Manitoba
Municipal Relations

# Municipal Service Delivery Improvement Program

## Application Package

### INSTRUCTIONS

1. Complete all sections of the Application Form. Clearly identify how your project aligns with the program eligibility requirements outlined in the Program Guidelines.

2. Attach:
    a. A copy of the municipal Council resolution indicating support for the proposed review.
    b. Any other project details, such as a work plan, history of the program budget, case studies, or other supporting documents, if available.

3. Submit your application by email to MSDIP@gov.mb.ca

4. Contact MSDIP@gov.mb.ca if you have questions about applying.

# APPLICATION FORM

## Part 1: Applicant Information

Name of Municipality/Planning District(s):

City of Winnipeg

Name and position of primary contact person:

Moira Geer, Deputy Chief Administrative Officer

## Part 2: Project Description

What service, process and/or program will your review evaluate?

The study will evaluate processes to address the issue of vacant, derelict and problem properties in the City of Winnipeg. The review will include various City departments that deliver the service as well as community agencies and partners at the Province of Manitoba.

Why have you chosen this area to review? (E.g. rising costs, research/data supporting alternatives, circumstantial opportunity)

The City deals with these properties on an as required basis. These properties may be susceptible to crime and arson and may have adverse public health and safety implications.

The goal of this program is to take a holistic approach to improving public and staff safety, providing supports to vulnerable peoples and reducing crime in collaboration with the Province of Manitoba and external agencies. The City of Winnipeg is addressing urgent needs but an ongoing program is warranted. The expectation is that an ongoing program would result in a more efficient and effective use of resources and yield financial and community benefits.

Provide a summary of the objectives of your proposed service delivery review. Include a timeline and how you will use the report and recommendations. Please indicate preferred firm (250 words maximum).

The expected outcomes of this program:

- Enhancing supports and housing for vulnerable peoples
- Increased public safety
- Reduced crime
- Better utilization of emergency response, enforcement and social services
- More efficient and effective use of public service and community agency resources

The results of this study will be reported to City Council with a request from the Public Service to add operating budget resources if the business case is positive and services will be enhanced. An expected implementation date would be mid 2024 as there would be lead time required to design and implement the program framework.

## Part 3: Estimated Return on Investment (ROI)/Service Delivery Improvement

| **Estimated ROI calculation** | |
|---|---|
| Current cost of the program ($) | |
| Total Investment ($) | |
| Return on Investment ($) | |
| Return on Investment (%) | |
| Payback Period (months or years) | |
| **Or Estimated Service Delivery Improvement** | |
| Service Delivery Improvement or savings: | |

## Part 4: Certification

I have reviewed this application and the supporting material and certify that it is accurate to the best of my knowledge and understanding.
I guarantee that staff resources will be dedicated to completing this review in partnership with a third-party consultant.
I acknowledge that the consultant will produce a report with recommendations and it will be made public.

Name:

Click or tap here to enter text.
Moira Geer, Deputy Chief Administrative Officer

Position/title:

Click or tap here to enter text.

Date:

Click or tap to enter a date.

## Part 5: Attachments

a. A copy of the municipal Council resolution indicating support for the proposed project.
b. Additional project details and/or supporting documents. This information will be used as part of the project evaluation.