Minutes – Access Advisory Committee – April 24, 2018

REPORTS

Item No. 11 Accessible Customer Service Standard Training

COMMITTEE RECOMMENDATION:

The Access Advisory Committee recommended to the Executive Policy Committee that the Winnipeg Public Service be directed to enforce the mandatory Accessible Customer Service Standard training for all City of Winnipeg employees who deliver customer service, including members of Council, their assistants, and members of City of Winnipeg Boards and Commissions.

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DECISION MAKING HISTORY:

Moved Louis Gaudry,

That Rule 10(3) of The Procedure By-law No. 50/2007 be suspended in order that the following item, which was received less than four business days preceding the committee meeting, be considered by Committee.

Carried

Moved by Louis Gaudry,

That the Executive Policy Committee be requested to direct the Winnipeg Public Service to enforce the mandatory Accessible Customer Service Standard training for all City of Winnipeg employees who deliver customer service, including members of Council, their assistants, and members of City of Winnipeg Boards and Commissions.

Carried