Animal Services
Services aux animaux
News

ANIMAL SERVICES AGENCY

1057 Logan Avenue
Winnipeg, MB R3E 3N8

HOURS OF OPERATION

Monday to Friday
8:30 a.m. – 6 p.m.

Saturday & Sunday
Noon – 5 p.m.
winnipeg.ca/animalservices

Visit **winnipeg.ca** for COVID-19 service updates

We want to hear from you!

Have you had a good experience with Animal Services? Or do you have a suggestion for us to improve? Send your comments to **animalservicesagency@winnipeg.ca**

Teamwork, caring, and innovation are some of the amazing qualities our small compliment of staff has displayed during the COVID 19 pandemic. These qualities have ensured our animal care and service delivery safely continued. You will be pleased to know that our team has continued to provide daily care, snuggles, and walks for our dogs. Adoptions have been steady, thanks to our social media platforms and Petfinder.com. Staff screen and match residents remotely over the phone with adoptable dogs seen online. Our team has also diligently placed pictures of impounded stray dogs on Winnipeg Lost Dog Alert. We have implemented enhanced cleaning and barriers to help keep our staff, residents, and of course our doggies safe. Our Agency continues to respond to more than 10,000 calls for assistance a year from our residents. As always, I thank you for your pet licensing support which funds all the great things happening at Animal Services!

To learn more about Responsible Pet Ownership, pet adoption, licensing, donation, or volunteer opportunities by visiting **winnipeg.ca/animalservices** or call 311.

Leland Gordon
General Manager,
Animal Services Agency





PURCHASING OR RENEWING YOUR PET LICENCE

Online: winnipeg.ca/animalservices

Phone: 311

Mail: Include renewal with cheque payable to City of Winnipeg, to Animal Services

In Person:
- Animal Services Agency – 1057 Logan Ave.
- Bilingual Service Centre – 170 Goulet St.
- 311 Customer Service Counter – 510 Main St.

Call 311 to:
- Keep information current on your licence
- Order a replacement license tag

SPAY/NEUTER SAVES $$$

Did you know that you can save at least $35 per year on your pet license if your pet is spayed or neutered?

Sterilizing your pet helps prevent pet overpopulation in Winnipeg.

Contact your veterinarian, or call the Winnipeg Humane Society for low income options at: 204-888-SNAP.

La collaboration, la compassion et l'innovation sont quelques-unes des merveilleuses qualités démontrées par notre petite équipe pendant la pandémie de COVID-19. Grâce à ces qualités, on a pu continuer à fournir des soins et des services aux animaux en toute sécurité. Vous serez heureux d'apprendre que notre équipe a continué à soigner, à câliner et à promener les chiens tous les jours. Les adoptions se sont poursuivies de façon continue, grâce à nos plateformes de médias sociaux et au site petfinder.com. Le personnel évalue les membres du public à distance par téléphone, et les jumelle aux chiens à adopter affichés en ligne. Notre équipe a aussi soigneusement affiché les photos des chiens errants mis en fourrière sur la page Winnipeg Lost Dog Alert. Nous avons amélioré les procédures de nettoyage et les barrières visant à protéger notre personnel, le public et, bien sûr, les pitous. L'Agence continue de répondre à plus de 10 000 appels à l'aide tous les ans de la part du public. Comme toujours, je vous remercie de votre participation au programme de permis de garde d'animaux, qui finance tout le beau travail qui se fait aux Services aux animaux.

Pour en savoir plus sur la possession responsable d'animaux de compagnie, l'adoption d'animaux de compagnie, les permis de garde, les dons ou les possibilités de bénévolat, visitez **winnipeg.ca/servicesauxanimaux** ou appelez le 311.

Le gestionnaire de l'Agence de services aux animaux,
Leland Gordon

DONATE!

- Solid canned dog food
- Chewy dog treats
- Medium and large dog collars
- 6-foot leashes
- Martingale collars
- Hotdogs for training
- Kong Wobblers
- Ground regular coffee
- Financial donations



Our bike unit patrols parks while reducing carbon emissions.

Animal Services In Action!

YOUR PET LICENCE DOLLARS AT WORK



Students and staff from Arthur Day School visit to learn about Responsible Pet Ownership.



This illegal pet stray pig is now living the good life at Kismet Creek Farm. *Thank you!*



Doggie Dates! Residents take dogs for a day, night, or week. Doggie dates improve the health and wellness of both the dogs and residents!



Provincial Wildlife Branch Staff educated residents about coexisting with urban coyotes.



Our friends from John G. Stewart School donated this carved sign. *Thank you!*



Our team has continued full care for animals and field operations during the pandemic. Enhanced cleaning has been implemented to keep our staff and residents safe.



Faith (11) brought birthday donations for Animal Services. *Thank you!*

This stray native turtle was released in a naturalized greenspace.





A volunteer walks an adoptable dog.



Winnipeg Police Service and Cadets occasionally find and drop off stray dogs instead of leaving the dogs to pose a risk in the community. *Thank you!*



Officers distribute social services messaging such as the Manitoba 211 brochure to help people in our community.



Thanks to our friends in the media for helping to promote adoption and Responsible Pet Ownership!



Hundreds of supporters attended our Christmas Day open house. Visitors got to play with dogs and brought lots of donations. The event gained national media attention. *Thank you!*



Animal Services intakes dogs from communities as part of our Northern Outreach Initiative. This helps improve the health and safety of the community, while giving the dogs a new start in Winnipeg!



Staff pressure wash a kennel with specialized humane chemical.



Staff attend NEEDS and educate newcomers on how to safety interact with dogs. Many of the participants have never touched a dog!

This cat was abandoned overnight outside our facility. He received care and was adopted at the WHS!



Animal Services Officers attend house fires to help animals needing care.





Staff feed and care for almost 1000 dogs a year. Dogs are also given treats and Kong toys daily!



Cat licensing dollars at work! Our partners at the Winnipeg Humane Society, CARE, and select local veterinarians have fixed thousands of cats with your cat licensing support! *Thank you!*
Need help? Call 204-888-SNAP



Officers visited Kismet Creek Farm to learn how to humanely catch stray livestock.

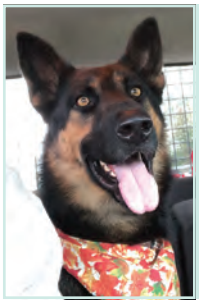
Happy Tails STORIES FROM OUR ALUMNI



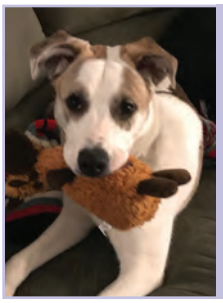
INDIE We adopted "Bijoux" (now Indie), during the pandemic. Indie has settled right in and loves having space to roam on our acreage! We recently came to the point of letting her off-leash for short, highly supervised bursts, and she LOVES it! Indie is incredibly gentle with our toddler. Our cats have set very clear boundaries with Indie, which is funny to watch. Indie is a perfect fit!



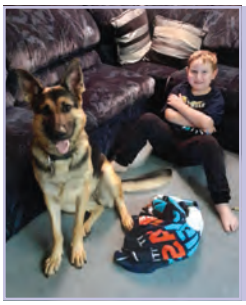
KENNY Adopting Kenny aka Domino was such an easy process. Everyone at Animal Services was so amazing and helpful! Kenny's most favorite thing to do is run around the farm and play with his friends. He enjoys camping and fishing on the boat, especially when he sees us catch a fish! He's the best decision we have ever made!!"



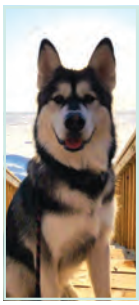
ACE We are so lucky to have him! He's a once in a lifetime pup. He learned so quickly and settled right in. He's a gentle giant, patient with kids, other dogs, and cats. He was perplexed by our horses at first, but took it all in stride. He loves truck rides. They say you can't pick family, but we're so glad we chose Ace.



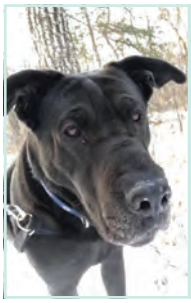
TESLA We wanted to thank Animal Services for bringing Tesla into our life. Doggie dates are the best thing since sliced bread! It was through these doggie dates that we realized we wanted to keep her forever. Tesla is the perfect addition to our family. She is fun and energetic yet loves her cuddles at the end of the day.



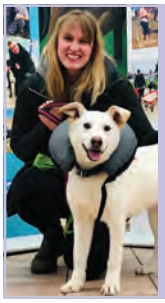
PRIMROSE I would like to thank the staff at Animal Services for their knowledge and help with the adoption. This dog will be here forever. Primrose and my son have become best friends. With a lot of love, Primrose settled in and has shown herself to be a true sweetheart. It was also nice for me not to have to worry about the potty training or chewing stages that sometimes come with getting a puppy.



OKAMI We adopted Okami aka Venti. He's changed our lives for the better. He LOVES going to daycare and the dog park. He has a cat brother now who is the boss but he's okay with that. He's truly a gentle giant and the best decision we've ever made.



DAISY I wasn't looking for a dog when Daisy and I found each other, but she has enriched my life in so many ways! She loves her walks, exploring Assiniboine Park and other outdoor trails, and smelling the fresh air out the window on car rides. I'm so blessed to have this unconditional bundle of love in my life!



WILLOW was part of the Northern Outreach Initiative. My favourite part of the day is taking her for walks in the neighbourhood, because she puts a big smile on everyone's face! I'm so grateful for the lovely, memorable adoption experience at Animal Services. I love my northern rescue dog, and would encourage everyone to consider one for their family.

Pet Licensing

Did you know that all dogs and cats over six months of age must be licensed in Winnipeg? Pet licensing is not only the law, with a $250 fine for non-compliance, but it also protects your pet. Pets wearing current licenses entering Animal Services or the Winnipeg Humane Society are given a "free release" once a year, where fees and fines are waived. 311 operators also can reunite pets wearing licenses 24/7!

Due to large pet populations, the City of Winnipeg has significant animal-related services in place which are primarily funded by your pet license dollars. These include Animal Services as the facility to take stray dogs, and the Winnipeg Humane Society (WHS), through a funded Service Agreement with the City of Winnipeg, as the place to take stray cats. Additional services are in place, including 24 hour emergency response to house fires and police incidents involving animals, emergency veterinary care, and low income spay/neuter programming. An adoption program is also in place to give unclaimed animals a second chance! Our team of staff, volunteers, and pets thank you for your pet licensing support!

LICENSE, MICROCHIP, AND TATTOO CURRENT?

Have you moved since you got your pet? Has your phone number changed? There is nothing more frustrating when a stray pet enters Animal Services with a microchip or tattoo with non-current information. Contact the shelter or vet clinic where your pet received the chip or tattoo to update your information. Contact 311 to update your pet licence. Current information results in the quicker return of lost pets!

HELP US GO GREEN!

Send an email to **animalservicesagency@winnipeg.ca** with your contact information if you would like emailed pet license invoices instead of old fashioned paper!