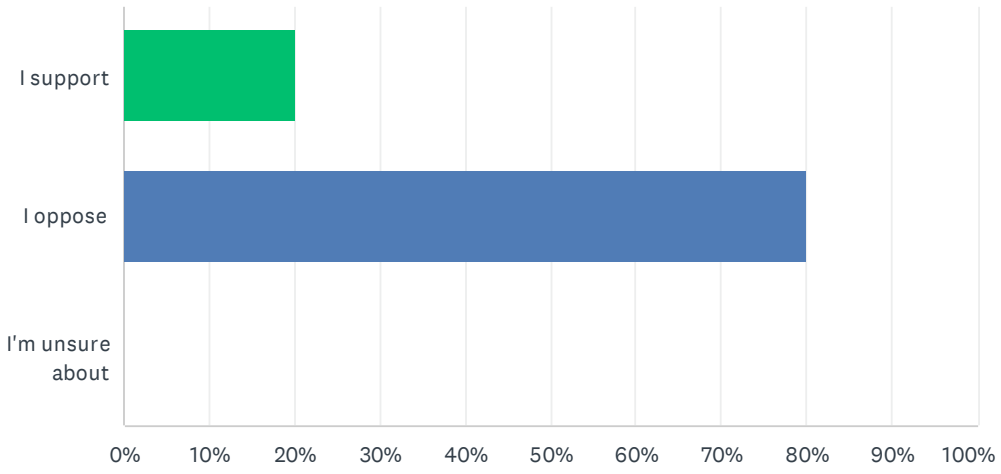
# Q1 Closing any part of the concourse is something:

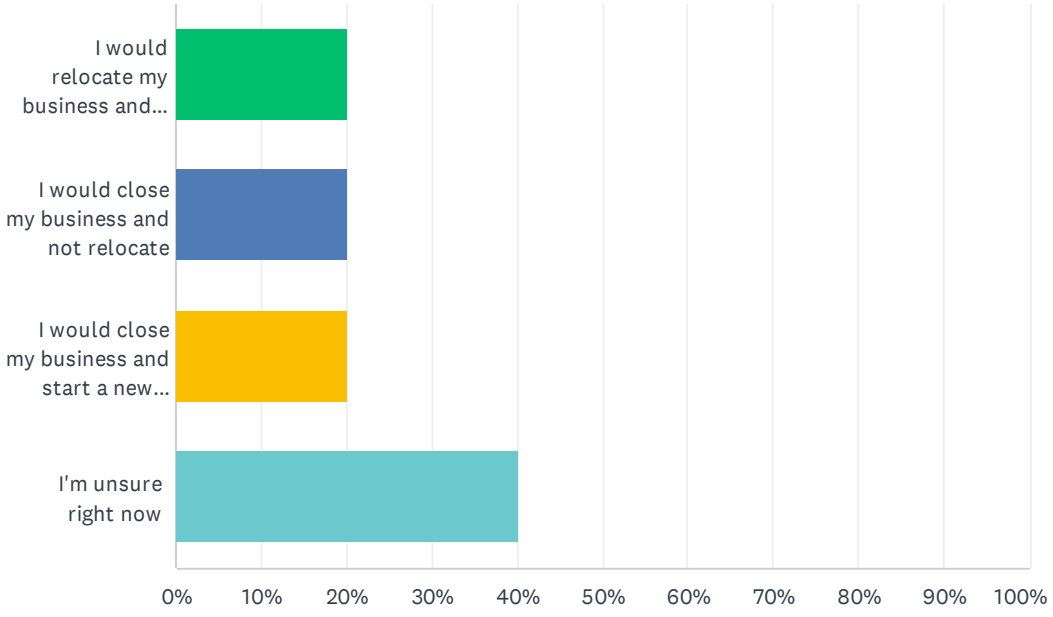
Answered: 5 Skipped: 0




| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| I support | 20.00% | 1 |
| I oppose | 80.00% | 4 |
| I'm unsure about | 0.00% | 0 |
| TOTAL | | 5 |

# Q2 What would you do if the underground concourse was closed?

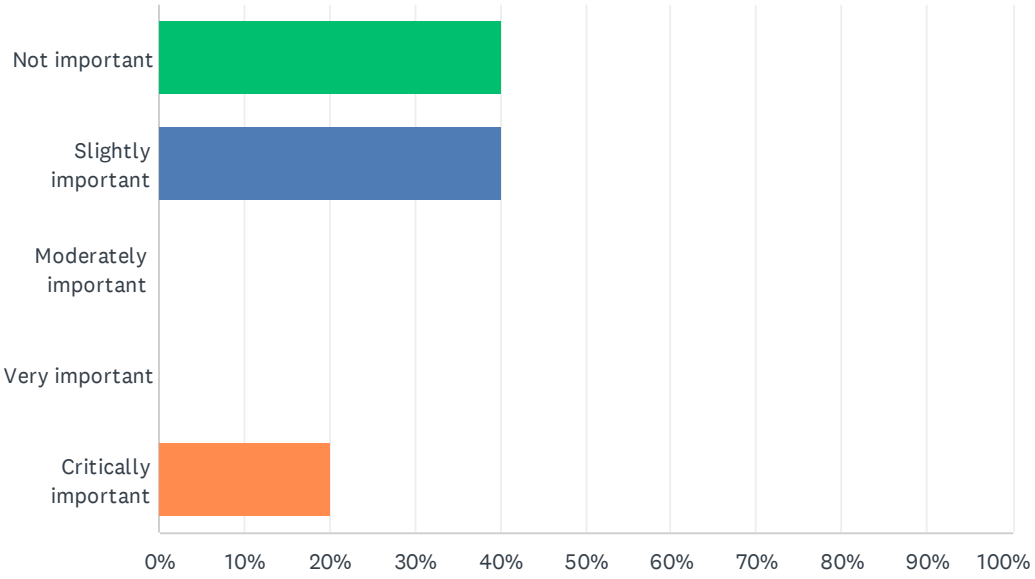
Answered: 5 Skipped: 0




| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| I would relocate my business and continue elsewhere in the city | 20.00% | 1 |
| I would close my business and not relocate | 20.00% | 1 |
| I would close my business and start a new business elsewhere in the city | 20.00% | 1 |
| I'm unsure right now | 40.00% | 2 |
| TOTAL | | 5 |

# Q3 How important is the underground concourse in attracting or retaining customers compared to a street-level location in the warmer months?

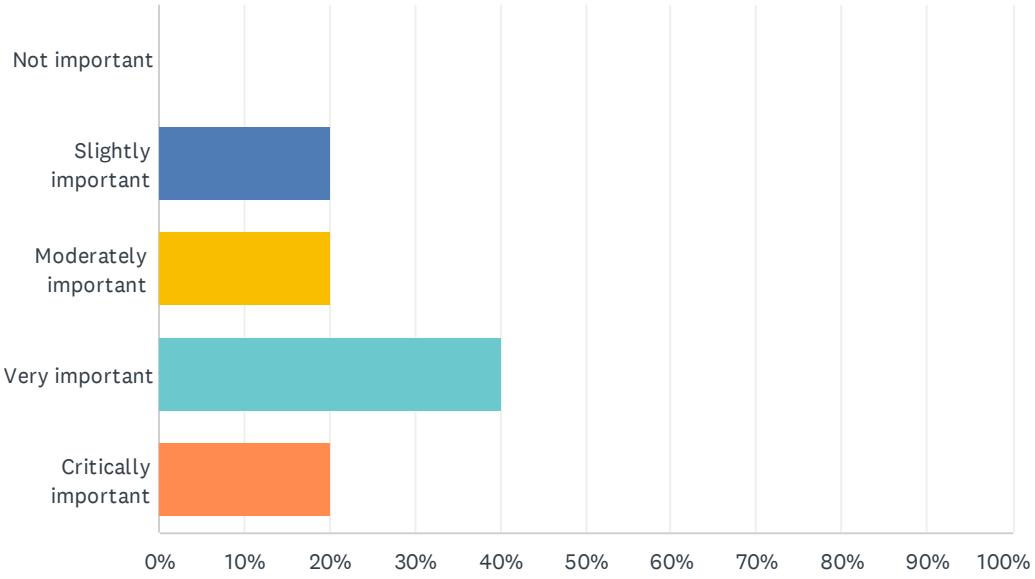
Answered: 5 Skipped: 0




| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Not important | 40.00% | 2 |
| Slightly important | 40.00% | 2 |
| Moderately important | 0.00% | 0 |
| Very important | 0.00% | 0 |
| Critically important | 20.00% | 1 |
| TOTAL | | 5 |

# Q4 How important is the underground concourse in attracting or retaining customers compared to a street-level location in the colder months?

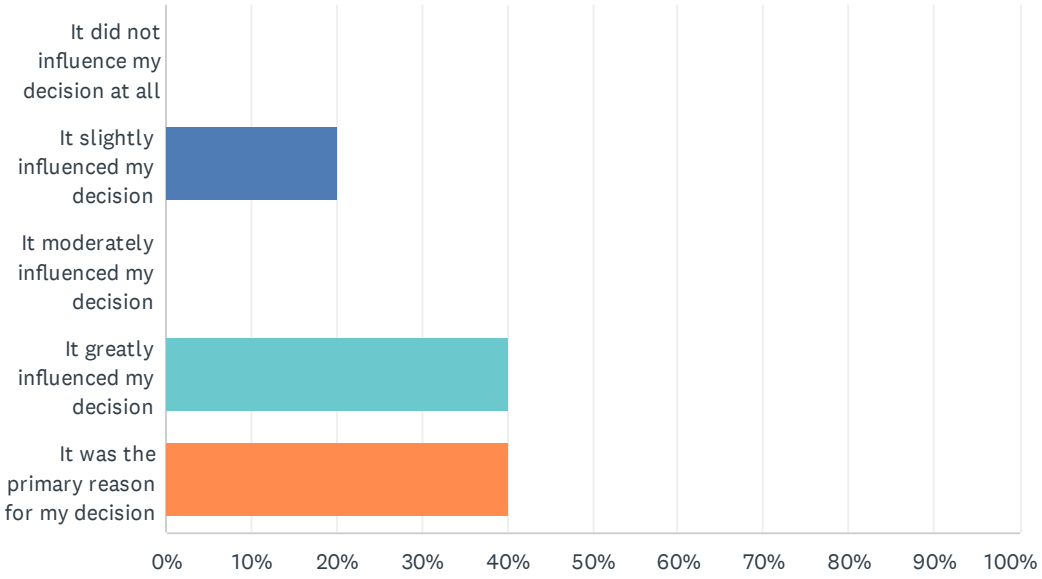
Answered: 5 Skipped: 0




| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Not important | 0.00% | 0 |
| Slightly important | 20.00% | 1 |
| Moderately important | 20.00% | 1 |
| Very important | 40.00% | 2 |
| Critically important | 20.00% | 1 |
| TOTAL | | 5 |

# Q5 Did properties and businesses directly connected to the underground concourse influence your decision to lease space at this location?

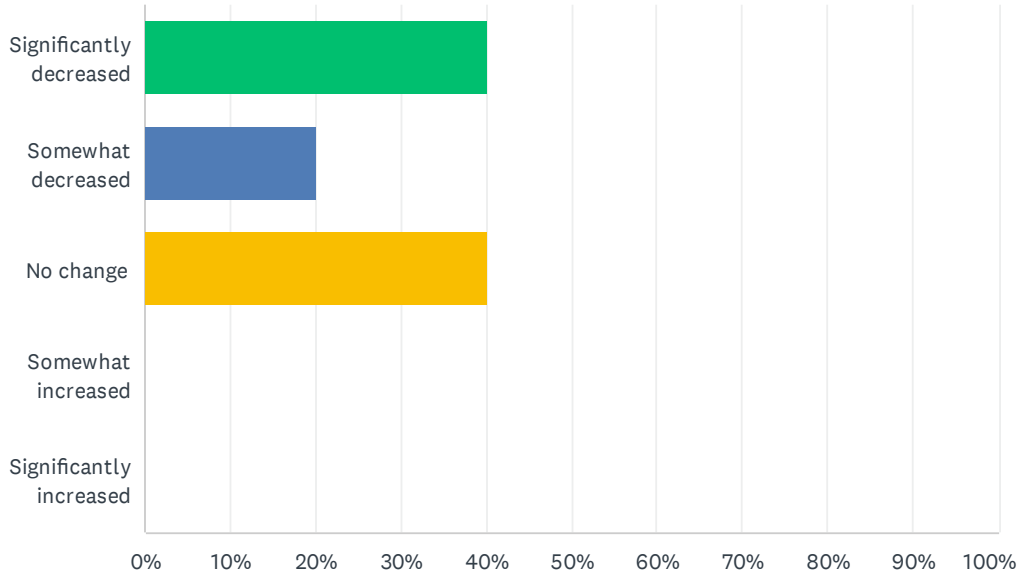
Answered: 5 Skipped: 0




| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| It did not influence my decision at all | 0.00% | 0 |
| It slightly influenced my decision | 20.00% | 1 |
| It moderately influenced my decision | 0.00% | 0 |
| It greatly influenced my decision | 40.00% | 2 |
| It was the primary reason for my decision | 40.00% | 2 |
| TOTAL | | 5 |

# Q6 A pedestrian crossing was reintroduced at Portage Avenue and Main Street on June 27, 2025. Since then, have you noticed any difference in pedestrian traffic within the underground concourse?

Answered: 5 Skipped: 0




| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Significantly decreased | 40.00% | 2 |
| Somewhat decreased | 20.00% | 1 |
| No change | 40.00% | 2 |
| Somewhat increased | 0.00% | 0 |
| Significantly increased | 0.00% | 0 |
| TOTAL | | 5 |

# Q7 Is there anything the City of Winnipeg can do to support your business?

Answered: 4 Skipped: 1

| # | RESPONSES | DATE |
|---|---|---|
| 1 | 1. We would like to get more clear communications from the City. Operating as a small business selling goods, it's hard to manage inventory when we do not know what will happen to our business next year or even next month. We have to order our products sometimes a year1in advance and we cannot procure the right amount of products when there is this much uncertainty. To add to this, this uncertainty detracts any potential business interests coming into the Concourse. 2. We have been noticing the reduction in foot traffic after the opening of the intersection. So we would like to request a 50% rent relief until the City's position on the future of the Concourse becomes clear. 3. Any policies to increase foot traffic in the downtown area are really important, especially now that many business/office spaces in the area have gone vacant. | 8/5/2025 9:03 AM |
| 2 | Increase measures on safety and cleanliness of the entrances and the concourse itself. | 7/30/2025 11:21 PM |
| 3 | We believe that the most important would be not to close down the underground concourse as it would support our business the best. However a few improvements would also support our business such as, keeping up with regular maintenance, maintaining safety for our clients and ourselves. | 7/27/2025 11:30 AM |
| 4 | More security. Very dangerous because of homeless people. | 7/24/2025 1:04 PM |

# Q8 Please share any additional concerns, thoughts, or suggestions regarding the future of the underground concourse at Portage Avenue and Main Street.

Answered: 4 Skipped: 1

| # | RESPONSES | DATE |
|---|---|---|
| 1 | 1. What we think is an important factor in the reduction of foot traffic in the Concourse is the lack of security presence. Ever since COVID, the number of homeless and thieves have increased exponentially and they have been harassing employees both verbally and physically. We don't feel safe and desperately need more presence in the Concourse in order to have more people use the space. The city could even turn any one of its vacant spaces to a security office. 2. Ever since the Richardson building closed off their loading dock to us, it has been really difficult to get any sort of delivery happen. It has become increasingly hard and dangerous as time went on and it's a huge accessibility issue. If the city could get into an agreement with the building management to let us use the loading dock even just twice a month, that would help out with the issue immensely. | 8/5/2025 9:03 AM |
| 2 | Increasing the attractiveness of the downtown area to bring more people in. | 7/30/2025 11:21 PM |
| 3 | As stated before we believe the most important part is not close the underground concourse which affects a lot of businesses that are underground. We also suggest making bigger signs for people to find the banks, washrooms, hotel, forks, and it should be easily accessible to everyone. | 7/27/2025 11:30 AM |
| 4 | There should be some kind of solutions to keep homeless people out of the concourse. | 7/24/2025 1:04 PM |