City of Winnipeg

Audit Department

2018 Annual Report

For more information, see: winnipeg.ca/audit

The City Auditor is a statutory officer appointed by city Council under The City of Winnipeg Charter. The City Auditor reports to Council through the Audit Committee (Executive Policy Committee) and is independent of the City's Public Service.

The Audit Department is classified as an independent external auditor under Government Auditing Standards due to statutory safeguards that require the City Auditor to report directly to Council, through the Audit Committee. The Audit Department's primary client is City Council, through the Audit Committee (Executive Policy Committee).

The purpose of the Audit Department is to provide independent and objective information, advices and assurance with respect to the performance of civic services in support of open, transparent and accountable governments. The value to Council is the ability to use credible information to support their decision- making efforts. Stakeholders are the Public Service and residents.

The City Auditor conducts examinations of the operations of the City and its affiliated bodies to assist Council in its governance role of ensuring the Public Service's accountability for the quality of stewardship over public funds and for the achievement of value for money in City operations.

The Audit Department performs its work in accordance with Government Auditing Standards. These standards provide professional guidance for government-related audits and require us to follow CPA Canada auditing standards and Generally Accepted Government Auditing Standards, also known as the Yellow Book. These provide the framework for conducting high-quality audits with competence, integrity, objectivity, and independence.

Quality assurance practices have been implemented to ensure that Audit reports present information that is reliable, fair and balanced. The Audit Department provides three service lines: Advisory; Assurance and Investigation.

2018 Highlights:

► 23 reports issued

► 114 Investigations undertaken from Fraud & Waste Hotline reports

► 66% of audit recommendations were implemented

► Auditors (FTE) to total organizational staff 1: 1371 compared to other select Canadian Municipalities which is 1: 940

►Internal Auditor Cost per billable hour $127.73 compared to Industry benchmark of $ 235.00

►followed up with the Public Service on an average of 30 (per quarter) recommendations contained in 14 Audit reports

Additional highlights can be viewed at: Winnipeg.ca/audit

2018 projects

Assurance Projects	Engagements in Progress	Advisory Services	2018 Performance Audit Reports
Due Diligence: ►Collective Bargaining Agreement Compliance Audits: ►Councillor's Ward Allowance Fund ►Mayor's Expenditure Policy ►Major Capital Project Estimate Classifications ►Independent Fairness Commissioner ►Quarterly Report Cards	►Contract and Vendor Management ►Continuous Monitoring ► Southwest Rapid Transitway (Stage Two) and Pembina Highway Underpass	►Excellence Winnipeg ►Asset management committee ►Sustainable Procurement committee ►City of Winnipeg Charitable Fund	►By-Law Amalgamation Audit ►Legal Services Department Audit ►Safety Review of the City of Winnipeg Outdoor Aquatic Facilities Audit ►William R. Clement Parkway/Sterling Lyon Parkway Extension Project Audit

Audit Reports	Issue Date	RECOMMENDATIONS			
		Total	Implemented[1]	Not to be Implemented	Pending
Traffic Signals Branch Performance Audit	Jun-11	19	15	1	3
Review of the Winnipeg Public Library Service (report closed in 2018)	Jan-12	9	8	1	
Review of the Hired Equipment Process	Jul-12	9	5		4
New Fire Paramedic Station Construction Project	Oct-13	14	12		2
Non-Monetary Real Estate Grants	Jan-14	12	11		1
Winnipeg Police Service Headquarters Project	Jul-14	19	18		1
Waverly West Arterial Road Project Audit	Dec-14	6	5		1
Community By-law Enforcement Services Audit (report closed in 2018)	Sept-15	6	5	1	
Emergency Mechanical Services Branch Audit (report closed in 2018)	Feb-15	15	15		
Review of the Employee Code of Conduct	Apr-17	6			6
By-Law Amalgamation Audit	Jun-18	11			11
Legal Services Department Audit	Feb-18	9	4		5
Safety Review of the City of Winnipeg Outdoor Aquatic Facilities	Apr-18	36	22 [2]	3	11
William R. Clement Parkway/Sterling Lyon Parkway Extension Project	May-18	15	2		13
TOTAL		**186**	**122**	**6**	**58**
PERCENTAGE			**66%**	**3%**	**31%**

Notes:

1. Documentation supporting the implementation was reviewed and confirmed by the City Auditor.

2. Due to the seasonal nature, implemented recommendations have not been confirmed by the City Auditor, this will be completed in 2019 Q3 when facilities are open for season.

Current Projects – Assurance Services

Due Diligence Reviews - Collective Bargaining Agreements:

A Council directive requires that prior to ratification of an agreement; the City Auditor and an external auditor review the full and long-term costs of collective bargaining agreements reported by the Public Service. Our role is to review that the forecasted net incremental costs or savings to the City have been appropriately identified, calculated and summarized in a report, and that all significant assumptions relating thereto have been disclosed. We completed one collective bargaining agreement review in 2018.

Compliance Audit – Mayor's Expenditure Policy

We annually audit the Mayor's expenditures incurred under the Mayor's Expenditure Policy for the year ending December 31. The purpose of the audit is to evaluate compliance with the policy requirements and principles of the fund. The fund provides monies to the Mayor to operate their office, to communicate with constituents and to represent and support local communities.

The results of the audit were reported to the Audit Committee of Council in July 2018. Due to capacity constraints the City Auditor engaged external resources to complete the project, KPMG LLP was awarded the contract under RFP 110-2010 B.

Compliance Audits – Councillors' Ward Allowance Fund

We annually audit the ward allowance and chairperson expenditures incurred under the CWA Fund Policy for the year ending December 31, to evaluate compliance with the policy requirements and principles of the fund. The CWA fund provides monies to City Councillors to operate their ward offices, to communicate with constituents, to represent and support their wards and local communities, and to cover the additional expenses of chairing specific committees of Council.

The CWA funds of 15 City Councillors and 10 chairperson accounts were audited for the 2017 calendar year. The results of the audits were reported to the Governance Committee of Council in June 2018. Due to capacity constraints the City Auditor engaged external resources to complete the project, KPMG LLP was awarded the contract under RFP 110-2010 B.

Major Capital Project Estimate Classifications

The estimate class for new major capital projects is reviewed to provide Council with assurance that the estimate classes have been appropriately determined and disclosed. Preparation of budget estimates and disclosure of the estimate classes for the capital projects is the responsibility of the Public Service. The classification system used is based on the recommended practices of the Association for the Advancement of Cost Engineering.

No new major capital projects were brought forward for Council approval in 2018 so we did not perform an estimate classification audit in 2018.

Independent Fairness Commissioner (IFC)

Council motion created the Independent Fairness Commissioner (IFC) role and the mandate was to review and provide assurance on Real Estate Transactions before they are presented to Standing Policy Committee/Council.

The objective of the IFC is to ensure that real estate transactions and management services adhere to the policies and procedures of the City of Winnipeg and to consider if the goals of being open, fair and transparent have been met. Real Estate Transactions requiring Committee of Council approval are audited by the IFC and the reports are submitted to the Standing Policy Committee on Property and Development, Heritage, and Downtown Development.

A contract was awarded to Deloitte LLP, under RFP No. 288-2017, to act in the capacity of the IFC. The IFC completed 37 real estate transaction audits in 2018.

Quarterly Report Cards

Once an Audit is complete, the next step is implementation of the recommendations. The Audit Department provides a list of the audit recommendations to the Public Service Director of the department that was audited. The Public Service prepares an action plan and target for completion date. The implementation of the audit recommendations is the responsibility of the Public Service.

Status updates are provided to the Audit Department on a quarterly basis; after presentation to the Audit Committee these are posted at: Audit Quarterly Report Cards

An explanation is provided for any recommendations that will not be implemented; a targeted completion date is noted for implementation in progress. Documentation supporting implementation is reviewed by the Audit Department for confirmation.

Audit recommendations are monitored for implementation typically for 5 years of the completion of the Audit.

Current Projects: Performance Audits

Audit of the Legal Service Department

Background:

On October 25, 2017, Council approved a motion directing the CAO to request that the City Auditor conduct a review of the City's Legal Services Department, including an examination of the current systems and processes for pursuing legal action against contractors, and develop recommendations to ensure that critical deadlines are met. The project was added to the City Auditor's 2018 Audit Plan which was approved by Audit Committee on December 6, 2017.

The single objective of the audit was to evaluate whether the Legal Services Department has the appropriate systems and processes in place to mitigate the risks of file management errors, including missing critical deadlines in legal processes.

What we found:

- The current management of the Legal Services Department has initiated several projects over the last couple of years to enhance departmental performance. There are also several opportunities to further enhance the risk management systems of the department to strengthen the overall management of the department, and to avoid missing critical deadlines in the future.
- Some of the recent enhancements to the department that we observed included:
    a. Improvements in documentation to better clarify the roles and responsibilities within the Legal Services Department, and those of other City departments when working with the Legal Services Department.
    b. Creation of Council and committee monitoring processes to keep abreast of potential emerging legal issues.
    c. Implementation of continuing professional development tracking system to ensure compliance with Law Society requirements.
    d. Reorganization of department into law practice groups to create better communication, collaboration, and flow of common legal work.
    e. Implementation of monthly practice group meetings, and quarterly departmental meetings.
    f. Improvements to physical file security in the office.
    g. Initiation of process mapping and a workload assessment process.

- Further improvements required to strengthen the risk management systems include:
    a. Formalization of the new departmental structure to better enable risk management, management development and succession planning.
    b. Ensuring enough time is devoted to further developing the management systems, and to the oversight of staff.
    c. Implementing file review processes for critical file information.
    d. Determining that the department is appropriately staffed to meet the City's legal needs.
    e. Securing appropriate file management software.
    f. More frequent and formal reporting to the City's senior management team.
- The Public Service agreed to and accepted all nine (9) recommendations of the audit

Value of the Audit:

Implementation of the audit recommendations will lead to the following benefits:

- Improved risk management practices including greater oversight on significant files.
- Formalizing communication channels with executive management to provide timely reporting on significant critical issues.
- More staff developing law practice management skills to support delegation of daily decision making and identify career paths for succession planning efforts.
- Increased efficiency through the implementation of an appropriate practice management information system solution to support service delivery.
- Ensuring the proper level and mix of resources are available to meet service demands and that the right types of resource are performing the various tasks to maximize their value to the organization.
- Greater consistency and standardization through completion of procedural manuals and supporting templates.

William R. Clement Parkway/Sterling Lyon Parkway Extension Project

Background:

On January 25, 2018, Council approved a motion directing the City Auditor conduct an audit of the effectiveness of the current systems and processes in place to support the Public Service and Council to identify and communicate relevant and material information to decision makers through the City of Winnipeg report process. The motion also directed the City Auditor to conduct a detailed review of the Sterling Lyon / William Clement Parkway study, with a particular focus on the accountability of various parties, to develop a chronological timeline of key milestones and communications, to audit associated capital expenditures, and to audit the scope and execution of work performed by consultants.

The project was added to the Audit Plan January 2018 Update, which was approved by Audit Committee on February 13, 2018 and adopted by Council on February 22, 2018. On April 26, 2018 Council granted an extension to report back by June 13, 2018.

The objectives of the audit were:

- Evaluate whether the City has appropriate systems, templates, guidance and training in place to support staff in executing these types of projects and for identifying and communicating relevant and material information.
- Assess the scope and execution of work performed by the consultant and compile the capital expenditures incurred as part of this project to date.
- Develop a project chronology identifying authorizations and knowledge of key events of the William R. Clement Parkway / Sterling Lyon Parkway Extension project.

What we found:

- The WRCP / SLP Project followed the City's capital planning process and received the approvals established in that process up to the point where the project was put on hold in December 2017. In developing the chronological timeline and identifying key milestones and communications related to the project, miscommunication in various areas throughout this project emerged as a consistent theme.
- The capital planning process should be clearly described and communicated to City employees, elected officials and the public. The process has not been commonly defined, mapped, or widely communicated. This created a situation where both members of the public and the Public Service were unaware that the intent to replace Wilkes with Sterling Lyon Parkway had been included in the secondary plan for the area. Uncertainty in processes can cause a number of ramifications including damaging public trust.
- To ensure relevant and material information is effectively and clearly communicated to Council and the public, a sufficient description of any material changes to a project scope should be highlighted in the capital project detail sheets and any administrative reports. The reports for this project did not sufficiently describe the material changes to the project scope. Internal communications through a briefing note should ensure risks in a project are clearly communicated and highlighted. Critical information related to changes from what had been previously presented to the public resulting in material impacts to a new group of residents should have been highlighted to ensure decision makers are clearly aware of all critical information.
- Public engagement was identified as a component of this project. Throughout this project there were numerous communications with the public through various forms of media and events. Documenting and clearly defining all aspects of a public engagement program is critical to ensure that both employees and the public are aware of the process, where the public have their

opportunity to provide input and how public input will be incorporated. Ensuring all the roles and responsibilities within the public engagement process are clearly defined and communicated will help achieve a consistent understanding.
- Capital expenditures for the project were properly authorized, approved, within budget, and followed established City processes as of May 4, 2018. The Consultant met the required terms and deliverables for the project as agreed to until the point that the project was put on hold.

Value of the Audit:
Implementation of the audit recommendations will lead to the following benefits:
- Communicating the capital planning process to inform project managers, elected officials and residents so all understand when opportunities for public input occur.
- Greater clarity for public engagement activities including defining engagement activities that should occur for capital projects, when and how to incorporate public feedback in the decision making process and outlining for residents how their input will be used.
- Elected officials and residents can expect the information communicated through the capital budget to provide clear and consistent details on project scope, major benefits and significant risks.
- Enhanced training and guidance for City report writers to assist them in identifying and communicating all critical and relevant information.
- Three detailed chronologies were developed, one identifying key City planning decisions, the second highlighting several key project events and the third identifying individuals who approved or were informed of major project decisions.

Safety Review of the City of Winnipeg Outdoor Aquatic Facilities

Background:
A safety review of the City of Winnipeg Outdoor Aquatic Facilities was included in the City Auditors Audit Plan 2015 – 2018. The Audit Department issued a Request for Proposal (RFP 147 - 2017) to identify experienced and capable proponents to conduct the review. In June 2017, a contract was awarded to the Lifesaving Society – Manitoba Branch Inc.

The objective of this audit was to evaluate the outdoor aquatic facilities safety processes and practices and to report on the facilities adherence to Manitoba Regulations and Lifesaving Society's standards and guidelines. The Lifesaving Society evaluated the overall operation of outdoor aquatic facilities through on-site inspections conducted at all ten outdoor swimming pool facilities, a sample of nine wading pool facilities and three spray pads in July and August 2017.

What we found:
The Lifesaving Society identified areas of non-compliance with an applicable Manitoba Regulation or Lifesaving Society's standards and guidelines. The City of Winnipeg is required to comply with Manitoba Regulations; they are not required to comply with the Lifesaving standards and guidelines. Typically, the observations related to a small number of facilities; however, all recommendations made are to be applied across all City outdoor aquatic facilities, if applicable.

The Lifesaving Society Mb. presented recommendations in the following four categories: Personnel, Emergency and Operating Procedures, Communication, and Facility and Equipment. The identified issues

included improving signage through the posting of additional “No Diving” signs, capping vacuum lines, pool deck maintenance, and reviewing lifeguard coverage zones. The review also identified a number of other findings related to chemical storage and handling, ensuring first aid kits are stocked to the level required, as well as reviewing the recording, storage and maintenance of staff certifications and training records.

The Lifesaving Society Mb. presented 36 recommendations; 23 findings of non-compliance with an applicable Manitoba regulation and 13 findings which were not consistent with the Lifesaving Society’s Mb. standards and guidelines which they believe are reasonable safe practice.

Management agreed to implement 28 recommendations, review the possible implementation of six recommendations and disagreed with two recommendations. In the instances where management agreed to review the possible implementation, five were based on the Lifesaving Society’s standards and guidelines and one resulted from a difference in the approach to comply with the requirements of a Manitoba Regulation. In the instances where management disagreed with a recommendation, one was based on the Lifesaving Society’s Mb. standards and guidelines and one resulted from a difference in the approach to complying with the requirements of a Manitoba Regulation. At the time of this report, management had implemented a number of the recommendations and were working on the implementation of several others.

Value of the Audit:
Review and implementation of the audit recommendations will lead to the following benefits:

- A third party, independent review of operations will augment safe aquatic experiences for residents
- Manitoba Regulation requirements will be met at all outdoor aquatic facilities; Lifesaving standards are considered for implementation at all outdoor aquatic facilities
- Improved plans for staff accessibility to Personal Protective Equipment, including eye wash stations will be implemented
- Enhancements to public safety at all Outdoor Aquatic Facilities

By-Law Amalgamation Audit

Background:
The Province of Manitoba has enacted two statutes, The Municipal By-law Enforcement Act (MBEA) and The Provincial Offences Act (POA). Both the MBEA and POA transfer the responsibility of administering by-law enforcement to the City of Winnipeg (the City).

Under the previous system, the courts not only administered the judicial process for by-law enforcement but also collected fines and court costs resulting from by-law violations. Under the new system, the City is responsible for screening, adjudicating and collecting all payment of penalties or fines except those voluntarily paid to the Court under the POA.

In light of changes made to by-law enforcement legislation, as a proactive measure, the Audit department evaluated strengths and opportunities within the current process to provide recommendations on optimal processes and administrative structures going forward.

The objectives of the audit were:

- To evaluate whether adequate processes, systems and controls are in place to achieve by-law enforcement service delivery objectives.
- To recommend on an appropriate organizational structure for the Public Service's by-law enforcement processes in light of recent legislative changes.

What we found:

- The City does not have a defined corporate strategy for by-law enforcement. We observed that there are no authoritative sources or leading practices that indicate developing a corporate strategy for by-law enforcement is the standard. However, due to a risk of inconsistency and inequity in enforcement, it is important to develop a corporate by-law enforcement strategy that serves as an overall guide for by-law enforcement activities and to prevent inconsistent and inequitable performance.
- With a focus on rebranding, communication and marketing efforts to overcome perception and independence obstacles, the Winnipeg Parking Authority (WPA) appears best suited to administer screening, adjudication and collection functions for City by-laws under the MBEA and POA. It has established processes that include emphasis on quality assurance reviews, it is equipped with IT infrastructure that would be difficult to duplicate elsewhere, and currently it has the highest volume of fines overall and highest volume of cases that go through the screening, adjudication and collection process.
- Overall, except for in two areas that make up the majority of by-law enforcement activity, there is a need to improve on performance measurement tracking, reporting and monitoring in order to adequately assess whether enforcement areas are achieving service delivery objectives.
- There are opportunities to improve consistency in enforcement levels and overall process efficiencies. This can be accomplished by utilizing resources in enforcement areas that have stronger processes, more resources and more percentage of FTEs allocated specifically to enforcement activities. These areas can take on enforcement from areas that have little to no resources or FTEs available to actively perform by-law enforcement.
- Currently there are varying approaches and levels to enforcement with little cohesiveness across different enforcement areas in the City. Some enforcement areas exert tougher enforcement measures through fines while other areas tend to be more compliance driven, issuing more warnings as opposed to fines.

Value of the Audit:

Implementation of the audit recommendations will lead to the following benefits:

- Promoting a single entity as the City's focal point for by-law screening, adjudication and collection functions.
- Developing a corporate strategy for by-law enforcement to communicate expectations and support consistent service delivery.
- Realignment of resources to support consistent enforcement levels and improve overall efficiency of deployed resources.
- Improved performance measurement to evaluate efficiency and effectiveness of service delivery.

Engagements in Progress:

Contract & Vendor Management

An audit of the City of Winnipeg's Contract and Vendor Management was included in the City Auditors Audit Plan 2015 – 2018. The audit's objective was to review processes to ensure contracts contain adequate provisions for oversight, that contractors are held accountable for compliance with requirements and City contract administrators are fulfilling their required roles.

The audit was still in progress at the end of 2018.

Continuous Monitoring

A Continuous Monitoring Program is the ongoing review and identification of financial transactions that fall outside usual parameters. The objective is to provide reports to management that assist in proactively monitoring financial transactions, detecting unusual expenses and identifying areas where internal controls could be strengthened. This manages risk proactively.

A contract was awarded to Deloitte LLP, under RFP 57-2017, to evaluate the opportunity to implement a program in the City's PeopleSoft financial system. The intent is to develop a program with built in parameters that will monitor and analyze financial transactions, with a focus on high-risk and high-value transactions, reporting on errors, irregularities or exceptions.

Deloitte presented a report in February 2018, Deloitte reported that while the City does not have an ongoing Continuous Monitoring Program; various departments within the City employ ad-hoc control monitoring activities to mitigate key process risks. The report presents improvement opportunities to develop a Continuous Monitoring Program and made recommendations based on leading practices.

Phase two of this project: reviewing the recommendations made by Deloitte; conducting a risk based assessment; and analyzing data by conducting a focused continuous monitoring program was still in progress at the end of 2018.

Southwest Rapid Transitway (Stage Two) and Pembina Highway Underpass

Stage Two of the Southwest Rapid Transitway and Pembina Highway Underpass is one of the largest capital projects that the City has embarked upon. Appropriate communication is important to allow key stakeholders to fulfill their roles in relation to the project; it also keeps the public informed on project performance. In a proactive effort, the Audit Department has been releasing quarterly audit reports that provide assurance on the reporting processes and selected key project management areas throughout the construction of the project.

The objectives of the ongoing audit are:

- To provide assurance that appropriate reporting is occurring for the Project based on regulatory requirements, City policies and procedures, and agreements with third parties
- To provide assurance that appropriate financial status reporting is occurring for the Project
- To provide assurance that appropriate risk management is occurring in the Project

In 2018, three quarterly audit reports had been released covering the time periods April 1 – June 30, 2017, July 1 to September 30, 2017 and October 1 to December 31, 2017. Completion of these reports was temporarily suspended due to other priority projects. We will continue to report quarterly on the project until construction is completed

Investigation Services

The Audit Department provides investigation services based on information identified in reports submitted through the Fraud & Waste Hotline, audit projects, Council, Public Service or residents request. The Public Service is required to report fraud, theft, misappropriation or related irregularities in accordance with the Administrative Standard.

Fraud and Waste Hotline

The Fraud and Waste Hotline is a confidential and anonymous service accessible to City staff and residents to make reports twenty-four hours a day, 7 days a week. We investigate every complaint that is received.

While maintaining an independent and objective perspective, we conduct our services using a cooperative approach. Investigations are in accordance with internal procedures, guidelines, as well as professional standards. We consult with and work closely with the Public Service who are responsible for taking appropriate action to resolve concerns identified during an investigation.

Report Category	2016	2017	2018
Financial Reporting and Accounting	0	1	0
Health and Safety, Environment	1	0	0
Unethical Conduct and Conflict of Interest	9	16	9
Manipulation or Falsification of Data	2	1	4
Harm to People or Property	1	0	1
Theft, Embezzlement, Fraud	23	41*	62
Violation of Laws, Regulations, Policies, Procedures	10	8	25
Organization	0	0	0
Management/Supervisor	0	1	0
Compensation, Pension and Benefits	2	2	2
Product/Customer Service	0	0	0
Office and Equipment Requirements	0	0	0
Safety and Security Issues	2	0	1
Suggestions for Improvement	1	0	1
Miscellaneous	3	8	7
Undefined	2	6	2
Note: * a duplicate report required only one investigation Total	56	84	114

Disposition of reports:

We gather and review evidence to substantiate or dispel the report.
"No Action" is typically due to insufficient information being provided to support the allegation.

Report disposition	**2017 Carried over**	**2018**	**Reports Closed**
No Action	0	2	2
Referral to external agency	2	87	89
Referral to City Department (Internal)	0	7	7
Investigation by Audit Department staff	11	18	19

2017 (2 reports carried over) & 2018 Reports		
Substantiated	5	Closed
Unsubstantiated	112	Closed
Conclusion pending	10	
Total reports	127	

Through the investigations conducted in 2018, the following actions were taken:

- Identification of time theft, which resulted in employee suspension and approximately $2,500 in recovered time.
- In another report on potential time theft, all department staff were reminded to abide by the departments lunch and coffee break scheduling policy. Department management met with all employees to reinforce the Departments policies on the length and scheduling of breaks.
- Theft of City property was identified and recovered. The department took appropriate disciplinary action and sent a notice to all department employees reinforcing workplace standards and expectations relative to the use of City facilities and equipment for personal gain or benefit.
- The Public Service has committed to developing a policy regarding retirement gifts using City funds by Q4 2019.
- Corporate HR will be recommending that formal guidelines be considered for employees' working-from-home as a flexible work option.
- Communications were sent out by department management to City of Winnipeg employees reminding them of the City's vehicle idling policies related to the Green Fleet Plan.
- Guidance was provided by Department HR related to the Personal Health Information Act and a meeting was held to remind an employee that all personal health information is private and confidential. HR advised that they will review the current process for entering employee information into PeopleSoft.

Visit: Fraud and Waste Hotline or call: 1- 866- 840- 5837

Current Projects – Advisory Services

The Audit Department has representatives who actively participate on the following committees:

Excellence Winnipeg:

In partnership with Excellence Canada, the City began the Excellence Winnipeg initiative in 2013. The initiative promotes excellence, innovation and wellness in the Public Service by focusing on improving performance in: leadership and governance; strategy and planning; citizen experience; people engagement; process and project management; and partner and supplier relationships.

Asset Management/Project Management Advisory Committee:

The mandate of the committee is to provide guidance and advice on the performance of the Asset Management Program and to monitor progress and success of the Corporate Asset Management Plan.

Sustainable Procurement:

The sustainable procurement working group is responsible for incorporating sustainable procurement through the City's procurement policy and developing administrative standards that include environmental, social and economic aspects. Departmental representatives share current practices and ideas to contribute to sustainable procurement. This aligns with a Sustainable Winnipeg (an OurWinnipeg Direction Strategy), which requires the city to demonstrate its commitment to improving sustainability of its operations through the products and services it purchases.

The City of Winnipeg Charitable Fund (CWCF)

The CWCF is the official charitable fund for City of Winnipeg employees/retirees. The goal of the CWCF is to provide City employees and retirees with opportunities to support local charities through payroll deductions.

For more information about the Audit Department visit: winnipeg.ca/audit