Agenda – Executive Policy Committee – September 14, 2022

REPORTS

Item No. 1 Red Tape Reduction Follow Up

WINNIPEG PUBLIC SERVICE RECOMMENDATION:

1. That this report be received as information.

DECISION MAKING HISTORY:

EXECUTIVE POLICY COMMITTEE RECOMMENDATION:

On June 15, 2022, the Executive Policy Committee granted an extension of time of 60 days to report back on the matter.

David Grant submitted a communication dated June 14, 2022, with respect to the matter.

EXECUTIVE POLICY COMMITTEE DECISION:

On April 21, 2021, the Executive Policy Committee concurred in the recommendation of the Winnipeg Public Service:

1. That the Public Service report back to the Executive Policy Committee annually with an update on the matter.

2. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

ADMINISTRATIVE REPORT

Title: Red Tape Reduction Follow Up

Critical Path: Executive Policy Committee

AUTHORIZATION

Author	Department Head	CFO	CAO
M. Geer	M. Jack	N/A	M. Jack

EXECUTIVE SUMMARY

Reducing red tape remains a priority as the City of Winnipeg recovers from the COVID-19 pandemic and continues to look for ways to improve efficiency and access to services required to keep Winnipeg's economy strong. The global pandemic forced businesses and local governments to adapt and innovate, turning to new service delivery methods that protected the residents while prioritizing the safety of staff and citizens.

The COVID-19 pandemic provided the City with an opportunity to look for innovative ways to provide services to businesses and residents while working within the provincial health restrictions.

These efforts included:

- COVID-19 webpage
- Temporary Patio Approvals
- Virtual Permit Inspections
- Expansion of Permits Online
- Expansion of Digital Permit Processing
- Launch of the Online Commercial Inspections Request System
- Added Electrical Inspection Option
- Temporary Loading Zones

An update on the itemized list of red tape reduction initiatives and associated timelines with an update on their status is included in Attachment A.

RECOMMENDATIONS

1. That this report be received as information.

REASON FOR THE REPORT

On April 21, 2021, the Executive Policy Committee directed the Public Service to report back to the Executive Policy Committee annually with an update on Red Tape Reduction initiatives.

Subsequent extensions were granted.

IMPLICATIONS OF THE RECOMMENDATIONS

There are no implications associated with receiving this report as information.

HISTORY/DISCUSSION

On December 3, 2019, the Executive Policy Committee laid over the Red Tape Reduction report for 60 days and directed the Winnipeg Public Service to provide an itemized list of initiatives Departments are undertaking to address the Red Tape items identified within the report and provide specific timelines for the actionable items. This itemized list was considered by EPC on February 11, 2020. An update to this list was received by EPC on April 21, 2021, at which time EPC requested an annual update on the same from the Public Service.

An updated itemized list of red tape items is in Attachment A.

In addition to continued work on the items identified in the red tape reduction list, the COVID-19 pandemic provided the City with an opportunity to look for innovative ways to provide services to businesses and residents while working within the provincial health restrictions. Each department was directed by EPC at its May 18, 2022, meeting to report back to the appropriate Standing Committee in 60 days on potential operational opportunities that improve service resulting from the experiences of COVID-19. These reports are available at:

- Community Services Department, heard at the June 29, 2022 meeting of SPC PCSP: http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20220629(RM)PCS-18.pdf
- Corporate Finance, heard at the July 8, 2022 meeting of SPC Finance: http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20220708(RM)FI-8.pdf
- Innovation and Technology Department, heard at the July 7, 2022 meeting of SPC IED: http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20220707(RM)ASD-5.pdf
- Planning, Property and Development Department, laid over to the September meeting of SPC PDHDD: http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20220704(RM)PD-10.pdf
- Public Works Department, heard at the July 5, 2022 meeting of SPC IRPW: http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20220705(RM)PW-5.pdf
- Water & Waste Department, heard at the June 28, 2022 meeting of SPC WWRME: http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20220628(RM)WW-8.pdf
- Winnipeg Transit, heard at the July 5, 2022 meeting of SPC IRPW: http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20220705(RM)PW-4.pdf

Going forward, the City intends to set-up a working group with representatives from:

- Canadian Federation of Independent Businesses
- Economic Development Winnipeg

- Winnipeg's Business Improvement Zones
- Winnipeg Chamber of Commerce
- Manitoba Business Council

This working group will meet to provide feedback to the City to identify where further improvements can be made when it comes to red tape reduction. Invites will be extended in September, with an inaugural meeting of the Red Tape working group by mid-October.

The Customer Service & Communications Department continues to provide residents with an online Red Tape Reduction portal where they can submit their suggestions for red tape issues and items to consider.

FINANCIAL IMPACT

Financial Impact Statement

Date: August 24, 2022

Project Name:
Red Tape Reduction Follow Up

COMMENTS:

There are no financial implications associated with the recommendations in this report.

Jason Duke - August 24, 2022

Jason Duke, CPA, CGA
A/ Manager of Finance (Campus)
Corporate Finance Department

CONSULTATION

This Report has been prepared in consultation with:

- Customer Services & Communications
- Public Works
- Planning, Property & Development

OURWINNIPEG POLICY ALIGNMENT

1 Leadership and Good Governance

1.1 Establish and implement priority actions through evidence-informed decision-making processes.

1.2 Promote trust and government responsiveness through meaningful, inclusive and informed community engagement.

1.3 Achieve community-responsive service delivery through an aligned, integrated, collaborative and results-oriented organizational culture.

3 Economic Prosperity

3.1 Ensure transparent and predictable conditions are in place to support desired business growth through attraction, investment, and retention.

5 Social Equity

5.3 Build social cohesion through community development solutions, coordinated, effective partnerships, and responsive service delivery

WINNIPEG CLIMATE ACTION PLAN ALIGNMENT

N/A

WINNIPEG POVERTY REDUCTION STRATEGY ALIGNMENT

N/A

SUBMITTED BY

Department: Office of the Chief Administrative Officer
Prepared by: M. Geer
Date: August 25, 2022
File No: N/A

Attachments:

Appendix A – Red Tape List 2022 Update