Appendix A

Accessibility Standards Canada and CSA Group collaborate to publish three new accessibility standards

News release

February 16, 2023

Ottawa and Toronto, Ontario
Accessibility Standards Canada and CSA Group

Accessibility Standards Canada and CSA Group have collaborated to publish three new accessibility standards. Publication of these standards is another step towards contributing to a more inclusive and barrier-free Canada. The standards are:

1. CSA/ASC B651, Accessible design for the built environment (https://www.csagroup.org/store/product/csa-asc b651%3a23/);
2. CSA/ASC B651.2, Accessible design for self-service interactive devices including automated banking machines (https://www.csagroup.org/store/product/csa-asc b651.2%3a22/); and,
3. CSA/ASC B652, Accessible dwellings (https://www.csagroup.org/store/product/csa-asc b652%3a23/).

Development of these standards draws on the expertise, knowledge, and resources of both organizations. These standards were made possible because of the contributions of people with disabilities involved in their development, combined with the public feedback gathered during the public review processes.

Highlights

CSA/ASC B651, Accessible design for the built environment

This standard contains requirements for making buildings and other facilities accessible to individuals with a range of physical, sensory, and cognitive disabilities. It is a new edition of a previous standard. It addresses the design aspects of physical spaces and the elements within them to remove barriers to access, including:

- updated dimensions for platforms, tactile direction indicator positioning, and more, based on current data from anthropometric research;
- a detailed explanation of luminance (colour) contrast and its application;
- updated guidance on addressing functional and cognitive barriers;
- revised guidance for the controls and sizes of power-assisted doors; and,
- updated recommendations for water bottle filling stations and controls.

This standard is referenced in the National Building Code and other legislation across Canada.

CSA/ASC B651.2, Accessible design for self-service interactive devices including automated banking machines

This standard focuses on technical requirements for accessibility and usability of:

- automated banking machines (ABMs);
- ABM sites; and,
- other self-service interactive devices intended for public use.

The standard is a revision and combination of two previously existing standards: CAN/CSA-B651.1:09 (R2020) and CAN/CSA-B651.2-07 (R2017). It improves the accessibility of self-service interactive devices, a term that refers to any machine where the user may need to:

- enter data;
- read presented information;

- respond to prompts; or,
- select from a number of choices for a service to be performed.

The standard provides guidance for the accessibility requirements for these devices. It also specifies technical requirements for:

- the design;
- manufacture;
- site preparation, and,
- installation of devices like automated banking machines.

The standard will contribute to making it easier for Canadians to use these machines with fewer barriers and updated accessibility features.

CSA/ASC B652, Accessible dwellings

This new standard contains recommendations for accessible home design, helping to set the standard for affordable, adaptable, and accessible homes. It aims to ensure that individuals who reside within a home have access to the essentials for daily life. It provides:

- area allowances for residential spaces;
- guidelines for operating controls within the home environment;
- recommendations regarding flooring and ground surfaces;
- recommendations for headroom and protruding objects;
- illumination (lighting) guidelines; and,
- key accessibility recommendations for each room in a residence.

The standard uses evidence-informed guidance to outline the best practices to assist those who design, construct, or modify homes to make them more accessible.

The CSA Group Technical Subcommittee on Accessible Housing developed the standard, with the support of CSA Group's Technical Committee on Accessibility. It was also funded by the Canada Mortgage and Housing Corporation (CMHC).

Quote(s)

> "Accessibility Standards Canada develops standards that focus on equity. These updated standards show how effective this approach can be when we put our expertise and resources together with other organizations, like the CSA Group. This collaboration, combined with the Canadian public's valuable contributions as part of the public reviews, will help to create a more inclusive and barrier-free Canada."
>
> **– Philip Rizcallah, Chief Executive Officer, Accessibility Standards Canada**

> "As we move towards establishing a barrier-free Canada, the need for standards has never been more important. We look forward to continuing our conversations with government, industry and accessibility advocates across Canada to help familiarize them with these standards, while also providing the resources and tools required to promote implementation and adoption."
>
> **– Mary Cianchetti, President, Standards, CSA Group**

> "CMHC is pleased to be involved in developing the standard for accessible dwellings. This updated standard keeps the needs of all in mind when it comes to the design, construction, and renovation of homes. It is an important step towards removing barriers which will contribute to get closer to our aspiration that everyone in Canada can have a home that meets their needs."
>
> **– Stéphane Poulin, Vice-President of Data, Research and Insight, Canada Mortgage and Housing Corporation**

Quick facts

- Accessibility Standards Canada is an accredited standards development organization. Created in 2019 under the *Accessible Canada Act* (https://www.laws-lois.justice.gc.ca/eng/acts/a-0.6/page-1.html), the organization's mandate is to help achieve a barrier-free Canada by 2040 by creating accessibility standards for federally regulated entities and federal organizations. The organization develops accessibility standards, advances accessibility research, and has a responsibility to share information related to accessibility.
- CSA Group is a global organization dedicated to safety, social good and sustainability. They are a leader in North American standards development and in product testing, inspection, and certification around the world. Their mandate is to hold the future to a higher standard.
- CMHC contributes to the stability of the housing market and financial system, provides support for Canadians in housing need, and offers unbiased housing research and advice to all levels of Canadian government, consumers, and the housing industry. CMHC's aim is that everyone in Canada has a home they can afford and that meets their needs.
- Each standard:
  - Was available for public review for 60 days;
  - Incorporates revisions made by a committee of industry experts, including people with lived experience of disability;
  - Evaluates new evidence to reflect improvements in research and technology, which are integrated into the standard; and,
  - Optimizes the requirements of existing standards within the new standards.
- Overview of these standards are available on the CSA Group site:
  - Accessible design for the built environment (CSA/ASC B651 (https://www.csagroup.org/store/product/csa-asc b651%3a23/))
  - Accessible design for self-service interactive devices including automated banking machines (CSA/ASC B651.2 (https://www.csagroup.org/store/product/csa-asc b651.2%3a22/))
  - Accessible dwellings (CSA/ASC B652 (https://www.csagroup.org/store/product/csa-asc b652%3a23/))
- The full standards are available to download for free on the CSA Group site (https://www.csagroup.org/standards/areas-of-focus/healthcare-and-well-being/standards-for-building-a-barrier-free-canada/).

Associated links

- Accessibility Standards Canada – Creating standards (https://www.canada.ca/en/accessibility-standards-canada/corporate/accessibility-standards.html)
- Accessibility Standards Canada – Advancing Accessibility Standards Research (https://www.canada.ca/en/accessibility-standards-canada/programs/advancing-research.html)
- CSA Group (https://www.csagroup.org/standards/areas-of-focus/healthcare-and-well-being/standards-for-building-a-barrier-free-canada/)
- Canada Mortgage and Housing Corporation (https://www.cmhc-schl.gc.ca/en/)
- National Housing Strategy (http://www.placetocallhome.ca/)

Contact

Stefany Chénier
Acting Manager, Communications
Accessibility Standards Canada
Email: stefany.chenier@asc-nac.gc.ca (mailto:stefany.chenier@asc-nac.gc.ca)
Follow us on Twitter (https://twitter.com/accstandardsca), Facebook (https://www.facebook.com/accstandardsca/?ref=br_rs), and LinkedIn (https://www.linkedin.com/company/accessibility-standards-canada/).

Kimberly Gibson
Manager, Public Relations
CSA Group
Email: Kimberly.Gibson@csagroup.org (mailto:kimberly.gibson@csagroup.org)
Follow us on LinkedIn (https://www.linkedin.com/company/csa-group/).

Canada Mortgage and Housing Corporation
Email: media@cmhc-schl.gc.ca (mailto:media@cmhc-schl.gc.ca)
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