The Chamber
The Winnipeg Chamber of Commerce

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City of Winnipeg
510 Main Street
Winnipeg, MB R3B 1B9

Re: Rapid Response Process for Water and Wastewater Servicing Capacity Inquiries

Dear Council Members:

On behalf of The Winnipeg Chamber of Commerce, I am writing to express our support for the implementation of a quicker process for water and wastewater servicing capacity inquiries. An essential element of our advocacy is promoting a customer-centric and outcome-focused culture at City Hall to drive economic growth and attract investment.

Winnipeg, like many cities across the country, is experiencing an urgent need for more housing, especially affordable homes. When the development process is simple and efficient, builders, entrepreneurs, and residents are more likely to stay and grow their businesses in our city.

Streamlining the development process is one of many steps needed to increase Winnipeg's housing supply. Cutting water and wastewater capacity response times will reduce costly project stalls and encourage development. While a new fee will create an additional burden on projects, reducing fees during the development process for affordable, student, mixed-use, downtown, sustainable, and heritage developments will improve the feasibility of these important projects.

The Winnipeg Chamber of Commerce supports the Winnipeg Public Service recommendation to reduce the water and wastewater servicing capacity inquiry response time from 30 days to 7 days for standard inquires and up to 14 days for complex evaluations. Reducing wait times will make growing our city more efficient, a crucial initiative for supporting long-term economic growth that benefits all residents of our city.

Thank you for your attention.



Loren Remillard
President and CEO
The Winnipeg Chamber of Commerce