Sent: Tuesday, June 14, 2022 11:42:12 AM

Personal information
Full name: David Grant

Delegation information
Committee: Executive Policy Committee
Committee - council: N/A
Committee - other: N/A
Agenda item (number and title): 4

Service inquiry: Register as a Delegation, Submit Comments in writing
Participation preference: Via Zoom
Comments in writing: 4. RED TAPE This covering letter for this report does not mention any reduction in bureaucracy. It just mentions a few of the ways that internet interactions have changed customer service.
The Report, on the other hand, explains many aspects of city hall red tape. A few off-load work to private companies, so city staff do not see what is going on. This can save some money, but will increase the harm done by bad contractors. In fact, the city is getting into new areas in much more detail, as it sets standards for more of the lives of residents. Things are far worse than a decade ago, so the purpose of this topic will never be met.
There is no mention of PPD serving the simple purpose of following up on disasters. When stories of Engineering bungles lead news broadcasts, why do PPD staff not follow-up? There have been massive collapses and failures of city-permitted projects, to which the city turns a blind eye. Why does this continue?
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