Winnipeg

ANIMAL SERVICES AGENCY News

ANIMAL SERVICES AGENCY is located at:

1057 Logan Avenue
Winnipeg, MB R3E 3N8

HOURS OF OPERATION

Monday to Friday
8:30am - 6:00pm

Saturday & Sunday
12:00pm - 5:00pm

KENNEL HOURS

Monday to Friday
11:00am - 6:00pm

Saturday & Sunday
12:00pm - 5:00pm

ADOPTION HOURS

Monday to Friday
11:00am - 5:30pm

Saturday & Sunday
12:00pm - 4:30pm

winnipeg.ca/animalservices

Animal Services – **Come Visit!**



Did you know that Animal Services operates the only "open admission" operation in Winnipeg in regard to stray dogs? This means that we take everything from the friendliest to the most aggressive stray dogs off the streets of Winnipeg. Our team of staff and volunteers truly have a tough job. The good news is that we do as much as we can to save as many adoptable dogs as possible! The result of our efforts has been a significant drop in euthanizations over the years: 2008 - (359), 2017 - (31).

It all starts with our intake. Officers take their time and use "calming signals" to impound dogs found running at large. Upon intake, dogs then receive a cursory exam and are photographed. Our team then communicates with our friends at Winnipeg Lost Dog Alert on Facebook and sends pictures of newly impounded dogs in hopes of owner reunification.

Many lost pets wearing licenses are reunited by 311 without ever having to enter an animal shelter. Adoptable dogs needing more time receive extra TLC and socialization before being placed for adoption. Our adoptable dogs are featured on both Facebook and Instagram under "Winnipeg Animal Services".

The City of Winnipeg is the only major city in Canada that features adoptable dogs on the front page of our website. Take a look at winnipeg.ca! Innovative outreach programs like "Doggie Dates" are used to help give our dogs a break from shelter life. We work closely and collaborate with the Winnipeg Humane Society (WHS) and other great rescues! Our friends at the WHS also help many cats through our innovative service agreement.

I am grateful for our amazing team of staff, volunteers, and of course your support! Good things are happening at Animal Services. Come visit!

Leland Gordon
Chief Operating Officer,
Animal Services Agency

SPAY/NEUTER SAVES $$$

Did you know that you can save at least $35 per year on your pet license if your pet is spayed or neutered?

Sterilizing your pet helps prevent pet overpopulation in Winnipeg.

Contact your veterinarian, or call the Winnipeg Humane Society for low income options at: 204-888-SNAP.

PURCHASING OR RENEWING YOUR PET LICENSE

Mail: mail renewal, with cheque payable to City of Winnipeg, to Animal Services
Online: winnipeg.ca/animalservices • **Phone:** 311
In Person:

- Animal Services Agency – 1057 Logan Ave.
- Bilingual Service Centre – 170 Goulet St.
- 311 Customer Service Counter – 510 Main St.

Call 311 to:

- Keep information current on your license
- Order a replacement license tag



Permis de garde d'animal de compagnie

Saviez-vous qu'à Winnipeg, tous les chiens et chats de plus de six mois doivent faire l'objet d'un permis de garde? Non seulement c'est la loi, et toute infraction conduit à une amende de 250 $, mais c'est aussi pour protéger vos animaux de compagnie. Les animaux de compagnie dont le permis est à jour et qui se retrouvent à l'Agence de services aux animaux ou à la Société protectrice des animaux de Winnipeg ont droit à une libération gratuite par an. Le propriétaire de l'animal est alors exonéré des frais et des amendes. Le personnel du 311 peut lui aussi restituer les animaux faisant l'objet d'un permis à leur propriétaire, et ce, 24 heures sur 24, 7 jours par semaine. En 2018, l'équipe de ce service a permis à près de 700 animaux de compagnie de retourner chez eux!

En raison du nombre élevé d'animaux de compagnie, la Ville de Winnipeg a développé des services remarquables qui sont majoritairement financés par l'argent que vous versez pour vos frais de permis. Parmi ces services, il y a l'Agence de services aux animaux, pour les chiens errants, et, pour les chats errants, la Société protectrice des animaux de Winnipeg, qui est financée par la Ville dans le cadre d'une convention. D'autres services sont en place, y compris un service d'urgence 24 heures sur 24 en cas d'incendie de maison ou d'intervention policière impliquant des animaux de compagnie ou nécessitant des soins vétérinaires d'urgence, ainsi qu'un programme de stérilisation pour les foyers à faible revenu. Un programme progressif d'adoption d'animaux de compagnie a aussi été mis sur pied pour donner aux animaux de compagnie non réclamés une seconde chance! De la part du personnel, des bénévoles et des animaux, merci de votre soutien au programme de permis!

Leland Gordon
Directeur de l'exploitation
Agence de services aux animaux

DONATE!

- Solid canned dog food
- Medium and large dog biscuits
- Large zip ties
- Sandwich sized Ziploc bags
- HE liquid laundry soap
- New or used collars
- 6-foot leashes
- Financial donations also accepted!

Visit winnipeg.ca/animalservices

Animal Services In Action

Your Pet License Dollars at Work!



Our team of staff and volunteers attend more than 30 events a year to educate the public about Responsible Pet Ownership and adoption. Visitors can spin the "Wheel of Responsible Pet Ownership"!





Thanks to our friends in the media for helping promote adoption and Responsible Pet Ownership! For the first time in 2018 we appeared on live national TV.



Animal Services helps both animals and people! Our team actively promotes and distributes messaging regarding 211 Manitoba. This resource provides valuable information on health and social services throughout our province.



Cat licensing dollars at work! The Winnipeg Humane Society has fixed thousands of cats with your cat licensing support! Thank you! Need help? Call 204-888-SNAP



Doors Open Winnipeg - Animal Services welcomed over 100 visitors!





This tiny puppy was rescued by Officers after getting stuck in a vent in a home.



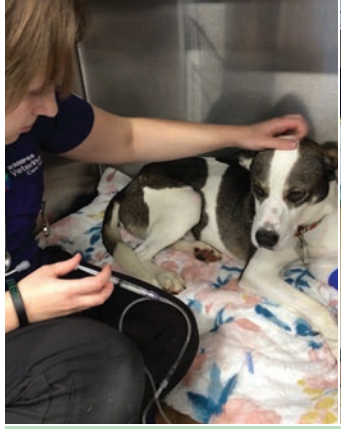


A student at John G. Stewart School gets some doggie lovin! The school provides opportunities for at-risk students to engage in positive educational experiences.





Animal Services has helped more than 50 dogs under our Northern Outreach Initiative. "Liv" seems quite happy to be adopted! Kudos to the great rescue groups working in remote communities in collaboration with caring residents!





A dog receives emergency vet care. After hospitalization he made a full recovery!



Red River College Vets and students help Animal Services as part of the school's RVT program. Thank you!



Our team visits newcomer organizations and teaches about pets as companion animals and safety around pets. Some attendees have never touched a dog before!



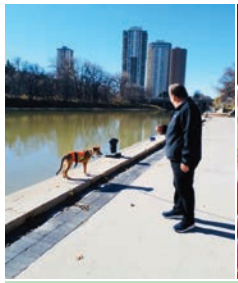
Staff scan an emailed digital pet license renewal. Want to go paperless? Email us at animalservicesagency@winnipeg.ca



This amazing volunteer helps maintain our social media channels and takes pictures of our adoptable pets. Thank you!

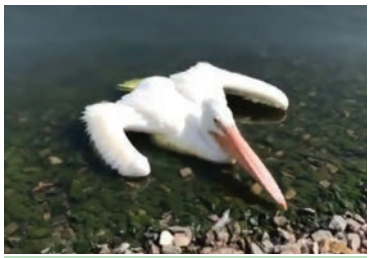


Animal Services responds to both WFPS and WPS incidents involving animals.





Doggie Dates! Take a dog out for an afternoon, weekend, or week! Call 311 to learn more!



This Pelican was found in poor health. It was carefully captured by Officers then transferred to Wildlife Haven. They cared for the bird for three weeks and nursed it back to health. Animal Services was honoured to attend the release in Lockport!



This dog seems quite happy to get a free release! Pets wearing a current license get a free release once a year where no fees or fines are charged.



An adoptable dog jumps for joy when playing with a volunteer!





WPS and Cadets occasionally find and drop stray dogs at Animal Services instead of leaving the dogs to pose a risk in the community. Thank you!

Paws at Work – An innovative program that over 90 City staff participate in downtown where during breaks they walk adoptable dogs. This promotes both adoption and health and wellness!

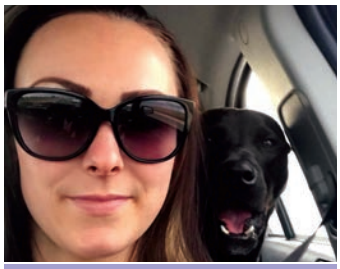


HAPPY TAILS Stories from our Alumni



PARKER

We came to Animal Services and weren't sure if Parker would like us. (We'd looked on Petfinder and fell in love with his little photo). We met him, and a couple other dogs, but he stole our hearts. These days you'll mainly find him laying at our feet, and snuggling with us. The Petfinder ad said he was medium-high energy, but this guy is a big lazy dog!



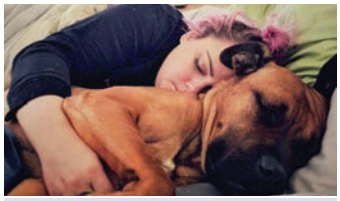
BARRY

He's always the happiest guy in the room! He enjoys couch cuddles, treats and playing fetch but really loves our weekend adventures in Manitoba's great provincial parks. So grateful for my experience at Winnipeg Animal Services, thank you!

FROSTY

She has been a great big sister to two other huskies. They might not all speak the same dialect (she doesn't howl at fire trucks like they do), but all three toddlers get along and are inseparable!





MAGGIE MAE

She's the absolute sweetest most loving girl! Thank you for finding her we love her so much!



ELLE

We wanted to say thank you for giving us the opportunity to welcome her into our family and give her a new lease at life. She's the best friend and sidekick one could ever ask for. We've had so many amazing adventures!

HARRY

We couldn't be happier! He is the biggest sweetheart. Him and his brother Oliver are the best of friends and are pretty much inseparable. We are so in love. Thank you for our Harry!



Pet Licensing

Did you know that all dogs and cats over six months of age must be licensed in Winnipeg? Pet licensing not only is the law with a $250 fine for non-compliance, but it also protects your pet. Pets wearing current licenses entering Animal Services or the Winnipeg Humane Society are given a "free release" once a year where fees and fines are waived. 311 operators also can reunite pets wearing licenses 24/7. In 2018, their team reunited almost 700 pets!

Due to large pet populations, the City of Winnipeg has significant animal-related services in place which are primarily funded by your pet license dollars. These include Animal Services as the facility to take stray dogs, and the Winnipeg Humane Society (WHS), through a funded Service Agreement with the City of Winnipeg, as the place to take stray cats. Additional services are in place including 24 hour emergency response to house fires and Police incidents involving animals, emergency veterinary care, and low income spay/neuter programming. A progressive adoption program is also in place to give unclaimed animals a second chance! Our team of staff, volunteers, and pets thank you for your pet licensing support!

LICENSE, MICROCHIP, AND TATTOO CURRENT?

Have you moved since you got your pet? Has your phone number changed? There is nothing more frustrating when a stray pet enters Animal Services with a microchip or tattoo with non-current information. Contact the shelter or vet clinic where your pet received the chip or tattoo to update. Contact 311 to update your pet license. Current information results in quicker returns of lost pets!

HELP US GO GREEN!

Send an email to animalservicesagency@winnipeg.ca with your contact information if you would like emailed pet license invoices instead of old fashioned paper!