# Animal Services
# Services aux animaux
# News

## ANIMAL SERVICES AGENCY

**1057 Logan Avenue**
**Winnipeg, MB R3E 3N8**

### HOURS OF OPERATION

**Monday to Friday**
8:30 a.m. – 6 p.m.
**Saturday & Sunday**
Noon – 5 p.m.
**Closed holidays**

### ADOPTIONS & DOGGIE DATES

**Monday to Friday**
Noon – 5:30 p.m.
**Saturday & Sunday**
Noon – 4:30 p.m.
**Closed holidays**

**winnipeg.ca/animalservices**

## We want to hear from you!

Have you had a good experience with Animal Services? Or do you have a suggestion for us to improve? Send your comments to **animalservicesagency@winnipeg.ca**

Our team of amazing staff and volunteers care for 25-35 dogs a day in our facility. As many shelters across Canada are experiencing higher levels of animals needing care, Animal Services is no exception. Prior to the pandemic, we housed around 20 dogs a day. The new norm is around 30. I am deeply grateful for the phenomenal work of our team of staff and volunteers who care for so many dogs!




Pet licensing is the law for dogs and cats, and we are grateful for our community's pet licensing support! It truly helps enable innovative programs at Animal Services. This includes providing housing, care, and medical treatment for lost pets. It also helps reunite lost pets with their owners and provides positive outcomes for unclaimed pets through our adoption program. Our team also provides 24/7 emergency response to Winnipeg Fire Paramedic Service and Winnipeg Police Service incidents involving animals. Thank you for licensing your pet! It helps support everything featured in this newsletter and on our social media channels.

To learn more about responsible pet ownership, pet adoption, licensing, donation, or volunteer opportunities, visit **winnipeg.ca/animalservices** or contact 311.

**Leland Gordon**
General Manager,
Animal Services Agency



## PURCHASING OR RENEWING YOUR PET LICENCE

**Online:** winnipeg.ca/animalservices
**Phone:** 311
**Mail:** to Animal Services include renewal with cheque payable to "The City of Winnipeg"
**In Person:**

- Animal Services Agency – 1057 Logan Ave.
- Accès–Access Saint-Boniface – 170 Goulet St.
- 311 Customer Service Counter – 510 Main St.

### Contact 311 to:

- Keep information current on your licence
- Order a replacement licence tag

## SPAY/NEUTER SAVES $$$

Did you know that you can save at least $80 per year on your pet licence if your pet is spayed or neutered?

**Spay/neuter:**

- Reduces overpopulation
- Reduces cancer risk
- Reduces aggression
- Reduces roaming

Contact your veterinarian or the Winnipeg Humane Society for low income options.

Notre équipe de membres du personnel et de bénévoles fantastiques prend soin de 25 à 35 chiens par jour dans nos installations. Dans plusieurs refuges canadiens, un nombre accru d'animaux ont besoin de soins, et l'Agence de services aux animaux ne fait pas exception. Avant la pandémie, nous accueillions environ 20 chiens par jour. La nouvelle norme est d'environ 30 chiens. Je suis profondément reconnaissant du travail phénoménal accompli par notre équipe de membres du personnel et de bénévoles qui prend soin de tant de chiens!

L'obtention d'un permis de garde d'animal pour les chiens et les chats est exigée par la loi, et nous sommes reconnaissants de l'appui de la collectivité en matière d'obtention de permis de garde! Cet appui aide réellement à rendre possibles des programmes innovants à l'Agence de services aux animaux. Cela comprend l'offre de logement, de soins et de traitements médicaux pour les animaux de compagnie perdus. Ça aide aussi à réunir les animaux de compagnie perdus avec leur propriétaire et à offrir un avenir heureux aux animaux de compagnie non réclamés grâce à notre programme d'adoption. Notre équipe offre aussi un service d'urgence jour et nuit en cas d'intervention du Service d'incendie et de soins paramédicaux de Winnipeg ou du Service de police de Winnipeg impliquant des animaux. Merci d'obtenir un permis de garde pour votre animal! Cela aide à appuyer toutes les initiatives mises en vedette dans le présent bulletin et sur nos chaînes de médias sociaux.

Pour en savoir plus sur la possession responsable d'animaux de compagnie, l'adoption d'animaux de compagnie, les permis de garde, les dons ou les possibilités de bénévolat, visitez **winnipeg.ca/servicesauxanimaux** ou communiquez avec le 311.

Le directeur général de l'Agence de services aux animaux,
**Leland Gordon**

## DONATE!

- Solid canned dog food
- Chewy dog treats
- Hotdogs for training
- Liquid laundry detergent
- Bleach
- 6 foot leashes
- Dog collars

# Animal Services In Action!

## YOUR PET LICENCE DOLLARS AT WORK



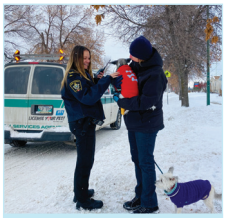




Thanks to our friends at True North Sports and Entertainment for hosting our adoptable dogs at Canada Life Centre events!



Volunteers walk dogs, do dishes and laundry, and help at events.
*Thank you!*



An Animal Services Officer checks for a pet licence. The dogs were licensed!
*Thank you!*





Wilson is a senior dog who was in the care of Animal Services for eight months. He was finally adopted and the happy ending received media attention!



Thanks to our friends at Kildonan Place, Grant Park, and St. Vital malls for hosting Doggie Dates! Under the program, participants can check out a dog like a library book for up to a week!



Our partners at the Winnipeg Humane Society, CARE, and select local veterinarians have fixed thousands of cats and dogs with your pet licensing support. Need help? Contact the Winnipeg Humane Society.




Price Industries held a "dog adoption day" and hosted adoptable Kali for a day at their facility. Thank you! If your business would like to host a dog for a day, contact Animal Services.





This cat was found in a body hold trap and received emergency veterinary care. The use of body hold traps is prohibited under the Responsible Pet Ownership By-law.



Good times at Doggie Days of Summer! Licensed dogs had a fun swim day!




This truck driver was passing through Winnipeg when he experienced a medical emergency. Animal Services cared for his dog until they were happily reunited!




Staff and volunteers attend events and discuss responsible pet ownership and adoption!



Animal Services hosts youth from The Link and other community and school groups!

A resident renews a pet licence. Pet licensing helps fund everything we do at Animal Services! *Thank you!*






Animal Services Officers respond 24/7 to emergencies, including fires involving animals.

Winnipeg Police Service Officers and Cadets occasionally find and drop off stray dogs instead of leaving the dogs to pose a risk in the community. *Thank you!*








Thanks to the teams at the Winnipeg Fire Paramedic Service and Animal Services for rescuing this cat from underneath a sidewalk! Animal Services Officers respond 24/7 to emergencies involving animals!





Animal Services occasionally intakes dogs as part of our Northern Outreach Initiative and sends back surplus supplies to help. This helps improve the health and safety of the community, while giving the dogs a new start in Winnipeg!






Hank spent over six months in care until finally being adopted! Winnipeg's "Most Unwanted Dog" concept was featured on CBC's The National!

Thanks to our friends in the media for helping promote adoption and responsible pet ownership.



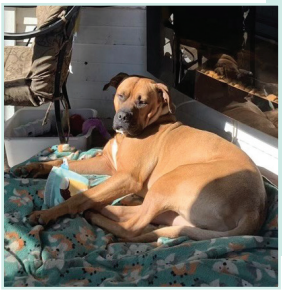


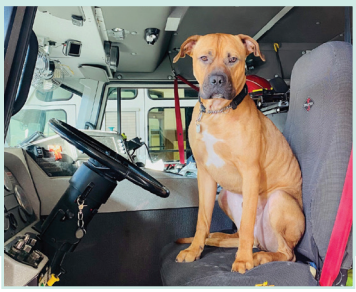
# Happy Tails STORIES FROM OUR ALUMNI

**OSHKI** We are so proud and happy to report that Animal Services Alumni, Oshki, is an officially registered St. John Ambulance Therapy Dog! He was part of Animal Services' Northern Outreach Initiative. Once a scared homeless pup at seven months, he climbed the ranks to become a therapy dog. And no bias, he was born for this kind of work. He is one very special boy!



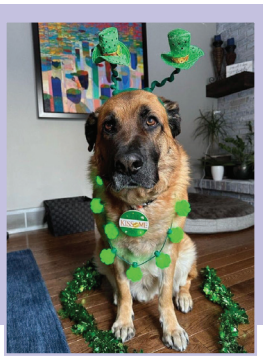


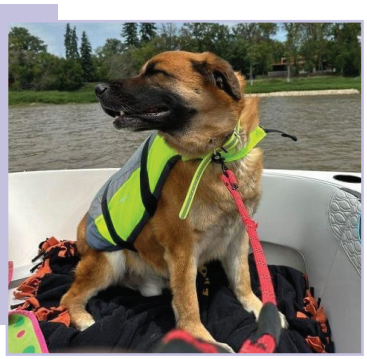





**RALPH** Ralph is such a joy to have around and he makes us laugh every day. For the most part, he is pretty chill and enjoys relaxing in the porch following the sunbeams. Ralph enjoys his truck rides and going out shopping to visit Bruce the cat at the pet store. Can't imagine our lives without him. The staff at Animal Services made the whole adoption process an enjoyable experience. We are thankful for all that you do!

**CHARLIE (FORMERLY BOBBY)** It's been six months since we welcomed Charlie into our home. This is the first time we've adopted a senior dog - but boy, did we hit the jackpot! This gentle giant wins the hearts of everyone he meets and gets along magically with our other two dogs. Charlie is the first to greet us when we come home and will not go to bed until everyone is home safe for the night. He loves belly rubs, is a great snuggler and he is always up to showing us all his amazing tricks! 'King Charles' has been the BEST addition to our family!





# Pet Licensing

Did you know that all dogs and cats over six months of age must be licensed in Winnipeg? Pet licensing is not only the law, with a $250 fine for non-compliance, but it also protects your pet. Pets wearing current licences entering Animal Services or the Winnipeg Humane Society are given a "free release" once a year, where fees and fines are waived. 311 operators can also reunite pets wearing licences 24/7!

Due to large pet populations, the City of Winnipeg has significant animal-related services in place that are primarily funded by your pet licence dollars. These include Animal Services as the facility to take stray dogs, and the Winnipeg Humane Society (WHS), through a funded Service Agreement with the City of Winnipeg, as the place to take stray cats. Additional services are in place, including 24-hour emergency response to house fires and police incidents involving animals, emergency veterinary care, and low-income spay/neuter programming. An adoption program is also in place to give unclaimed animals a second chance! Our team of staff, volunteers, and pets thank you for your pet licensing support!

## LICENCE, MICROCHIP, AND TATTOO CURRENT?

Have you moved since you got your pet? Has your phone number changed? There is nothing more frustrating when a stray pet enters Animal Services with a microchip or tattoo with non-current information. Contact the shelter or vet clinic where your pet received the chip or tattoo to update your information. Contact 311 to update your pet licence. Current information results in the quicker return of lost pets!

## HELP US GO GREEN!

Send an email to **animalservicesagency@winnipeg.ca** with your contact information if you would like your pet licence invoice emailed instead of old fashioned paper!