Minutes – Executive Policy Committee – May 8, 2018

REPORTS

Item No. 6 Accessible Customer Service Standard Training

EXECUTIVE POLICY COMMITTEE RECOMMENDATION:

The Executive Policy Committee directed the Winnipeg Public Service to verbally report back on the Access Advisory Committee recommendation, namely:

1. That the Winnipeg Public Service be directed to enforce the mandatory Accessible Customer Service Standard training for all City of Winnipeg employees who deliver customer service, including members of Council, their assistants, and members of City of Winnipeg Boards and Commissions.

DECISION MAKING HISTORY:

Moved by Councillor Gilroy,

That the Winnipeg Public Service be directed to verbally report back on the Access Advisory Committee recommendation.

Carried

COMMITTEE RECOMMENDATION:

On April 24, 2018, the Access Advisory Committee recommended to the Executive Policy Committee that the Winnipeg Public Service be directed to enforce the mandatory Accessible Customer Service Standard training for all City of Winnipeg employees who deliver customer service, including members of Council, their assistants, and members of City of Winnipeg Boards and Commissions.