Sent: Monday, February 12, 2024 8:29:17 AM

Personal information
Full name: David Grant
Email address:
Phone:
Job title:
Organization:
Address:
City: Winnipeg
Province or territory: Manitoba
Postal code:

Delegation information
Committee: Executive Policy Committee
Committee - council: N/A
Committee - other: N/A
Agenda item (number and title): water 2

Service inquiry: Register as a Delegation, Submit Comments in writing
Participation preference: Via Zoom
Comments in writing: There are 3 issues not mentioned on your Agenda.
1. Some folks fail to read their water meeting when asked.
2. Water bills have been inflated to pay for things that are unrelated.
3. Water bills include charges for more than water.

1. Huge bills have been sensational news items for years. They tend to make the city admin and this SPC look bad. Have your staff prepared an analysis of each headline case for you?
How many are the customer's own fault for not filling out that card and calling in every suggested meter reading? In how many of these headline cases has the customer filled out their card every billing period?
How many of these monster bills are purely due to your billing system? I trust your systems, and believe that those billing systems are not at fault.

2. Over the years, the money collected with water billing went to general coffers and was not locked away to cover future water-supply costs. Until every such dollar is returned with interest, to cover current costs, water customers suffer.

3. Long ago, we paid for the costs of providing water. The cost of treating sewage and the cost of treating infiltration-water and fixed costs are now added. If a person is careful in their water use, these extra charges can be several times the cost of the water used. While every one of these charges is exactly what they should be, this does explain the escalation of our water bills.
File:
Public engagement preference: Yes