Manitoba
Municipal Relations

Municipal Service Delivery Improvement Program

Application Package

INSTRUCTIONS

1. Complete all sections of the Application Form. Clearly identify how your project aligns with the program eligibility requirements outlined in the Program Guidelines.

2. Attach:
    a. A copy of the municipal Council resolution indicating support for the proposed review.
    b. Any other project details, such as a work plan, history of the program budget, case studies, or other supporting documents, if available.

3. Submit your application by email to MSDIP@gov.mb.ca

4. Contact MSDIP@gov.mb.ca if you have questions about applying.

APPLICATION FORM

Part 1: Applicant Information

Name of Municipality/Planning District(s):

City of Winnipeg

Name and position of primary contact person:

Mr. Michael Gordichuk, Manager, Solid Waste Services

Part 2: Project Description

What service, process and/or program will your review evaluate?

The study will evaluate the City's waste collection services for the right of way, public spaces, and chronic vacant and derelict properties, for both property driven and abandoned waste. Garbage collection services are provided by the Water and Waste Department, Solid Waste Services Division and the Public Works Department, Streets Maintenance and Parks division. The evaluation will consider:

- Waste collection models in other jurisdictions as well as garbage accumulation/issues in comparable Canadian cities
- The volume and concentration of abandoned waste, including waste identified through the 311 complaints-based system, and waste picked up through arson sweeps.
- Identification and analysis of chronic dumping areas, such as rights of ways, parks and vacant and derelict properties.
- The volume of waste and frequency of collection associated with Parks and Open Space and the Public Works litter bin street beautification program
- Enforcement of the Neighbourhood Livability By-law and Solid Waste By-law
- Effectiveness and efficiency of existing collection programs
- Central coordination of waste collection services

Why have you chosen this area to review? (E.g. rising costs, research/data supporting alternatives, circumstantial opportunity)

The City primarily deals with waste collection issues, such as abandoned waste and waste accumulation, on an as-needed basis through a complaint-based system (311). As the City population increases, addressing such waste issues on a complaints-basis has become less effective, particularly in areas of the city with higher rates of homelessness and vacant/derelict properties, where waste accumulation and dumping has become chronic. Waste accumulation and dumping of bulky items like mattresses and furniture can have adverse public health and safety implications, and can be costly to remedy. Increasing waste accumulation creates opportunities for crime and increased demand on emergency services.

The goal of this evaluation is to review the existing waste collection methods used to address these issues, assess the effectiveness of the existing system, and identify any improvements needed. Improvements need to address waste accumulation and chronic dumping in a cost-efficient manner.

Provide a summary of the objectives of your proposed service delivery review. Include a timeline and how you will use the report and recommendations (800 words maximum).

The expected outcomes of this program:

- Enhanced waste collection to address waste accumulation and dumping
- Reduction in costs related to waste collection
- Improve response time to handle waste accumulation
- Further the City's Beautification Program through reduction in litter
- Reducing emergency response and enforcement resource requirements related to waste accumulation and arson
- More efficient and effective use of Public Service resources

The results of this study will be reported to City Council with a request to alter Solid Waste Services and Public Works operations, budget, and resources, if the business case is positive and services will be enhanced. An expected implementation date would be mid 2025 as there would be lead time required to adjust operations.

Please indicate preferred firm.

Click or tap here to enter text.

Part 3: Estimated Return on Investment (ROI)/Service Delivery Improvement	
Estimated ROI calculation	
Current cost of the program ($)	$40 Million
Total Investment ($)	
Return on Investment ($)	
Return on Investment (%)	
Payback Period (months or years)	
Or Estimated Service Delivery Improvement	
Service Delivery Improvement or savings:	A systemic review of consolidation of waste collection to determine if overall savings could be realized through more efficient and effective service delivery and to enhance neighborhood liveability and safety.

Part 4: Certification

I have reviewed this application and the supporting material and certify that it is accurate to the best of my knowledge and understanding.
I guarantee that staff resources will be dedicated to completing this review in partnership with a third-party consultant.
I acknowledge that the consultant will produce a report with recommendations and it will be made public.

Name:

Michael Gordichuk, CCLP

Position/title:

Manager of Solid Waste Services

Date:

August 30, 2023

Part 5: Attachments

a. A copy of the municipal Council resolution indicating support for the proposed project.
b. Additional project details and/or supporting documents. This information will be used as part of the project evaluation.