Winnipeg

**Audit Department • Service de verification**

**Interoffice Memorandum**

**To:** His Worship Glen Murray
Members of Council

**Date:** March 17, 2004

**From:** Shannon Hunt
City Auditor

**RE:** Audit Department Reports

---

I am pleased to attach the following audit reports:

- *Review of the Handi-Transit Service,*
- *Audit of Proposed Sale of Parcel A at the Northeast Corner of Waverley Street and McGillivray Boulevard,*
- *Review of Community Centres 2003*, and
- *Review of Internal Controls Over the Water and Waste Department's Billing and Collection Processes* for your information.

In addition, I would like to draw your attention to the attached *Integrated Risk Management* report. The Integrated Risk Management Initiative can be a catalyst to improved organizational performance and to the transformation of an organization's culture. We have observed hundreds of managers and staff having vigorous discussions about risk. We have produced over seventy risk profiles that document the risks that could affect the delivery of services. The use of this information to inform our business planning and budgeting process should result in better alignment of risk, value and resources.

As the City's business planning and performance reporting matures, we expect that citizens will be provided with information that will allow them to understand how risk informed the choices made and how well risks accepted were managed. Our model has generated interest from other public sector organizations. The Conference Board of Canada has cited the City of Winnipeg as one of nine public sector organizations to learn from in implementing successful risk management practices. City staff can be proud of the progress achieved to date. Integrated risk management has helped us to build bridges across the organization. In the future, we hope to see it used as a tool to build bridges to our citizens.

Sincerely,

S. Hunt

Shannon Hunt, CGA, CFE
City Auditor