From: Leigh Kilfoyle
Sent: Wednesday, December 8, 2021 9:22 PM
To: Ignacio, Romeo; CLK-CityClerks <CityClerks@winnipeg.ca>
Subject: Request for Delegation on December 10th, 2021 re: Items 10 and 13

December 8, 2021
Item No. 10 Standing Policy Committee on Infrastructure Renewal and Public Works – Preliminary 2022 Operating and Capital Budget Recommendations
Item No. 13 Standing Policy Committee on Protection, Community Services and Parks – Preliminary 2022 Operating and Capital Budget Recommendations

To Councilors and Mayor,

I'm writing this letter to bring some items to the attention of City Hall. I have been working for 22 years with Winnipeg Transit. I currently work in Stops and Loops the unit that cleans Winnipeg bus shelters. This unit is in need of a better front loader and more staff to meet the increased needs of the extra shelters built this year and the increased time having to clean each shelter due to homeless people living in there.

We currently have a front loader (#1031) which is approximately 30 years old and has 23,000 hours of working time on it. It is time this loader is replaced. According to my co-workers, this loader bounces you around makes you feel very sore at the end of the day. You can feel this bouncing in your bones. It is especially hard on your hips, shoulders, back and neck. This machine's suspension operates very poorly and has been fixed many times, but this has not made it any better to work with… its just too old. We are asking that you seriously consider replacing loader #1031. It may not be necessary to replace it with a brand-new machine, but with a different one that is in much better shape. It should have good suspension, good seat support, allow the operator to feel comfortable and safe in it, have low working hours and a big bucket on it. Before this machine is purchased, we strongly recommend that our truck operators take it out for a test drive to see if they're satisfied with it. I think this is important, as in the past we have received machines that were not tested by our staff. We need this replacement as soon as possible.

I wish to bring up another problem. Someone has decided to cut back on shelter positions in our department. We used to have 8 positions and now we only have 6. We clean about 145 to 150 shelters weekly, which is literally impossible to maintain now. In addition, City Hall has decided to add another 50 big shelters to our runs (some of these have already been built) which is too much for the current staff to handle. To handle this increase in work load, we ask to have these two shelters positions reinstated. In addition to an increased number of shelters to be cleaned per staff, we also can't ignore another cleaning problem faced by our staff. We have a growing amount of people using our bus shelters as homeless shelters. The condition they leave the

shelter is sometimes vandalized and extremely unsanitary. Our staff needs additional time to clean up items like human excrement. Only two years ago (before Covid), we only had to clean the shelters. Now we find shelters full of large items (like piles of old clothes, furniture, mattresses and large boxes). The front loader how we have to empty the shelters of these enormous items and large volumes of garbage.

We hope you will consider giving us more positions and more equipment to properly clean these shelters.

Sincerely

Leigh Kilfoyle