Winnipeg

CITY OF WINNIPEG POLICY NO. TR-002

POLICY TITLE *Winnipeg Transit Plus Policy*	**ADOPTED BY** *City Council*	**EFFECTIVE DATE** *June 01, 2021*
ORIGIN / AUTHORITY *Standing Policy Committee on Infrastructure Renewal and Public Works*	**CITY POLICY NO** **TR-002**	**MOST RECENT CONSOLIDATION** *April 15, 2021*

1. Purpose:

To update the winter only or seasonal service policy to define specific dates and metrics that can be used to start or extend the winter only service.

The defined dates and metrics will ensure that the policy is transparent and clear for seasonal customers and that it considers winter weather conditions that could jeopardize the safety of impacted customers.

2. Definitions:

Add:

2.6. "**Winter only customer**" are Transit Plus customers who have conditional eligibility and have been assessed as being unable use the conventional service due to significant accumulation of snow and ice or other winter conditions that may impact their safety and can't reasonably use the conventional transit service due to the environmental barriers.

2.7. "**Conditional eligibility**" one of three categories of eligibility for a person who may face barriers, where for a period of time, environmental or physical barrier limits their ability to consistently or safely use conventional transit services

3.0 Policies:

Replace

3.2 Eligibility Criteria

a) Requires the use of a wheelchair or scooter
   (i) On an ongoing basis – unlimited eligibility
   (ii) Until a specific date – eligibility only until the expected date of recovery
   (iii) As a result of a dialysis treatment – eligibility only for trips to and from dialysis treatment

b) Unable to walk 175 meters (575) feet outside:
   (i) At all times – unlimited eligibility
   (ii) During winter months only – eligibility restricted to the period to start no later than December 15 and to end no earlier than March 31(Recognizing that "winter conditions" (accumulation of snow that stays on the ground for three or more days consecutively) can occur earlier or last longer than the defined period, the Manager of Client Services has the authority to adjust the beginning and end dates based on weather conditions and snow accumulation)
   (iii) Until a specific date – eligibility only until the expected date of recovery
   (iv) As a result of dialysis treatment – eligibility only for trips to and from dialysis treatment

c) Has 20/200 vision or less, or a visual field of less than 20 degrees in both eyes (legally blind) not corrected by lenses – unlimited eligibility.

   Has Alzheimer's Disease or Related Dementia (ADRD) which interferes with ability to use the regular fixed route transit system with an equivalent level of independence and safety (functional assessment of cognitive ability to use public transit required)**.**

With:

3.2 <u>Eligibility Criteria</u>

a) Requires the use of a wheelchair or scooter
   (i) On an ongoing basis – unlimited eligibility
   (ii) Until a specific date – eligibility only until the expected date of recovery
   (iii) As a result of a dialysis treatment – eligibility only for trips to and from dialysis treatment

b) Unable to walk 175 meters (575) feet outside:
   (i) At all times – unlimited eligibility
   (ii) During winter months only – conditional eligibility is restricted to the period to start no later than Nov 01 and to end no earlier than April 15 (Recognizing that "winter conditions" can be unpredictable and can occur earlier or last longer than the defined period), the Manager of Client Services has the authority to use the following metrics to adjust the beginning and end dates on the first day of the seven-day forecast predicted by Environment Canada;
      (i) when a snow accumulation of snow or a depth or 3 centimeters of more exists or is predicted and/or,
      (ii) **if the forecast is for weather conditions such as adverse snowfall, freezing rain, ice, or a windchill of minus 15 celsius or colder**.
   (iii) Until a specific date – eligibility only until the expected date of recovery
   (iv) As a result of dialysis treatment – eligibility only for trips to and from dialysis treatment

c) Has 20/200 vision or less, or a visual field of less than 20 degrees in both eyes (legally blind) not corrected by lenses – unlimited eligibility.

d) Has Alzheimer's Disease or Related Dementia (ADRD) which interferes with ability to use the regular fixed route transit system with an equivalent level of independence and safety (functional assessment of cognitive ability to use public transit required)**.**