Downtown Community Safety Partnership

Our downtown is on Treaty No.1 territory and the traditional homeland of the Metis Nation.

Proposal: DCSP and Community Connections

The Downtown Community Safety Partnership (DCSP) proposes the establishment of a dedicated space within the vacant Space located within the Millenium Library. This will support the work of the Community Outreach Advocacy Resource (COAR) team as well as provide a satellite space for our other DCSP Teams.

This initiative would provide a safe, accessible location for COAR, DCSP's social navigators, to provide supports and system navigation for those who require it on an ad hoc, case-by-case basis.

The project is slated to run from **April 1 to May 31, 2025.**

Proposed Use of the Space

The space will serve as a hub for COAR participants to engage with their workers through supporting walk-in sessions as required. During the trial period (April 1 to April 30, 2024), DCSP will operate in the space tentatively from 1:00 PM to 4:00 PM, Monday to Friday, with hours expanding as necessary based on usage and community needs. (subject to change and collaborations)

COAR team members will use the space to conduct comprehensive case work, including:

- Securing and maintaining stable housing.
- Assisting participants with obtaining identification, opening bank accounts, and connecting to Employment and Income Assistance (EIA).
- Supporting participants in navigating legal and child welfare systems.
- Facilitating access to health, mental health, and addiction services.
- Connecting participants to employment resources and life skills programming.
- Easing access to essentials like medical equipment, transit access, and recreational opportunities.

Additionally, the space will serve as a point of connection to other DCSP services, such as:

- Providing rides to shelters and hospitals.
- Offering non-emergency medical assistance through employees trained in advanced first aid.
- Identifying and addressing safety-related concerns in the downtown community.

Community Impact

This initiative would offer COAR participants a reliable and centralized location to access personalized support, fostering stability and independence. By conducting case work and connecting participants to broader DCSP services, the program aims to enhance individual outcomes while contributing to the overall safety and well-being of the downtown community. The space is open to the public; it will not be explicitly intended as a general "drop in" or "donation" site but will be able to support in those capacities as required.

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Trial Period and Future Planning

During the initial two-month trial, DCSP will monitor attendance, participant feedback, and operational needs to refine the program. Following the trial, hours and services will be adjusted to better serve participants and maximize the impact of the space.

As an appendix to this brief proposal, we have included a summary of DCSP presence at the Millennium Library over the 2024 calendar year. The appendix shows that the modal type of interaction within and around the library are proactive wellbeing checks, shoring up the potential value of more regular DCSP presence in the area.

We believe this partnership with the City of Winnipeg and Millennium Library aligns with the city's goals of supporting vulnerable populations and enhancing community safety. We look forward to collaborating with City of Winnipeg as well as other partnering with other community organizations as needed to bring this initiative to life.

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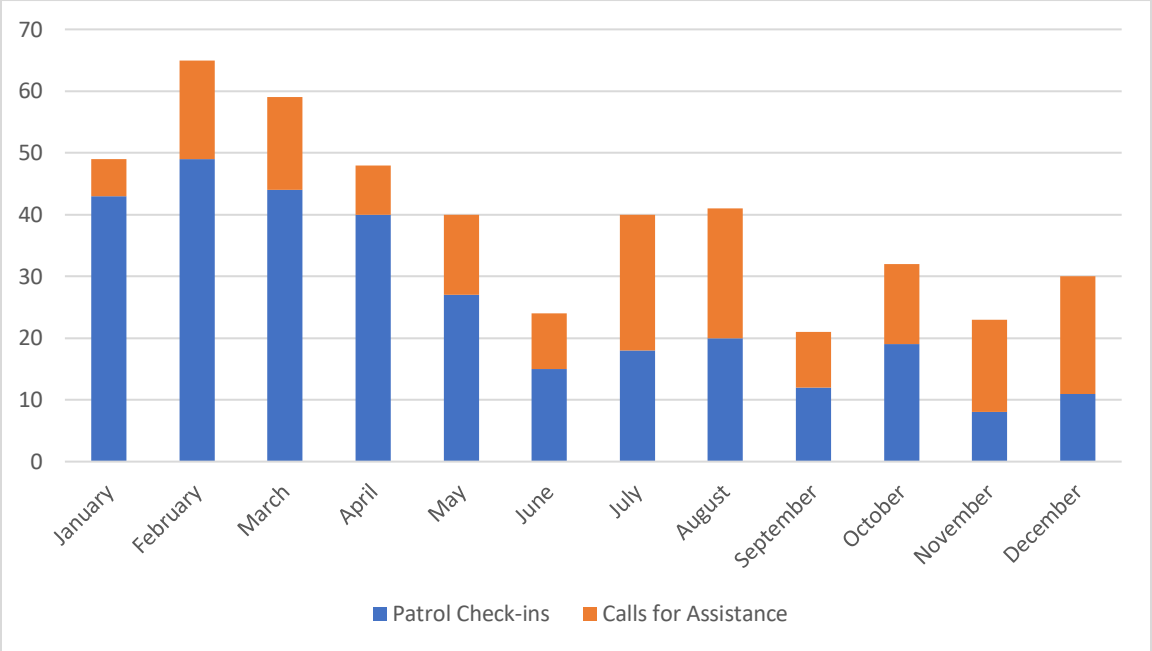
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Appendix: DCSP at the Millennium Library, 2024

The following report provides an overview for the frequency and kind of interactions DCSP had at the Millennium Library. All information is based on reporting data between January 1 – December 31, 2024.

Overview of all events



The Millennium Library recorded 472 DCSP interactions throughout 2024, averaging 39 interactions per month. The highest activity was seen in February with 65 total interactions, while September saw the lowest with 21.

The first half of the year showed stronger proactive patrol presence, with check-ins totaling 306 (64.8% of all interactions), while calls for assistance accounted for 166 interactions (35.2%). This represents a significant increase in assistance calls compared to late 2023 when they comprised only 9% of total interactions.

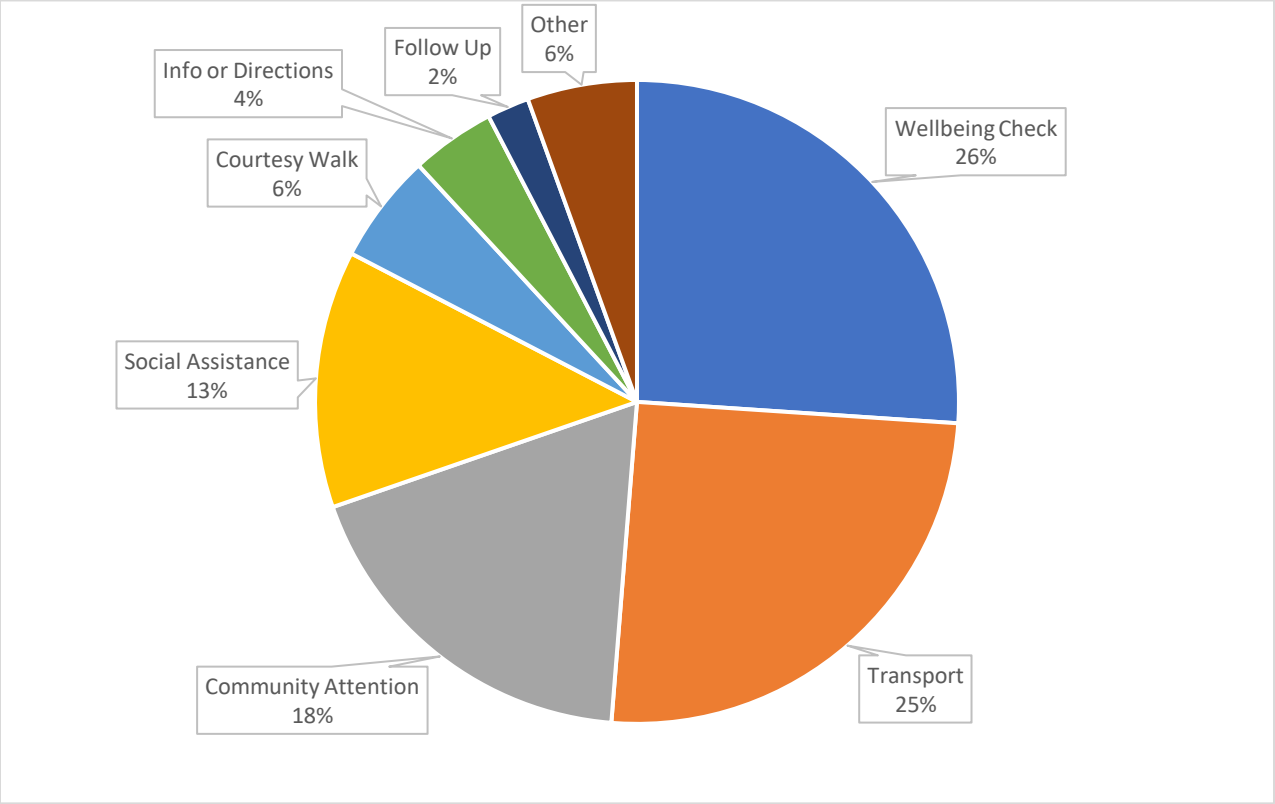
Despite monthly fluctuations, DCSP maintained a consistent presence throughout the year, providing essential community safety services, wellness checks, and assistance with shelter transportation.

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Event Type Breakdown



The majority of DCSP at the Millennium Library in 2024 involved wellbeing checks (26%), transportation assistance (25%), community attention (18%), and social assistance (13%).

Courtesy walks and providing information or directions made up 6% and 4% of interactions respectively, while various other activities such as donations, event support, and addressing physical injuries collectively accounted for 6% of interactions.

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