**Agenda – Council – February 24, 2016**

**Report – Standing Policy Committee on Protection, Community Services and Parks – February 8, 2016**

**Item No. 1 Extension Agreement with WRHA for Provision of Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine**

STANDING COMMITTEE RECOMMENDATION:

On February 17, 2016, the Executive Policy Committee concurred in the recommendation of the Standing Policy Committee on Protection, Community Services and Parks and submitted the following to Council:

1. That the City enter into, execute and deliver an extension agreement with the Winnipeg Regional Health Authority (WRHA) for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine, for the period January 1, 2016 to March 31, 2016, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

2. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of the extension agreement with the Winnipeg Regional Health Authority (WRHA) for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine, for the period January 1, 2016 to March 31, 2016, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

3. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of all future agreements with the WRHA for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine, in accordance with terms and conditions similar to those set forth herein and such other terms and conditions deemed necessary by the City Solicitor / Director of Legal Services to protect the interests of the City.

4. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

**Report – Standing Policy Committee on Protection, Community Services and Parks – February 8, 2016**

DECISION MAKING HISTORY:

EXECUTIVE POLICY COMMITTEE RECOMMENDATION:

On February 17, 2016, the Executive Policy Committee concurred in the recommendation of the Standing Policy Committee on Protection, Community Services and Parks and submitted the matter to Council.

STANDING COMMITTEE RECOMMENDATION:

On February 8, 2016, the Standing Policy Committee on Protection, Community Services and Parks concurred in the recommendation of the Winnipeg Public Service and submitted the matter to the Executive Policy Committee and Council.

# ADMINISTRATIVE REPORT

**Title: Extension Agreement with WRHA for Provision of Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine**

**Critical Path: Standing Policy Committee on Protection, Community Services and Parks – Executive Policy Committee - Council**

## AUTHORIZATION

| Author | Department Head | CFO | CAO/COO |
|---|---|---|---|
| J. Lane | J. Lane | M. Ruta | M. Jack |

## RECOMMENDATIONS

1. That the City enter into, execute and deliver an extension agreement with the Winnipeg Regional Health Authority (WRHA) for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine, for the period January 1, 2016 to March 31, 2016, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

2. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of the extension agreement with the Winnipeg Regional Health Authority (WRHA) for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine, for the period January 1, 2016 to March 31, 2016, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

3. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of all future agreements with the WRHA for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine**,** in accordance with terms and conditions similar to those set forth herein and such other terms and conditions deemed necessary by the City Solicitor / Director of Legal Services to protect the interests of the City.

4. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

## REASON FOR THE REPORT

Council approval is required to extend the agreement between The City of Winnipeg and the WRHA for the provision of Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine within the Primary Service Area as defined in the Agreement.

## IMPLICATIONS OF THE RECOMMENDATIONS

The Winnipeg Fire Paramedic Service will continue to provide Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine within the Primary Service Area as defined in the Agreement, and will receive funding from the WRHA.

## HISTORY

On July 17, 2013, Council adopted the following recommendations:

1. That the City enter into agreements with the Winnipeg Regional Health Authority for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine for the period April 1, 2009 to December 31, 2010 and for the period January 1, 2011 to December 31, 2014, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

2. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of the agreements with the Winnipeg Regional Health Authority for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine for the period April 1, 2009 to December 31, 2010 and for the period January 1, 2011 to December 31, 2014, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services, in accordance with the terms and conditions set forth in this report and such terms and conditions deemed necessary by the City Solicitor/Director of Legal Services to protect the interests of the City.

On December 10, 2014, Council adopted the following recommendations:

1. That the City enter into an extension agreement with the Winnipeg Regional Health Authority (WRHA) for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine, for the period January 1, 2015 to December 31, 2015, and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

2. That authority be delegated to the Chief Administrative Officer to negotiate and approve the terms and conditions of the extension agreement with the Winnipeg Regional Health Authority (WRHA) for Emergency Medical Response Services, Inter-Facility Transport and Community Paramedicine, for the period January 1, 2015 to December 31, 2015, and such other

agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing.

3. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

The Winnipeg Fire Paramedic Service (WFPS) has historically provided pre-hospital emergency medical care and inter-facility transport services to the citizens of Winnipeg by contract with the WRHA. The current agreement expires December 31, 2015. This report recommends an extension of the current agreement for the period January 1, 2016 to March 31, 2016 to allow the parties sufficient time to renegotiate a new agreement.

The Minister of Health, on behalf of the Government of Manitoba, commissioned a consultant to conduct a Manitoba EMS System Review. The EMS Report issued by the consultant in March 2013 contains 54 recommendations, which are intended to strengthen the emergency medical response services system across the Province, and have been accepted by the Minister of Health.

The City has agreed to work with the WRHA in good faith and in a collaborative manner to expeditiously address the EMS Report recommendations. The City and the WRHA agreed to amend the agreement to incorporate any agreed changes required in order to implement applicable recommendations from the EMS Report.

A summary of the terms and conditions for the 2011-2014 agreement is attached as Appendix A. The extension agreement will be on substantially the same terms and conditions with the necessary modification to the Term.

Negotiations with the WRHA are ongoing.

## FINANCIAL IMPACT

**Financial Impact Statement** **Date:** December 31, 2015

**Project Name:**

**Extension Agreement with WRHA for Provision of Emergency Medical Response Services, Inter-facility Transport and Community Paramedicine**

**COMMENTS:**

The terms of the extension contract will follow that of the current service purchase agreement. Therefore, there will be no additional financial impact above that set out in the current working arangement as a result of the extension of this contract.

*Original signed by*
John Hall, ACMA, CGMA
Controller, Finance

## CONSULTATION

**In preparing this report there was consultation with:**

Legal Services (as to legal issues)

## SUBMITTED BY

Department: Fire Paramedic Service
Division: Administration
Prepared by: Michelle Weimer
Date: December 31, 2015
File No.

## Appendix A

## Terms and Conditions of Emergency Medical Response Services, Inter-facility Transport and Community Paramedicine Agreement

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| Parties to the Agreement: | The City of Winnipeg *(Operator)*<br>Winnipeg Regional Health Authority *(Authority)* |
| Services to be Provided: | Emergency Medical Response Services, Inter-facility Transport and Community Paramedicine |
| Primary Service Area: | The area with established boundaries within the Winnipeg Health Region as designated in Schedule "A", includes all of the City of Winnipeg, Grande Pointe and parts of East St. Paul, West St. Paul, Rosser and Springfield. |
| Term: | January 1, 2011 to December 31, 2014 |
| Termination Provisions: | • 12 months written notice by either party<br>• If non-compliance 30 days notice by the Authority to declare the Operator to be in default. |
| Notice of intent to renew: | Minimum one year written notice by any party prior to December 31, 2014 expiry date. |
| Financial Arrangements: | • Audited financial statements of the immediately preceding Operator's Fiscal Year operations with respect to the Services must be provided by June 30th of each year.<br>• At a minimum Quarterly financial and statistical reports in the format specified by the Joint Operations Committee;<br>• Three year forecasted revenues and expenditures compared to current year's forecasted actual and approved budgeted revenues and expenditures. |
| First Nation Billings: | Authority agrees to fully compensate the Operator for uncollectable First Nations Ambulance Transport Billings, in accordance with process outlined in Schedule "C". |
| Exclusivity: | Authority agrees that Operator will have exclusive right to provide Emergency Medical Response Services to Authority within the Primary Service Area, not including Inter-Facility Transport. |
| Manitoba EMS Report: | • Manitoba EMS Report has made recommendations intended to strengthen the emergency medical response services system across the Province. Parties agree to fully participate in the implementation of all the relevant recommendations of the EMS Report.<br>• It is a condition of agreement that Operator work with Authority to expeditiously address EMS Report recommendations.<br>• Agreement will be amended to incorporate any changes required in order to implement applicable recommendations from the EMS Report. |

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| Patient Offload Time: | Patient offloading delays will be billed to Authority at rates approved by Operator and Authority through a process approved by the Joint Operations Committee. Targeted patient offloading times shall be as follows:<br>(a) Effective April 1, 2011, 90 minutes<br>(b) Effective October 1, 2011, 60 minutes<br>The Joint Operations Committee will conduct a quarterly review of patient offloading time to ensure the targeted offloading time of 60 minutes is achieved, and will determine opportunities for further improvement. |
| Insurance: | • Operator to purchase and maintain public liability and property damage insurance in the amount of $10 million that names the Authority and the Province, their officers, employees and agents as Additional Insureds.<br>• Operator to purchase and maintain all risks property insurance on all property of the Operator.<br>• Operator ensures that all coverage required under The Workers Compensation Act is in place and maintained. |