Sent: Tuesday, June 14, 2022 10:33:36 AM

Personal information
Full name: Kat V

Delegation information
Committee: Standing Policy Committee on Property and Development, Heritage, and Downtown Development
Committee - council: N/A
Committee - other: N/A
Agenda item (number and title): #7 - Regulating Short Term Rentals

Service inquiry: Submit Comments in writing
Participation preference: N/A
Comments in writing: My spouse and I have been negatively affected by an Airbnb implemented in the suite below us. While the Airbnb listing enforces a no party rule and a window of quiet time, we still deal with a lot of noise and concern for our safety. There are very often people staying there who are awake for an entire 24-72 hours of their stay, and during these hours they are incredibly noisy - stomping around, slamming doors/cupboards, other unexplainable loud bangs to the point where things in my bedroom shake, shouting at each other from across the apartment, and of course parties, regardless of the rules. These disturbances occur mostly during the night and don't stop until they leave for a short period of time at about 5/6 am (daily). This isn't fair for us residents who need to sleep in order to work and function the next day. We didn't sign up to live in a hotel. I also have a parking stall next to the Airbnb stall and my car was hit by their door twice, once so badly that I needed to make an MPI claim.
Aside from these disturbances and vandalism, we are suspecting illegal activity due to the following:
1. The guests don't sleep and come and go throughout all hours of the day/night.
2. Strange smells come from their suite during their stay.
3. The guests drive multiple vehicles. For example, they'll drive a Cadillac Escalade or Range Rover for two days and then on the final day, they would pack their things in an old beater and be on their way.
4. Very expensive and/or modded cars come and go throughout all times of the day/night during their stay.
5. The plates are always local

With respect to what rules and regulations I'd like to see implemented, ideally I'd like to see the Airbnbs removed from apartment dwellings entirely. These are peoples homes and livelihoods, not hotels, and I'd like a sense of safety and community again. If this is not a option, the following could help the situation:
- criminal record/background checks for hosts.
- Potential screening of guests (i.e. reason for their stay) as well as government issued ID and license plate on file with the rental agency (not the Airbnb host).
- A direct 24/7 contact to the host in case of disturbances and a secondary contact should the host be negligent or unavailable.
- Limitations to the number of suites that are turned into short-term rentals.

Thank you for reading
File: