STANDING POLICY COMMITTEE ON INFRASTRUCTURE RENEWAL

AND PUBLIC WORKS

MOTIONS

Minute No. 382
Moved by Councillor Browaty,
Seconded by Councillor Lukes,

WHEREAS the Mayor and Transit administration have failed to initiate meaningful consultations with Transit drivers and passengers;

AND WHEREAS national eyes are on Winnipeg to see how we deal with Canada's first transit homicide and how we address the issue of safety of Transit drivers and passengers on our buses;

AND WHEREAS Transit has not made any meaningful improvements to safety protocols despite increasing numbers and severity of assaults against drivers and passengers and call for action dating back to at least 2011;

AND WHEREAS we need to change the culture at Winnipeg Transit to make safety and customer service a top priority;

THEREFORE BE IT RESOLVED:

1. The City immediately establish a policy of Safety First and customer service at Transit for both our customers and drivers;

2. Establish a Transit Security/Police service to enforce the Safety First policy;

3. Institute zero tolerance for fare evaders while removing drivers from risky enforcement measures;

4. Establish a Council-appointed Transit Community Advisory Board with the support of the Office of Public Engagement to arbitrate complaints and make recommendations to management to improve Winnipeg Transit;

5. Enshrine a zero tolerance policy for all assaults and violence with full reporting of all assaults, verbal and physical, to be reported to Winnipeg Police and provided in a monthly report to Council for the next two years;

6. Institute regular cleaning of both buses and bus stops;

Standing Policy Committee on Infrastructure Renewal and Public Works – Motions (continued):

7. Begin an immediate comprehensive public safety awareness campaign for Winnipeg Transit to be regular and sustained through the year;

8. Complete an in-depth study of best practices in other jurisdictions;

9. Revise the job description of the Director of Transit to follow these new protocols and place a higher emphasis on safety and remuneration based at least partially on customer service surveys;

10. Report back to council plans to implement items 1-9 within 90 days.

Automatic Referral to the Standing Policy Committee on Infrastructure Renewal and Public Works in accordance with Rule 16.1of the Procedure By-law