SUBMISSION – DAVID GRANT

ITEM 2 OF THE REPORT OF THE STANDING POLICY COMMITTEE ON WATER, WASTE AND ENVIRONMENT DATED FEBRUARY 5, 2024, REGARDING WATER BILL PROTECTION

Sent: Wednesday, February 21, 2024 9:48:38 AM

Personal information
Full name: David Grant
Email address:
Phone:
Job title:
Organization:
Address:
City: Winnipeg
Province or territory: Manitoba
Postal code:

Delegation information
Committee: Council
Committee - council: Opposed to the recommendations
Committee - other: N/A
Agenda item (number and title): Water 2

Service inquiry: Register as a Delegation, Submit Comments in writing
Participation preference: Via Zoom

Comments in writing: Water 2 There are 3 issues not mentioned on your Agenda.
1. Some folks fail to read their water meeting when asked.
2. Water bills have risen and will be going up more soon.
3. Water bills include charges for more than water.

1. Huge bills have been sensational news items for years. They tend to make the city admin and this SPC look bad. Have your staff prepared an analysis of each headline case for you?
How many are the customer's own fault for not filling out that card and calling in every suggested meter reading? In how many of these headline cases has the customer filled out their card every billing period?
Are any of these monster bills purely due to your billing system? I trust your systems, and believe that those billing systems are not at fault.
Water bill is a misleading term. The water we use is a small fraction of the amount billed.
Water has essential uses. Most of the water bought by some residents is not put to good use. The city should be praised for educating us in how to save. The other things on the water bill have far less tangible benefit to residents. Please consider not raising those amounts.

File:
Public engagement preference: Yes