Agenda – Executive Policy Committee – February 14, 2023

REPORTS

Item No. 14 Agreement with Shared Health for the Alternative Response to Citizens in Crisis (ARCC) Program

WINNIPEG PUBLIC SERVICE RECOMMENDATION:

1. That the City enter into, execute and deliver an agreement for the Alternative Response to Citizens in Crisis (ARCC) program with Shared Health and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing (the "Ancillary Agreements").

2. That authority be delegated to the Chief of the Winnipeg Police Service to negotiate and approve the terms and conditions of the agreement for the Alternative Response to Citizens in Crisis (ARCC) program with Shared Health and the Ancillary Agreements and such other terms and conditions deemed necessary by the City Solicitor/Director of Legal Services to protect the interests of the City.

3. That authority be delegated to the Chief of the Winnipeg Police Service to negotiate and approve the terms and conditions of all future agreements with respect to the Alternative Response to Citizens in Crisis (ARCC) program with Shared Health and such other terms and conditions deemed necessary by the City Solicitor/Director of Legal Services to protect the interests of the City.

4. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

ADMINISTRATIVE REPORT

Title: Agreement with Shared Health for the Alternative Response to Citizens in Crisis (ARCC) Program

Critical Path: Executive Policy Committee – Council

AUTHORIZATION

Author	Department Head	CFO	CAO
K. Nicholson	Chief D. Smyth	C. Kloepfer	M. Jack

EXECUTIVE SUMMARY

Shared Health and the Winnipeg Police Service (WPS) established, and the City entered into an agreement, for the Alternative Response to Citizens in Crisis (ARCC) pilot program in December 2021. ARCC is a joint undertaking of the Parties with a mandate to provide collaborative on-scene trauma-informed responses to individuals in high risk situations related to mental health and/or addictions issues in the City of Winnipeg.

WPS and Shared Health wish to continue providing the ARCC program and require a new Agreement to set out the updated terms by which the services will continue to be provided as well as their mutual understandings and objectives in connection with ARCC and the structure, operational matters and evaluation process required to further the ARCC mandate.

Under the terms of the new ARCC agreement, each party will be responsible for its own costs and expenses related to the provision of their respective services. Funding for the WPS delivery of the ARCC program is available from the approved current WPS budget.

The existing agreement setting out the terms for the pilot program expires on March 31, 2023. The intended effective date of the new Agreement is April 1, 2023.

RECOMMENDATIONS

1. That the City enter into, execute and deliver an agreement for the Alternative Response to Citizens in Crisis (ARCC) program with Shared Health and such other agreements as determined necessary by the City Solicitor/Director of Legal Services to implement the intent of the foregoing (the “Ancillary Agreements”).

2. That authority be delegated to the Chief of the Winnipeg Police Service to negotiate and approve the terms and conditions of the agreement for the Alternative Response to Citizens in Crisis (ARCC) program with Shared Health and the Ancillary Agreements and such other terms and conditions deemed necessary by the City Solicitor/Director of Legal Services to protect the interests of the City.

3. That authority be delegated to the Chief of the Winnipeg Police Service to negotiate and approve the terms and conditions of all future agreements with respect to the Alternative Response to Citizens in Crisis (ARCC) program with Shared Health and such other terms and conditions deemed necessary by the City Solicitor/Director of Legal Services to protect the interests of the City.

4. That the proper officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

REASON FOR THE REPORT

Council approval is required for the Alternative Response to Citizens in Crisis (ARCC) program agreement with Shared Health.

IMPLICATIONS OF THE RECOMMENDATIONS

The WPS is supporting the delivery of the ARCC program from existing resources. There are no additional financial implications arising from the new Agreement.

Termination of the agreement may occur by either party without cause by providing the other party thirty (30) days prior written notice of its intention to terminate.

HISTORY/DISCUSSION

The ARCC program is a joint undertaking between the Winnipeg Police Service (WPS) and Shared Health with the mandate to provide collaborative on-scene trauma-informed crisis intervention services to calls for police services involving individuals experiencing a state of mental health or addictions crisis. Through ARCC, crisis intervention services offered will ensure appropriate care needs are identified and a plan of care is established on scene. The goal of the collaborative relationships approach is to enable appropriate follow-ups after the initial response and ensure assistance is provided as needed.

The ARCC pilot project emerged as a result of the initial work completed through the Bloomberg Harvard City Leadership Initiative which saw representatives from the City of Winnipeg, Winnipeg Police Service, Winnipeg Fire Paramedic Service, Shared Health, and other community agencies work collaboratively to find ways to better align the supports offered with the needs of residents calling 911.

ARCC operational teams deliver mobile crisis intervention services Monday to Friday and include one WPS sworn officer and one Shared Health Clinician. Shared Health Clinicians are employees in good standing with the Shared Health Crisis Response Centre and will provide the Shared Health Services for the ARCC pilot program, which include mental health assessments, crisis stabilization, interventions, referral, advocacy, and follow-up as required by ARCC to address mental, emotional, physical, and behavioral distress of an individual.

The parties entered into an initial service contract agreement for the ARCC pilot program in December 2021 through the delegated authority of the CAO. Under that Agreement, the City

provided funding to Shared Health for its services. This initial agreement will expire on March 31, 2023.

To the end September 2022, the following measures for the ARCC pilot program have been reported:

	Q1	Q2	Q3
Number of shifts ARCC team deployed.	41	65	87
Percentage of ARCC clients remaining in community.	87%	87%	92%
Number of clients proactively supported.	22	23	23
Progress of pilot project.	25%	50%	75% Complete

Based on the early results of the pilot, WPS and Shared Health wish to continue providing the ARCC program and require a new Agreement to set out the updated terms by which the services will continue to be provided as well as their mutual understandings and objectives in connection with ARCC and the structure, operational matters and evaluation process required to further the ARCC mandate.

Under the terms of the proposed new ARCC agreement, each party will be responsible for its own costs and expenses related to the provision of their respective services.

The proposed effective date of the new Agreement will be April 1, 2023. Any obligations or responsibilities of the City in the Agreement are subject to annual approval of budget funds by the City, and allocation of the funds by the Winnipeg Police Board. Termination of the agreement may occur by either party without cause by providing the other party thirty (30) days prior written notice of its intention to terminate.

The initial term of the updated ARCC program agreement is for two (2) years commencing on the effective date, with the option of one (1) mutually agreed upon two-year extension. Any extended term commitment is subject to approval by the City in writing and notice must be provided ninety (90) days prior to the end of the initial term for approval.

On January 16, 2023, the Winnipeg Police Board received this report from the Winnipeg Police Service for review and approval. On January 17, 2023, through communication from the Secretary to the Board, the Winnipeg Police Board advised that it approved this report, and indicated that the Winnipeg Police Service may proceed with its submission.

FINANCIAL IMPACT

Agreement with Shared Health for the Alternative Response to Citizens in Crisis (ARCC) Program

	2023	2024	2025	2026	2027
Capital					
Capital Expenditures Required	$ -	$ -	$ -	$ -	$ -
Less: Existing Budgeted Costs	-	-	-	-	-
Additional Capital Budget Required	$ -	$ -	$ -	$ -	$ -
Funding Sources:					
Debt - Internal	$ -	$ -	$ -	$ -	$ -
Debt - External	-	-	-	-	-
Grants (Enter Description Here)	-	-	-	-	-
Reserves, Equity, Surplus	-	-	-	-	-
Other - Enter Description Here	-	-	-	-	-
Total Funding	$ -	$ -	$ -	$ -	$ -
Total Additional Capital Budget Required	$ -				
Total Additional Debt Required	$ -				
Current Expenditures/Revenues					
Direct Costs	$ 480,130	$ 651,696	$ 165,857	$ -	$ -
Less: Incremental Revenue/Recovery	-	-	-	-	-
Net Cost/(Benefit)	$ 480,130	$ 651,696	$ 165,857	$ -	$ -
Less: Existing Budget Amounts	480,130	651,696	165,857	-	-
Net Budget Adjustment Required	$ -	$ -	$ -	$ -	$ -

Additional Comments: The Service is supporting the delivery of the ARCC program from within the existing operating budget. There are no new funding requirements arising from the Agreement.

original signed by T. Holowka, January 13/23
Tara Holowka, CPA, CGA
Director of Finance
Winnipeg Police Service

CONSULTATION

This Report has been prepared in consultation with:

- Legal Services (as to legal issues)
- Winnipeg Police Board

OURWINNIPEG POLICY ALIGNMENT

03-1 Opportunity
Direction 3: Work with community partners to foster an inclusive and equitable community.

WINNIPEG CLIMATE ACTION PLAN ALIGNMENT

N/A

WINNIPEG POVERTY REDUCTION STRATEGY ALIGNMENT

Goal 4: Community Well-Being Supports for those in Greatest Need are Increased

10-YEAR OBJECTIVES

B. Front-line City employees have the knowledge, skills and resources to help connect residents to needed supports.

C. Strategic partnerships to connect people with needed supports are developed.

SUBMITTED BY

Department: Winnipeg Police Service
Division: Executive
Prepared by: Kim Nicholson, Executive Director of Strategic Affairs
Date: January 18, 2023
File No: N/A