Ambulance Transport billings.

The City is required to provide the Services in the Primary Service Area in accordance with the Approved Business Plan for the relevant time period and WRHA provides funding to the City for the Services in accordance with the rates, amounts, terms and conditions as described in the Approved Business Plan. There is a Joint Operations Committee established by the City and the WRHA to address planning and operational issues.

The Minister of Health, on behalf of the Government of Manitoba, commissioned a consultant to conduct a Manitoba EMS System Review. The EMS Report issued by the consultant in March 2013 contains 54 recommendations, which are intended to strengthen the emergency medical response services system across the Province, and have been accepted by the Minister of Health.

The City and the WRHA have agreed to fully participate in the implementation of all the relevant recommendations of the EMS Report and to amend the agreement to incorporate any changes required in order to implement applicable recommendations from the EMS Report.

A summary of the terms and conditions for the 2011-2014 agreement is attached as Appendix A.

FINANCIAL IMPACT

Financial Impact Statement **Date:** June 13, 2013

Project Name: **First Year of Program** **2013**

Agreements with WRHA for Provision of Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine

	2013	2014	2015	2016	2017
Capital					
Capital Expenditures Required	$ -	$ -	$ -	$ -	$ -
Less: Existing Budgeted Costs	-	-	-	-	-
Additional Capital Budget Required	$ -	$ -	$ -	$ -	$ -
Funding Sources:					
Debt - Internal	$ -	$ -	$ -	$ -	$ -
Debt - External	-	-	-	-	-
Grants (Enter Description Here)	-	-	-	-	-
Reserves, Equity, Surplus	-	-	-	-	-
Other - Enter Description Here	-	-	-	-	-
Total Funding	$ -	$ -	$ -	$ -	$ -
Total Additional Capital Budget Required	$ -				
Total Additional Debt Required	$ -				
Current Expenditures/Revenues					
Direct Costs	$ 55,433,318	$ 56,771,679	$ -	$ -	$ -
Less: Incremental Revenue/Recovery	30,316,967	32,654,687	-	-	-
WRHA Share	14,765,150	14,382,226			
Net Cost/(Benefit)	$ 10,351,201	$ 9,734,766	$ -	$ -	$ -
Less: Existing Budget Amounts	10,351,201	9,734,766	-	-	-
Net Budget Adjustment Required	$ -	$ -	$ -	$ -	$ -

Additional Comments:

2013 costs are based on March 2013 Operating Projections. 2014 costs are based on preliminary budget numbers.

Original signed by
J. Romaniuk, CGA
Manager of Finance

CONSULTATION

In preparing this report there was consultation with:

Legal Services (as to legal issues)

SUBMITTED BY

Department: Fire Paramedic Service
Division: Administration
Prepared by: Michelle Weimer
Date: *June 13, 2013*
File No.

Appendix A

Terms and Conditions of Emergency Medical Response Services, Inter-facility Transport and Community Paramedicine Agreement

Parties to the Agreement:	The City of Winnipeg *(Operator)* Winnipeg Regional Health Authority *(Authority)*
Services to be Provided:	Emergency Medical Response Services, Inter-facility Transport and Community Paramedicine
Primary Service Area:	The area with established boundaries within the Winnipeg Health Region as designated in Schedule "A", includes all of the City of Winnipeg, Grande Pointe and parts of East St. Paul, West St. Paul, Rosser and Springfield.
Term:	January 1, 2011 to December 31, 2014
Termination Provisions:	• 12 months written notice by either party • If non-compliance 30 days notice by the Authority to declare the Operator to be in default.
Notice of intent to renew:	Minimum one year written notice by any party prior to December 31, 2014 expiry date.
Financial Arrangements:	• Audited financial statements of the immediately preceding Operator's Fiscal Year operations with respect to the Services must be provided by June 30th of each year. • At a minimum Quarterly financial and statistical reports in the format specified by the Joint Operations Committee; • Three year forecasted revenues and expenditures compared to current year's forecasted actual and approved budgeted revenues and expenditures.
First Nation Billings:	Authority agrees to fully compensate the Operator for uncollectable First Nations Ambulance Transport Billings, in accordance with process outlined in Schedule "C".
Exclusivity:	Authority agrees that Operator will have exclusive right to provide Emergency Medical Response Services to Authority within the Primary Service Area, not including Inter-Facility Transport.
Manitoba EMS Report:	• Manitoba EMS Report has made recommendations intended to strengthen the emergency medical response services system across the Province. Parties agree to fully participate in the implementation of all the relevant recommendations of the EMS Report. • It is a condition of agreement that Operator work with Authority to expeditiously address EMS Report recommendations. • Agreement will be amended to incorporate any changes required in order to implement applicable recommendations from the EMS Report.

Patient Offload Time:	Patient offloading delays will be billed to Authority at rates approved by Operator and Authority through a process approved by the Joint Operations Committee. Targeted patient offloading times shall be as follows: (a) Effective April 1, 2011, 90 minutes (b) Effective October 1, 2011, 60 minutes The Joint Operations Committee will conduct a quarterly review of patient offloading time to ensure the targeted offloading time of 60 minutes is achieved, and will determine opportunities for further improvement.
Insurance:	• Operator to purchase and maintain public liability and property damage insurance in the amount of $10 million that names the Authority and the Province, their officers, employees and agents as Additional Insureds. • Operator to purchase and maintain all risks property insurance on all property of the Operator. • Operator ensures that all coverage required under The Workers Compensation Act is in place and maintained.