Animal Services News
Services aux animaux

ANIMAL SERVICES AGENCY

1057 Logan Avenue
Winnipeg, MB R3E 3N8

HOURS OF OPERATION

Monday to Friday
8:30 a.m. – 6 p.m.

Saturday & Sunday
Noon – 5 p.m.
winnipeg.ca/animalservices

Visit **winnipeg.ca** for COVID-19 service updates

We want to hear from you!

Have you had a good experience with Animal Services? Or do you have a suggestion for us to improve? Send your comments to **animalservicesagency@winnipeg.ca**

Did you know, pet licensing is the primary source of our funding and only one part of being a responsible pet owner. Our Animal Services Officers typically respond to 8,000-10,000 incidents per year involving pets. Its critical that responsible pet owners do everything possible to ensure their pets have no impact on their community. Some of our most common complaints involve barking and running at large. Providing enrichment and exercise opportunities are one way to keep your pets busy! Proactive veterinary care including vaccinations and heartworm testing also helps keep your pet and community safe. Training is great for dogs, especially if your pet is expressing aggression toward people or animals. Using a harness provides more control and If your dog continues to express aggression even after training, a muzzle is a safe and humane way to protect your community when out for a walk. If you have never adopted a pet before, I encourage you to consider the "adoption option". And yes, adult dogs can still grow up with kids; you just typically skip the puppy pooping and chewing stage! Animal Services has numerous amazing pets for adoption. Our adoption program includes spay/neuter, licence, microchip, tattoo, vaccinations, pet health insurance, vet exam, and the dog! Yes, you can find your next best



friend at Animal Services! If you don't, I encourage you to visit one of the other great animal shelters or rescues operating in our area.

To learn more about Responsible Pet Ownership, pet adoption, licensing, donation, or volunteer opportunities visit **winnipeg.ca/animalservices** or call 311.

Leland Gordon
General Manager,
Animal Services Agency

PURCHASING OR RENEWING YOUR PET LICENCE

Online: winnipeg.ca/animalservices

Phone: 311

Mail: Include renewal with cheque payable to City of Winnipeg, to Animal Services

In Person:
- Animal Services Agency – 1057 Logan Ave.
- Bilingual Service Centre – 170 Goulet St.
- 311 Customer Service Counter – 510 Main St.

Call 311 to:
- Keep information current on your licence
- Order a replacement license tag

SPAY/NEUTER SAVES $$$

Did you know that you can save at least $35 per year on your pet license if your pet is spayed or neutered?

Sterilizing your pet helps prevent pet overpopulation in Winnipeg.

Contact your veterinarian, or call the Winnipeg Humane Society for low income options at: 204-888-SNAP.

Saviez-vous que le permis de garde d'animal de compagnie est notre source de revenus principale et qu'il ne constitue qu'une seule de vos responsabilités de propriétaire d'animal de compagnie? Les membres du personnel de l'Agence de services aux animaux interviennent en général entre 8 000 et 10 000 fois par an dans des situations qui mettent en jeu des animaux. Il est essentiel que les propriétaires d'animaux de compagnie fassent tout leur possible pour que leur animal ne cause pas des dérangements dans le voisinage. Les chiens qui aboient et les animaux de compagnie en liberté sont parmi les plaintes que nous recevons le plus souvent. Une des façons d'assurer que votre animal de compagnie ne s'ennuie pas consiste à enrichir son environnement et à lui donner l'occasion de se dépenser. Les soins vétérinaires de prévention tels que les vaccins et les tests de dépistage de vers du cœur contribuent également au maintien de la sécurité de votre animal de compagnie et de votre quartier. Le dressage est excellent pour les chiens, surtout ceux qui sont agressifs envers les humains ou les animaux. L'usage d'un harnais permet de mieux contrôler les animaux, et, si votre chien reste agressif en dépit de son dressage, le port d'une muselière est un moyen sûr et humain de protéger les gens de votre voisinage quand vous vous promenez. Si vous n'avez jamais adopté d'animal de compagnie auparavant, je vous encourage à le faire. Les chiens adultes peuvent quand même vivre auprès des enfants; en général, vous éviterez simplement la phase du chiot pas propre qui mâchouille vos affaires! À l'Agence de services aux animaux, il y a de nombreux animaux de compagnie exceptionnels disponibles pour l'adoption. Notre programme d'adoption inclut un certificat de stérilisation, une micropuce, un tatouage, des vaccins, une assurance maladie, un contrôle vétérinaire, et le chien! Vous pouvez trouver votre prochain meilleur ami à l'Agence de services aux animaux! Si vous ne le trouvez pas, je vous encourage à visiter un autre refuge pour animaux dans votre quartier. Pour en savoir plus sur la possession responsable d'animaux de compagnie, l'adoption d'animaux de compagnie, les permis de garde, les dons ou les possibilités de bénévolat, visitez **winnipeg.ca/servicesauxanimaux** ou appelez le 311.

Le gestionnaire de l'Agence de services aux animaux, **Leland Gordon**

DONATE!

- Solid canned dog food
- Chewy dog treats
- Medium and large dog collars
- 6-foot leashes
- Martingale collars
- Hotdogs for training
- Kong Wobblers
- Ground regular coffee
- Financial donations



A new arrival receives a bath!

Animal Services In Action!

YOUR PET LICENCE DOLLARS AT WORK

An Officer checks for pet licenses. Both dogs were licensed!



An Officer works with a scared dog.





Officers attend house fires to help animals needing care.



Doggie Dates! A resident takes a dog for a date to a local park!



Ramp donation! Students and teachers from Arthur Day School donated two agility ramps. *Thank you!*



Mural donation! Artist Alex Plalex donated a beautiful mural for our new playroom which features play equipment. *Thank you!*



This poor dog had an embedded choke chain, a result of likely being chained up for long periods of time. The chain was removed and the dog made a full recovery!

A veterinarian examines an adoptable dog!





Animal Services intakes dogs from communities as part of our Northern Outreach Initiative. This helps improve the health and safety of the community, while giving the dogs a new start in Winnipeg!



Our team works together to produce videos showcasing our work! Like us on social media to see the videos!



Officers distribute social services messaging such as the Manitoba 211 brochure to help people in our community.



Winnipeg Police Service and Cadets occasionally find and drop off stray dogs instead of leaving the dogs to pose a risk in the community. *Thank you!*



This injured goose was rescued by the Winnipeg Fire and Paramedic Service, rehabilitated by the Prairie Wildlife Rehabilitation Centre, and finally released by Animal Services!



Staff pressure wash a kennel with specialized humane chemical.



A clerk renews a pet license. Thank you, Winnipeg, for licensing your pets!



Thanks to our friends in the media for helping to promote adoption and Responsible Pet Ownership!

Staff share best practices regarding animal control and welfare with northern communities.



We invested in fencing which now allows at least 4 dogs at a time to play outside!





These kittens were abandoned overnight outside Animal Services. They were brought into care at the Winnipeg Humane Society. *Thank you!*



Cat licensing dollars at work! Our partners at the Winnipeg Humane Society, CARE, and select local veterinarians have fixed thousands of cats with your cat licensing support! *Thank you!*
Need help? Call 204-888-SNAP



A volunteer takes a picture of an adoptable dog. Pictures are posted on Petfinder.com and social media. *Thank you!*

Happy Tails STORIES FROM OUR ALUMNI



EDDIE Three years ago, we picked up my best friend on a surprise "date". "It's just a doggy date we will only have him for the weekend". He's the best boy and never fails to give the best kiss. (Rams his face into yours at Mach 10 speeds) and is a 10/10 best friend. I love this dog with my whole heart. Animal Services gave Eddie a second chance at life. We are so grateful to them for that.



ZOEY When we adopted our Zoey, she was an extremely timid pup with seemingly no understanding of anything outside a yard. Through months of dedicated training she morphed into a bundle of love and happiness. She is simply the personification of love covered in fur! Thank you for all you do!



DANNY Danny has sure integrated himself into our family! He started off really shy, not even wanting to come near me or would get scared when I tried to pet him. After weeks of slowly gaining his trust and affection, it was inevitable that he was going to be my partner in crime! Danny enjoys going on runs, hikes, swims, and even sometimes goes on a kayak/canoe with me!



HAPPY Happy was a part of the Northern Outreach Initiative Program. He's been a blessing to our family and we couldn't have picked a better fur family member. Happy entered into his Service Dog training program after he settled into his new home and has been a rockstar! He helps my son who has autism with his anxiety and is a perfect pal for him. Happy enjoys his long runs, laying in his pool, playing with his family and sleeping on the couch. Thank you Animal Services, for helping us find this amazing dog!



ARLO Arlo has been an amazing addition to our family and has made SO much progress. He was pretty scared of everything at first, but now loves the dog park and meeting new people and other dogs. He is also obsessed with anything that squeaks! He adores our two cats and does his best to befriend them by bringing them toys and copying them. When we take him out, we always have people commenting on how adorable he is and they are surprised that he was a rescue!



FRANCO We call him Frankie now, is fitting in so good with our family. He loves his little girl and momma a lot. We love him so much and are so happy to have him with us.

Pet Licensing

Did you know that all dogs and cats over six months of age must be licensed in Winnipeg? Pet licensing is not only the law, with a $250 fine for non-compliance, but it also protects your pet. Pets wearing current licenses entering Animal Services or the Winnipeg Humane Society are given a "free release" once a year, where fees and fines are waived. 311 operators can also reunite pets wearing licenses 24/7!

Due to large pet populations, the City of Winnipeg has significant animal-related services in place which are primarily funded by your pet license dollars. These include Animal Services as the facility to take stray dogs, and the Winnipeg Humane Society (WHS), through a funded Service Agreement with the City of Winnipeg, as the place to take stray cats. Additional services are in place, including 24 hour emergency response to house fires and police incidents involving animals, emergency veterinary care, and low income spay/neuter programming. An adoption program is also in place to give unclaimed animals a second chance! Our team of staff, volunteers, and pets thank you for your pet licensing support!

LICENSE, MICROCHIP, AND TATTOO CURRENT?

Have you moved since you got your pet? Has your phone number changed? There is nothing more frustrating when a stray pet enters Animal Services with a microchip or tattoo with non-current information. Contact the shelter or vet clinic where your pet received the chip or tattoo to update your information. Contact 311 to update your pet licence. Current information results in the quicker return of lost pets!

HELP US GO GREEN!

Send an email to **animalservicesagency@winnipeg.ca** with your contact information if you would like emailed pet license invoices instead of old fashioned paper!