Winnipeg

ANIMAL SERVICES AGENCY News

ANIMAL SERVICES AGENCY
is located at:

1057 Logan Avenue
Winnipeg, MB R3E 3N8

HOURS OF OPERATION

Monday to Friday
8:30am - 6:00pm

Saturday & Sunday
12:00pm - 5:00pm

KENNEL HOURS

Monday to Friday
11:00am - 6:00pm

Saturday & Sunday
12:00pm - 5:00pm

ADOPTION HOURS

Monday to Friday
11:00am - 5:30pm

Saturday & Sunday
12:00pm - 4:30pm

311 City Services

Winnipeg.ca/animalservices

Be a good neighbour… be a responsible pet owner!



The Animal Services Agency provides animal control in your community under the Responsible Pet Ownership By-law, which aims to protect the safety of pets, their owners and other residents. Pets bring tremendous joy to many people, but pets can also bring frustration to others. It is the responsibility of all pet owners in Winnipeg to ensure that their pets do not negatively impact neighbours. When pet-related disputes arise, Animal Services is often called in to help resolve the issue. While the team at Animal Services handles many different types of complaints, some are more common and include:

Barking – Many dogs bark; however, ongoing barking can have a significant impact on neighbours. This can include waking residents or simply disturbing an outdoor barbeque. It is important that if your dog has a barking problem, you take measures to minimize the barking. This can include bringing your dog inside, utilizing exercise and training, and providing appropriate toys to occupy your dog's time.

Running at large – All dogs and cats must be on a leash when off your property, unless in a designated Off-Leash Dog Area (dogs only). Neighbours should not have to deal with someone else's cat in their garden or being chased by a dog that is not on a leash and under the control of its owner.

Defecating – Have you ever stepped in poop that a pet owner failed to clean up? Not only is it unpleasant, but feces can spread disease to other pets. It is important that pet owners carry bags to clean up after their pets and properly dispose of those bags in garbage cans.

Unlicensed dogs and cats – Not only is it the law for all dogs and cats over the age of six months to be licensed, it will also help get your pet home safely should they become lost.

Learn more about the Responsible Pet Ownership By-law, pet adoption, licensing, donation, or volunteer opportunities by visiting Winnipeg.ca/animalservices or calling 311.

Leland Gordon
Chief Operating Officer,
Animal Services Agency

SPAY/NEUTER SAVES $$$

Did you know that you can save at least $35 per year on your pet license if your pet is spayed or neutered?

Sterilizing your pet helps prevent pet overpopulation in Winnipeg.

Contact your veterinarian, or call the Winnipeg Humane Society for low income options at: 204-888-SNAP.

PURCHASING OR RENEWING YOUR PET LICENSE

Mail: mail renewal, with cheque payable to City of Winnipeg, to Animal Services
Online: Winnipeg.ca/animalservices • **Phone:** 311
In Person:

- Animal Services Agency – 1057 Logan Ave.
- Bilingual Service Centre – 170 Goulet St.
- Community Services – 395 Main St.
- 311 Customer Service Counter – 510 Main St.

Call 311 to:

- Keep information current on your license
- Order a replacement license tag



Un propriétaire d'animaux responsable, c'est un voisin aimable!

L'Agence des fourrières offre des services de gestion des animaux dans votre collectivité aux termes du *Responsible Pet Ownership By-law* (règlement municipal sur la possession responsable d'animaux), qui vise à protéger à la fois les animaux, leurs propriétaires et les autres résidents et résidentes. Les animaux domestiques apportent beaucoup de joie à bien des gens, mais ils peuvent également être une source de frustration pour d'autres. Il incombe à tous les propriétaires d'animaux winnipégois de s'assurer que leurs animaux ne nuisent pas à leurs voisins. On fait souvent appel à l'Agence des fourrières pour qu'elle aide à mettre fin aux différends en matière d'animaux domestiques. Même si l'équipe de l'Agence des fourrières répond à divers types de plaintes, certaines sont plus fréquentes que d'autres, notamment :

Aboiement – Beaucoup de chiens aboient, mais l'aboiement continu peut avoir un effet important sur le voisinage, par exemple, en réveillant les résidents ou les résidentes ou en perturbant un barbecue. Si votre chien aboie excessivement, il est important que vous preniez des mesures pour réduire l'aboiement au minimum. Vous pourriez, par exemple, rentrer votre chien dans la maison, lui donner plus d'occasions de faire de l'activité physique, lui fournir des jouets pour le divertir ou avoir recours au dressage.

Animaux laissés en liberté – Les chats et les chiens qui ne sont pas sur le terrain de leur propriétaire doivent être tenus en laisse, sauf dans les parcs pour chiens en liberté désignés. Les gens ne devraient pas avoir à se préoccuper du chat du voisin qui se promène dans leur jardin ni à craindre d'être chassés par un chien qui n'est pas tenu en laisse et qui ne peut être maîtrisé par son propriétaire.

Excréments – Avez-vous déjà marché dans de l'excrément d'animal domestique qui n'avait pas été enlevé par son propriétaire? Non seulement c'est désagréable, mais les déjections peuvent contribuer à la transmission de maladies à d'autres animaux domestiques. Il est important que les propriétaires d'animaux domestiques apportent des sacs pour nettoyer les excréments de leurs animaux et qu'ils jettent ceux-ci dans une poubelle.

Chiens et chats sans permis – La loi prescrit que tous les chats et les chiens de plus de six mois fassent l'objet d'un permis. Celui-ci vous aiderait à retrouver votre animal si jamais il se perdait.

Pour en savoir plus sur le *Responsible Pet Ownership By-law* (règlement municipal sur la possession responsable d'animaux), le programme d'adoption d'animaux de compagnie, les permis de garde, les dons ou les possibilités de bénévolat, visitez Winnipeg.ca/animalservices ou composez le 311.

Leland Gordon
Directeur de l'exploitation
Agence des fourrières

Got a pet? We have you covered!


A licensed dog runs at Kilcona Park

Did you know that because Winnipeggers own so many dogs and cats, the City of Winnipeg has significant services in place in the rare event that these pets need help? This includes Animal Services as the facility to bring stray dogs and the Winnipeg Humane Society (through a funded service contract) as the place to take stray cats. Animal Services provides 24/7 emergency response to Police and Fire events to help with animals. Advanced veterinary care is also funded by Animal Services for injured stray animals. Progressive spay/neuter programs are in place to help with the pet overpopulation problem. 311 operators are also standing by 24/7 to help reunite lost licensed pets!

It's imperative as a responsible pet owner that you do everything possible to make your pet a welcome addition to your community especially when getting a new dog. Training and socialization with other dogs including utilizing our dog parks will help your dog to be more accustomed to being around people and other dogs. Extensive socialization with both animals and people will help grow a new dog into a well-mannered pet!

Cats like walks too!

It's a bird, it's a plane, no it's a licensed cat out for a walk! Dogs and cats must be on a leash when not on an owner's property. This responsible pet owner was spotted on a nice fall day!







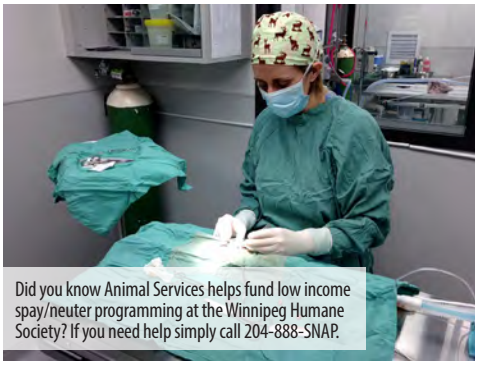


Clockwise from bottom left:

A girl visits with an adoptable dog at Manyfest

A Red River College vet and students examine a dog at Animal Services as part of the school's RAHT program.

Winnipeg Police Service and Animal Services Officers pose with a dog brought from a Police incident into Animal Services' care.



Did you know Animal Services helps fund low income spay/neuter programming at the Winnipeg Humane Society? If you need help simply call 204-888-SNAP.



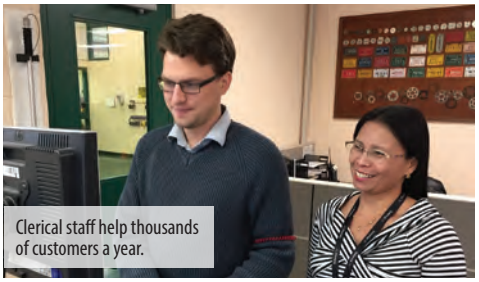
Animal Services attends a car show at Garden City Mall. Staff and volunteers attend events to educate the public about Responsible Pet Ownership and to get more of our adoptable dogs adopted!

Thank You Winnipeg for Your Support!

ANIMAL SERVICES IS PRIMARILY FUNDED BY PET LICENSING REVENUES



Animal Services display at World of Wheels.



Clerical staff help thousands of customers a year.



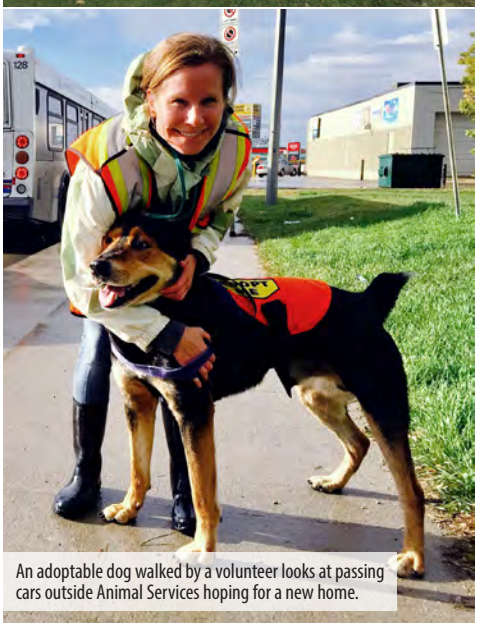
Animal Services Officers respond to more than 10,000 incidents a year involving animals.



An adoptable dog plays in one of two play-yards at Animal Services



Staff attend Winnipeg DogFest.



An adoptable dog walked by a volunteer looks at passing cars outside Animal Services hoping for a new home.

Ways to Help

ADOPT:

View all our adoptable dogs at Winnipeg.ca/animalservices

DONATE:

Support a Kennel
For a $200 donation, we will place a plaque with your name, a business name, honouree, memorial, etc., on it. Donations are tax-deductible and you will receive a tax receipt. The plaque will stay on a kennel for a year.



Financial donations
Financial donations support the adoption program, kennel improvement projects and the care of sick and injured animals. Donations are tax deductible and you will receive a tax receipt. Donations are accepted online, in person at 1057 Logan Avenue or by mail.

Wish List:
- Dog biscuits
- 6-foot leashes
- Re-sealable sandwich bags
- Solid canned dog food
- Peanut butter
- Large zip ties
- Liquid laundry soap

VOLUNTEER:

Play with and walk dogs! Visit Winnipeg.ca/animalservices for more information.

HAPPY TAILS Excerpts from our Alumni

GUNNER

My husband and I found Gunner on Petfinder.com. We live in Vancouver, but I occasionally work in Winnipeg. The staff at Animal Services were fantastic in providing us the information about Gunner and his challenges. We appreciate the wonderful job the staff and volunteers did caring for Gunner during his stay at Animal Services. While we know it will take some time and effort into ensuring he fits into our 'pack', we think our girl Merlot and us are up to the challenge. Gunnar is doing well and has even put on 2 pounds! Thank you so much to everyone at Animal Services!

Submitted by Gunner's forever family. Note: Gunner's family was unable to fly him home to Vancouver, so they rented a car in Winnipeg and drove!





TRIXIE

I adopted Trixie from Animal Services four years ago after seeing her online. When I met her I quickly I fell in love! I left the building (I'm a little impulsive) and thought I should just think about it and come back the next day. I got to my house, got back in my truck, and came right back to adopt her! I'm so grateful to get to have her in my life. She knows a lot of tricks including dancing, hi-fives, playing dead, speaking... The list goes on! Trixie is intelligent, loving, and I truly can't imagine my life without her. I'm so appreciative to Animal Services for the excellent work they do in caring for these animals at their worst, and putting them into a loving home so they can be at their best.

Submitted by Trixie's forever family

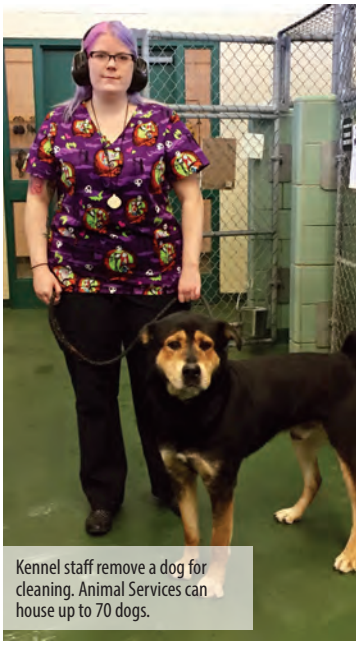
We want to hear from you!

Have you had a good experience with Animal Services?
Or do you have a suggestion for us to improve?
Send your comments to 311@winnipeg.ca.

Before and After Haircuts

Long and un-kept fur can lead to health problems. Please remember to keep your pet groomed, happy, and healthy! These three dogs were found as strays. Our friends at Westminster Spaw kindly donated the groomings!





Kennel staff remove a dog for cleaning. Animal Services can house up to 70 dogs.



An Animal Services Officer holds a stray dog.