Winnipeg

# Animal Services
# Services aux animaux
# News

## ANIMAL SERVICES AGENCY

**1057 Logan Avenue**
**Winnipeg, MB R3E 3N8**

### HOURS OF OPERATION

Monday to Friday
8:30am – 6:00pm

Saturday & Sunday
12:00pm – 5:00pm

### KENNEL HOURS

Monday to Friday
11:00am – 6:00pm

Saturday & Sunday
12:00pm – 5:00pm

### ADOPTION HOURS

Monday to Friday
11:00am – 5:30pm

Saturday & Sunday
12:00pm – 4:30pm

**winnipeg.ca/animalservices**

## We want to hear from you!

Have you had a good experience with Animal Services? Or do you have a suggestion for us to improve? Send your comments to **animalservicesagency@winnipeg.ca**




I am excited to share with you how successful our Doggie Date program has been. This innovative program allows participants to take a dog out for a day, weekend, or week. Dogs leave wearing an "Adopt me" vest and of course a sparkly license. Participants take the dogs to parks, their homes, and even Kildonan Place and Grant Park malls. This program helps improve the health and wellness of residents, while giving our dogs extra exposure and exercise in the community. Several dogs have also been adopted as a result of Doggie Dates!

If you have never adopted a pet before, I encourage you to consider the "adoption option". And yes, adult dogs can still grow up with kids; you just typically skip the puppy pooping and chewing stage! Animal Services has numerous amazing pets for adoption. Our adoption program includes spay/neuter, license, microchip, tattoo, vaccinations, pet health insurance, and the dog! Yes, you can find your next best friend at Animal Services! If you don't, I encourage you to visit one of the other great animal shelters or rescues operating in our area.

To learn more about Responsible Pet Ownership, pet adoption, licensing, donation, or volunteer opportunities by visiting **winnipeg.ca/animalservices** or call 311.

**Leland Gordon**
Chief Operating Officer,
Animal Services Agency

## SPAY/NEUTER SAVES $$$

**Did you know that you can save at least $35 per year on your pet license if your pet is spayed or neutered?**

Sterilizing your pet helps prevent pet overpopulation in Winnipeg.

Contact your veterinarian, or call the Winnipeg Humane Society for low income options at: 204-888-SNAP.

## PURCHASING OR RENEWING YOUR PET LICENCE

**Mail:** mail renewal, with cheque payable to City of Winnipeg, to Animal Services
**Online:** winnipeg.ca/animalservices • **Phone:** 311
**In Person:**
- Animal Services Agency – 1057 Logan Ave.
- Bilingual Service Centre – 170 Goulet St.
- 311 Customer Service Counter – 510 Main St.

### Call 311 to:

- Keep information current on your licence
- Order a replacement license tag



Je suis heureux de vous annoncer que notre programme de rendez-vous canins Doggie Date a été un véritable succès. Ce projet innovant permet aux personnes qui y participent d'amener avec elles un chien pour une journée, une fin de semaine ou une semaine. Les chiens qui sont amenés portent un gilet sur lequel est écrit Adopt Me (adoptez-moi), et, bien sûr, une belle médaille rutilante. Les participants promènent ces chiens dans des parcs et les amènent chez eux ou même dans les centres commerciaux Kildonan Place et Grant Park. Ce programme est bénéfique pour la santé et le bien-être des gens et attire l'attention sur les chiens davantage tout en les faisant se dépenser. Plusieurs chiens ont également été adoptés grâce à ce programme!

Si vous n'avez jamais adopté d'animal de compagnie auparavant, je vous encourage à le faire. Les chiens adultes peuvent aussi vivre auprès des enfants; vous devrez juste sauter l'étape du chiot qui doit apprendre à faire ses besoins dehors et à ne pas se faire les dents sur vos meubles! À l'Agence de services aux animaux, il y a de nombreux animaux de compagnie pour l'adoption. Notre programme d'adoption inclut la stérilisation ou la castration, le permis de garde, une micropuce, un tatouage, des vaccins, une assurance-santé, et le chien! Votre meilleur ami se trouve peut-être à l'Agence de services aux animaux! Si vous ne le trouvez pas, je vous encourage à visiter un autre refuge pour animaux dans votre quartier.

Pour en savoir plus sur la possession responsable d'animaux, le programme d'adoption d'animaux de compagnie, les permis de garde, les dons ou les possibilités de bénévolat, visitez winnipeg.ca/servicesauxanimaux ou appelez le 311.

**Leland Gordon**
Directeur de l'exploitation
Agence de services aux animaux

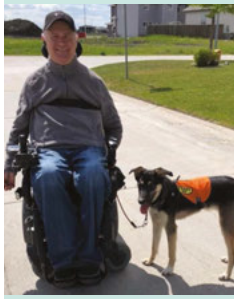
## DONATE!

- Solid canned food
- Large KONGS
- Medium and large dog biscuits
- Poop bags and dispensers
- Chewy dog treats
- Glass cleaner
- HE liquid laundry soap
- Sandwich sized Ziplock bags
- Ground regular coffee
- Financial donations also accepted!

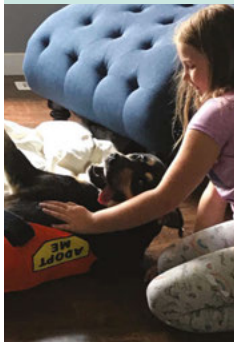
# Animal Services In Action!

## YOUR PET LICENCE DOLLARS AT WORK





Doggie Dates!







We have individual and corporate volunteer opportunities! Contact us to learn more!



Participants from MacDonald Youth Services visit weekly to play with dogs and help with cleaning. Thank you!



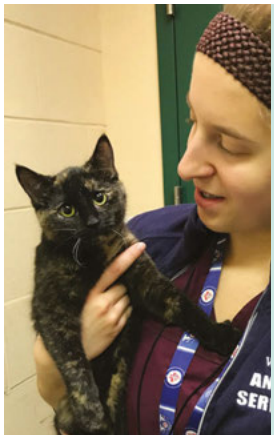
Red River College Vets and students help Animal Services as part of the school's vet tech program. Thank you!

Cat licensing dollars at work! Our partners at the Winnipeg Humane Society, CARE, and select local veterinarians have fixed thousands of cats with your cat licensing support! Thank you! Need help? Call 204-888-SNAP









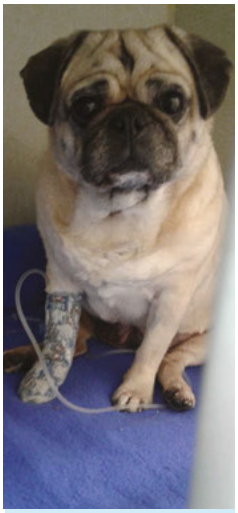


This cute kitty was abandoned overnight outside Animal Services. She was quickly brought inside when staff arrived and received care



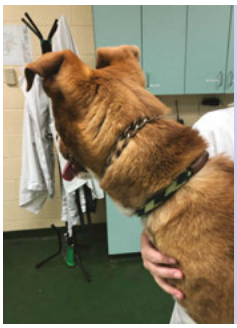
Working with our partners at the Winnipeg Police Service and Winnipeg Humane Society we helped save 15 dogs living in deplorable conditions



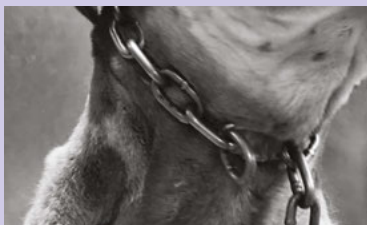


This stray pug received specialized surgery to remove several bladder stones. The dog was then adopted!





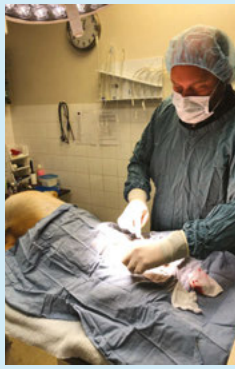
Chains should never be left on dogs. We took in two dogs wearing chains so tight they had to be removed with bolt cutters.



Poor Rover came to us not neutered, shot with a pellet, and had heartworm disease. Rover received advanced veterinary care!












Thanks to our friends in the media for helping to promote adoption and Responsible Pet Ownership!







WPS and Cadets occasionally find and drop off stray dogs instead of leaving the dogs to pose a risk in the community. Thank you!






Thanks to our friend Emily from “Art by Her” for donating a beautiful mural for our lobby!

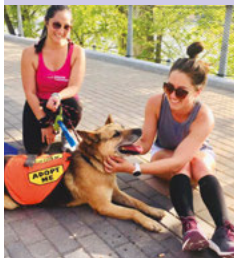


Licensed dogs having fun at our annual Doggie Days pool event!



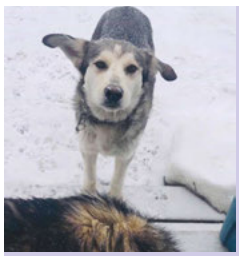
Our team of staff and volunteers attend more than 30 events a year to educate the public about Responsible Pet Ownership and adoption!

Members of the Bad*** Lady Gang Run Club take a dog for a Doggie Date!





Our staff and volunteers opened the shelter on Christmas Day. Hundreds of visitors brought donations and played with our dogs. The event gained national and international media attention. Thank you!

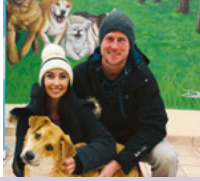




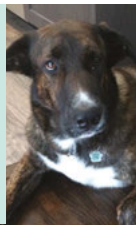
Working with rescue groups and northern communities, we have helped more than 120 dogs get a new start in Winnipeg. We also send back surplus food to help!

# Happy Tails STORIES FROM OUR ALUMNI





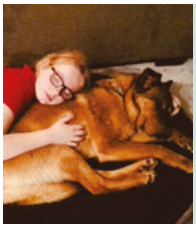
**ZEUS** Adopting Zeus was the best decision we ever made. He is such a great dog. He is the perfect addition to our family and enjoys long walks with lots of sniffing, meeting new people, and new dogs! The staff at Animal Services were great!



**RUSTY** has settled into the country life quite well! He loves to frolic through the deep snow. Rusty is getting along well with our kitties although they are showing him who is boss around the house! Rusty is a huge cuddle bug. He's learned to sit, stay and responds well when we call him back...especially for treats!



**PRISCILLA** We consider it a privilege and honour that this wonderful dog has joined our family! We would like to thank the wonderful staff and volunteers at Animal Services for taking such good care of Priscilla!

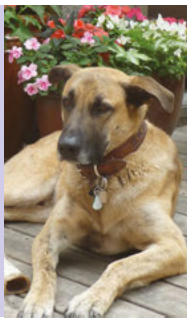


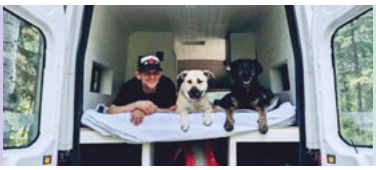
**CARTER** has brought so much joy to our family that the kids argue whose going to walk him, and whose bedroom he's going to sleep in. Thank you Animal Services from the bottom of our hearts. He was meant for our family! We love him so much!

**BRUNO** is such a good boy! He is great with my granddaughter and just loves the attention he gets from everyone. I'm so glad I went to Animal Services when I did and connected with him. He will always be loved.

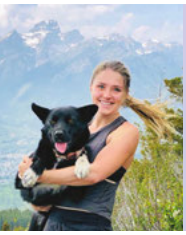


**MAKWA** It amazes me that Makwa spent over 400 days without being adopted. He loves going for walks and wrestling with his brother Huckleberry. He is very smart and learns very quickly. He also walks very well on a leash, and is friendly to all the people and other dogs we meet along the way. We feel very blessed to have him as part of our family!

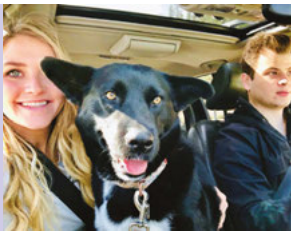




**BARNEY AND DIXIE** are loving their hiking adventures around Manitoba in their camper van! They both enjoy being by the water although they are still figuring out the whole swimming thing. Their favorite part after a full day of play is the evening cuddles!



**LUNA** was part of Animal Services' Northern Outreach Initiative. We took this little girl on a Doggie Date for what we thought would be a weekend—until she stole our hearts with her quirky personality, non-stop affection and sweetness. It took Luna a few weeks to get used to city life. From cars and lights to walking on a leash and going down stairs—everything was very new to her. But each day, Luna became a little more confident and now she's one of the happiest dogs we've ever met. Thank you!



# Pet Licensing

Did you know that all dogs and cats over six months of age must be licensed in Winnipeg? Pet licensing not only is the law with a $250 fine for non-compliance, but it also protects your pet. Pets wearing current licenses entering Animal Services or the Winnipeg Humane Society are given a "free release" once a year where fees and fines are waived. 311 operators also can reunite pets wearing licenses 24/7. In 2019, their team reunited almost 700 pets!

Due to large pet populations, the City of Winnipeg has significant animal-related services in place which are primarily funded by your pet license dollars. These include Animal Services as the facility to take stray dogs, and the Winnipeg Humane Society (WHS), through a funded Service Agreement with the City of Winnipeg, as the place to take stray cats. Additional services are in place including 24 hour emergency response to house fires and Police incidents involving animals, emergency veterinary care, and low income spay/neuter programming. A progressive adoption program is also in place to give unclaimed animals a second chance! Our team of staff, volunteers, and pets thank you for your pet licensing support!

## LICENSE, MICROCHIP, AND TATTOO CURRENT?

Have you moved since you got your pet? Has your phone number changed? There is nothing more frustrating when a stray pet enters Animal Services with a microchip or tattoo with non-current information. Contact the shelter or vet clinic where your pet received the chip or tattoo to update. Contact 311 to update your pet license. Current information results in quicker returns of lost pets!

## HELP US GO GREEN!

Send an email to animalservicesagency@winnipeg.ca with your contact information if you would like emailed pet license invoices instead of old fashioned paper!