CITY OF WINNIPEG POLICY NO.

POLICY TITLE *Children 11 and Under Fare-Free Policy*	**ADOPTED BY** *City Council*	**EFFECTIVE DATE** *January 1, 2021*
ORIGIN / AUTHORITY *Standing Policy Committee on Infrastructure Renewal and Public Works*	**CITY POLICY NO**	**MOST RECENT CONSOLIDATION**

1. Purpose:

To define a program to allow children aged 0-11 to ride on Winnipeg Transit without paying a fare. The program aims to provide financial relief to families for children who are too young to be left home alone. Additionally, this type of program could also attract new adult riders, increase adult ridership and encourage mode shift. The program is structured for citizens and families going about their daily activities, and as such school or organization-led excursions are not eligible.

2. Definitions:

2.1 **"fare-free"** means that the eligible child can ride any transit bus without paying a fare.

2.2 **"fare-paying customer**" means a customer that is accompanying the child who is aged 12 or older and has paid the appropriate fare amount.

3. Children 11 and Under Fare-Free Policy

3.1 Children aged 0-11 will be allowed to ride a transit bus without paying a fare as long as they are:

a) Accompanied by a fare paying customer while on the bus;
b) Board and alight the bus at the same stop as the fare paying customer

3.2 Children not accompanied by a fare paying customer must pay the appropriate amount.

3.3 In order to be eligible a child aged 0-11 does not need to carry any special ID or peggo card when accompanied by a fare-paying customer.

3.4 This program is intended only for citizens and families going about their daily activities and as such school and organization-led excursions are not eligible under this policy.

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4. Responsibilities

4.1 Winnipeg Transit

a) Provide program information and maintain up to date information on the Winnipeg Transit website and at all Transit Customer Service Centers and 311.
b) Provide bus service as per current schedules.

4.2 Passenger/Customer

a) Ensure that all eligible children are always accompanied by a fare paying customer.
b) That each fare paying customer supervise the children accompanying them on the transit bus.
c) That the fare paying customer board and depart the bus at the same location as the children in their care.