

WINNIPEG POLICE SERVICE

PARTNERS IN COMMUNITY SAFETY

2026 BUSINESS PLAN

Q1

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Strategic Priorities and Goals

The Winnipeg Police Board sets the strategic direction for the overall operation of the Winnipeg Police Service based on the needs, values, and expectations of the community. The Board's direction is reflected in the Winnipeg Police Service 2026-2030 Strategic Plan, which includes a number of strategic priorities and goals. The 2026 Business Plan sets out the programs and initiatives designed to achieve those strategic priorities and goals, along with specific performance indicators to track their implementation.

1. Protect the Safety and Security of our Community

- Effective execution of core policing activities that produce demonstrable
- results in responding to crime and community concerns.
- Increased perceptions of safety throughout our neighbourhoods. Increased awareness of police activities and safety initiatives.

2. Build Community, Relationships, and Advance Reconciliation

- Strong relationships and productive collaboration that support positive
- outcomes in the community.
- Increased awareness and reliance on non-emergency and alternative response services that reduce demands on enforcement resources.
- Community members and partners report higher satisfaction with police interactions.

3. Deliver Responsive and Effective Services

- Police services are timely and responsive to the community's evolving needs.
- Increased use of technology and tools that provide efficient and effective services.

4. Provide a Healthy and Accountable Workplace

- Members are healthy, engaged, and able to deliver effective services.
- Community members have trust and confidence in the WPS.

1.1 Downtown Safety

The Downtown Safety Strategy responds to the community's needs with a particular focus on the Foot Patrol Zone, which includes the Sports, Hospitality, and Entertainment District (SHED) and surrounding areas, including Osborne Village, the West End, and the Exchange District. The Foot Patrol Unit (FPU) and Community Support Units, with support from the WPS Cadets, engage with the local community to build relationships. These members also provide a visible and proactive presence through regular foot patrols. Collaborations with downtown businesses and partners including the City of Winnipeg's Community Safety Team, the Downtown BIZ Patrol, and the Downtown Community Safety Partnership (DCSP) are key to reducing crime and disorder and enhancing overall community safety. The WPS will continue to adopt best practices and capitalize on new technology to improve downtown safety. The pilot of a new Daily Occurrence Reporting (DOR) tool for members working in the downtown that will assist with tracking and monitoring safety concerns and trends in the area.

Actions:

- Provide a visible and proactive foot patrol presence in the Foot Patrol Zone
- Monitor and support special events in the downtown/SHED
- Coordinate with downtown safety partners
- Engage with businesses and community members
- Pilot a Daily Occurrence Report (DOR) for members working in the downtown

Measures:

	Q1
Number of foot patrol hours in the Downtown Foot Patrol Zone	4,471
Number of events responded to by the FPU	4,044
Number of arrests in the Downtown Foot Patrol Zone*	653
Number of special events attended in the downtown/SHED	136
Number of individuals connected or referred to social supports and partner agencies	57
Number of business and community engagements	11

*Excluding arrests made at WPS Headquarters

Q1 Highlights:

In January, the WPS issued a tender to purchase 16 electric bikes in an effort to enhance community patrols and improve response times. The bikes will be distributed to units across all four districts and will offer faster, more agile patrol options in tight spaces and high-traffic areas that can be less accessible to patrol cars. Units are expected to begin using the bikes in Q2 once officer training is complete.

Along with divisional Community Support Units and Cadets, Foot Patrol members are providing a visible presence to detect and prevent crime in the downtown. The FPU worked to provide a quick response to safety incidents in the downtown skywalk during the winter months. Of the 653 arrests made in the Downtown Foot Patrol Zone in Q1, 90 were made by members of the FPU.

Foot Patrol members also met with the Winnipeg Chinese Cultural and Community Centre in Q1 to support safety-related requests and concerns.

1.2 Traffic Safety

The Traffic Safety Strategy promotes responsible driving through enforcement and education, with a focus on speeding, impaired driving, and distracted driving. The Traffic Division leads road safety education and enforcement programs with cross-divisional support throughout the WPS. Road safety is also supported through external agency partnerships, provincial and municipal legislation, and vehicle inspections that ensure compliance with relevant safety standards. The WPS will seek out opportunities to use new technologies to support road safety, including e-ticketing and modern photo radar equipment that complies with current provincial regulations.

Actions:

- Coordinate and conduct enforcement and education activities with a focus on speeding, impaired driving, and distracted driving
- Investigate serious collisions with injuries and/or fatalities
- Conduct commercial and light vehicle inspections
- Enhance enforcement through the adoption of new technology, including e-ticketing and updated photo radar equipment

Measures:

	Q1
Number of officer-enforced speeding offences	1,476
Number of speeding offences captured by mobile photo enforcement	10,594
Number of speeding and red-light offences captured by intersection safety cameras	4,806
Number of drug impaired driving offences	74
Number of alcohol impaired driving offences	175
Number of distracted driving offences	1,138
Number of fatal collisions investigated	4
Number of vehicle inspections completed	227
Percentage of inspections where a vehicle failed and was taken out of service	25%

Q1 Highlights:

By the end of Q1, all Traffic Division members were fully trained on the Service's new e-ticketing system. Members of the divisional Community Support Units whose work focuses on traffic enforcement and safety also received the training in March. E-ticketing allows officers to enter offence information into a secure digital platform, enhancing accuracy and accountability. Officers are able to spend less time on paperwork and more time promoting road safety.

In Q1, the Traffic Division conducted an enforcement project focused on the detection of drug-impaired drivers. At the same time, the WPS ran a "Don't Drive High" information campaign to improve public education and awareness of the dangers of driving under the influence of drugs. During the campaign, WPS members conducted 258 traffic stops resulting in 112 drug screening tests. Sixty-three percent of those tested were found to be driving under the influence of drugs.

1.3 Gang, Gun, and Drug Enforcement

The WPS is committed to suppressing and disrupting organized crime and gang activity through a combination of enforcement, prevention, intervention, and education programs. Using skilled teams and specialized tools, we will address crimes involving firearms, the trafficking of illicit drugs, and gang-related violence. The WPS will continue to collaborate with other municipal, provincial, and federal law enforcement partners to increase capacity in these areas, including through expansion of the Firearms Investigative Analysis Section (FIAS).

Actions:

- Conduct short and long-term investigations focusing on known gangs and gang members
- Monitor gang members' compliance with bail, parole, and probation conditions
- Continue community engagement and collaboration with gang outreach partners to refer gang members and at-risk individuals to appropriate programs
- Support investigations of partner law enforcement agencies through expanded use of FIAS
- Conduct drug investigations

Measures:

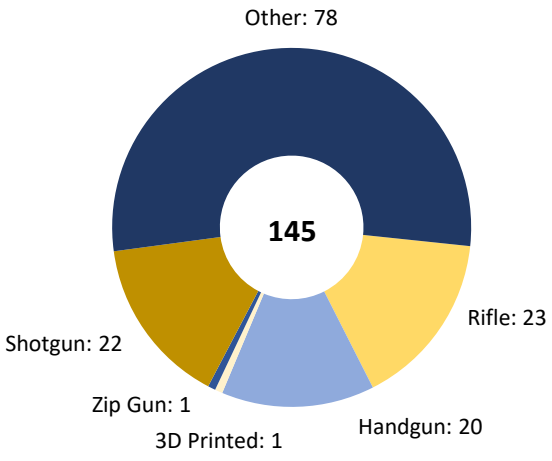
	Q1
Number of gang members and associates arrested	3
Number of compliance checks	56
Number of community engagements and social program referrals	292/700
Number of dispatched events involving reported firearms	446
Number of dispatched events involving reported firearm discharges	23
Number of crime guns processed through FIAS for WPS and MB partner agencies	67
Number of leads generated through the Canadian Integrated Ballistics Identification Network (CIBIN)	25

Q1 Highlights:

Gang Prevention Coordinators provided Indigenous cultural programming and life skills training to at-risk youth and adults transitioning away from gang life by partnering with numerous community organizations including the Community Helpers Unit, Sprit Horse Initiative, Mother Ink, O.P.K., Whistling Winds, St. Boniface Street Links, the Behavioral Health Foundation, the Elizabeth Fry Society, Morberg House, Sarah's Place, and the Eagle Women's Lodge.

In Q1, WPS members seized 212kg of methamphetamine, 19kg of cocaine, and approximately 1kg of fentanyl.

Number of Crime Guns Seized by Type



1.4 Violent Offenders

The Manitoba Integrated Violent Offender Apprehension Unit (MIVOAU) is a collaborative effort of the WPS and RCMP D Division. MIVOAU will continue to focus on identifying, locating, and apprehending violent and prolific offenders, including suspects in serious and violent crimes and persons with outstanding arrest warrants. The unit maintains the Manitoba's Most Wanted website and assists investigative units from the RCMP and WPS, as well as external law enforcement partners.

Actions:

- Apprehend violent offenders
- Assist investigative units
- Assist other law enforcement agencies and partners to locate and apprehend violent offenders

Measures:

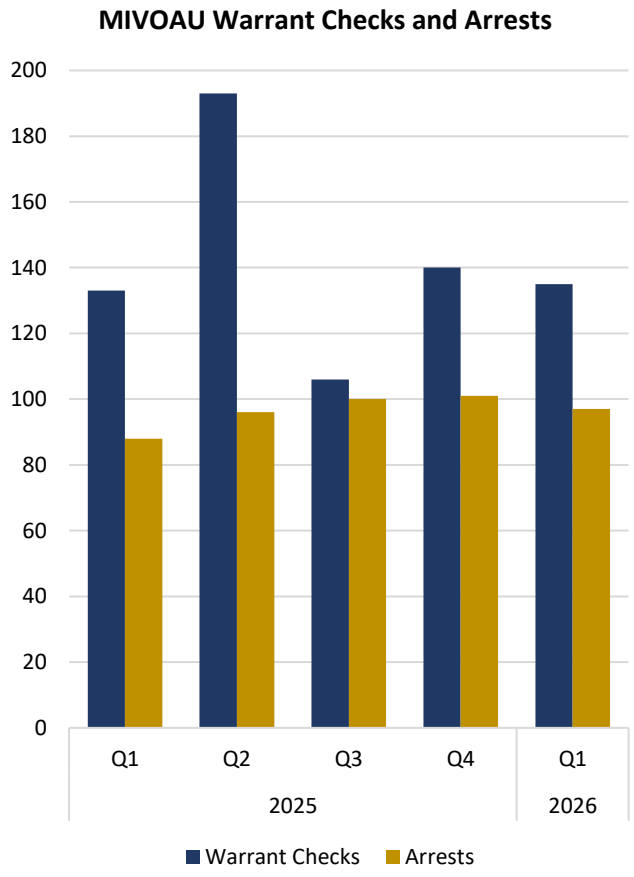
	Q1
Percentage of violent offenders apprehended while on bail, parole, or probation	80%
Number of violent offenders apprehended by MIVOAU	97
Percentage of MIVOAU arrests involving a gang member or associate	27%
Number of times MIVOAU assisted WPS or RCMP investigative units	9
Number of initiatives with external partners or other law enforcement agencies	3

Q1 Highlights:

MIVOAU works proactively with partners across Manitoba, including RCMP detachments and the Chiefs and Councils of several Indigenous communities. Through these partnerships, the Island Lake area was identified as an appropriate location for MIVOAU to deploy in Q1. The unit visited the First Nation communities of Wasagamack, Garden Hill, Red Sucker Lake, and St. Theresa Point where, with the assistance of local Indigenous leaders, MIVOAU conducted over 90 warrant checks and arrested 24 individuals.

MIVOAU also engaged in several operations with the Manitoba First Nations Police Service, including deployments to Birdtail Sioux First Nation and Sioux Valley Dakota Nation that resulted in the arrest of several high value targets in both communities.

In Q1, MIVOAU reached a significant milestone by conducting its 1,000th arrest since the unit was launched in May 2023.



1.5 Bail Compliance

In support of efforts to strengthen the bail system in the province, the WPS has established a Bail Compliance Unit (BCU) with funding from Manitoba Justice. This new unit has a service-wide mandate to enhance monitoring and enforcement in an effort to improve compliance with bail conditions. The BCU's primary focus will be to arrest offenders who pose a serious risk to public safety, including those charged with intimate partner violence offences and others who knowingly breach their release conditions.

Actions:

- Monitor compliance with bail and other release conditions
- Arrest offenders who pose a serious risk to public safety, including those charged with intimate partner violence offences and others who knowingly breach their release conditions

Measures:

	Q1
Compliance checks	
Abides	599
Breaches	283
Number of arrests by BCU	116
Percentage of total WPS arrests involving a bail breach	37.5%

Q1 Highlights:

In Q1, the BCU began an operation aimed at enhancing compliance with bail conditions that come into effect after midnight. As part of this operation, the unit conducted 114 compliance checks that led to 16 arrests and 57 individuals being submitted for warrants.

The BCU also made a number of notable arrests in Q1. During a compliance check in January, a suspect was found to be in contravention of their release conditions. When the individual was advised of their arrest, they produced a concealed knife and stabbed themselves repeatedly. BCU members used a taser to disarm the suspect and rendered lifesaving first aid.

In February, BCU members located a suspect on the Manitoba's Most Wanted list at a hotel in Winnipeg. The individual was found to be in possession of crack cocaine, methamphetamine, and a large amount of cash. They were arrested and detained.

In March, the BCU arrested four suspects who fled from a stolen vehicle in the Elmwood area. BCU members observed the stolen vehicle and were attempting to conduct a traffic stop when the driver fled at a high rate of speed. The WPS Flight Operations Unit (Air1) tracked the suspect vehicle and led ground units to its location where the occupants fled on foot. The driver, who was prohibited from driving and was the subject of an outstanding arrest warrant for failing to comply with conditions of probation, was detained in custody.

2.1 Community Engagement

The WPS will continue to build and maintain the positive relationships that are essential to community safety and well-being by encouraging community mobilization, collaborating on community-based initiatives, and consulting with a diverse range of community stakeholders. The Community Relations Division and Community Support Units housed in divisions across the WPS will support community-based events, provide crime prevention and education initiatives, and respond in a timely manner to community safety trends and concerns by actively engaging with citizens, community groups, and other organizations.

Actions:

- Foster relationships in the community, with a focus on Indigenous, newcomer, diverse, and racialized communities
- Collaborate with community partners and organizations on crime prevention and education initiatives
- Provide information and support to victims of crime
- Support community-based events and initiatives throughout the city
- Respond to emerging community safety trends and concerns

Measures:

	Q1
Number of collaborative crime prevention and education initiatives	3,200
Number of community-based events attended by WPS members	410
Number of WPS Victim Services engagements with victims of crime	1,700

Q1 Highlights:

In Q1, members of the Community Relations Division, the Executive Management Team, and several other WPS units supported a wide range of public gatherings such as the Guns n' Hoses Charity Hockey Challenge with the WFPS and officer visits to local schools in support of I Love to Read Month. Members also participated in a number of events recognizing and celebrating Black History Month, including the History Lesson and Family Day hosted by the Jamaican Cultural Centre, a job fair at the University of Winnipeg, and the BIPOC Legacy Awards Gala.





2.2 Reconciliation and Indigenous Safety

The WPS is committed to taking meaningful actions toward Reconciliation and working proactively to improve safety for Indigenous peoples. This means listening to and working with Indigenous communities to deliver policing services that meet community needs in a way that acknowledges the harms of colonialism and respects the diverse Indigenous cultures. The WPS will be guided by the principles of Reconciliation and informed by the Aboriginal Justice Inquiry (AJI), the Truth and Reconciliation Commission (TRC), the National Inquiry into Missing and Murdered Indigenous Women and Girls (NIMMIWG), and the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP). Working with WPS External Indigenous Relations Advisor Sheila North and the Indigenous Action Circle, the WPS will implement initiatives to reduce victimization of Indigenous community members in accordance with the principles of consultation and self-determination laid out in UNDRIP.

Actions:

- Foster relationships with Indigenous-led community organizations
- Work with WPS External Indigenous Relations Advisor and the Indigenous Action Circle to advance applicable recommendations of reconciliation frameworks and reduce victimization of Indigenous community members
- Investigate cases involving the trafficking and exploitation of Indigenous women and girls
- Take proactive steps to reduce the trafficking and exploitation of Indigenous women and girls
- Seek out opportunities to promote careers in law enforcement to Indigenous youth

Q1 Highlights:

A Chief's Working Group comprised of Indigenous members from across the Service was established in 2025. This group brought forward valuable perspectives informed by their lived experiences and presented recommendations for several meaningful initiatives. The first initiative focuses on the use of Eagle feathers for victims and witnesses providing statements, as well as for members affirming oaths. This work has included consultation with the Service Elder, the WPS External Indigenous Relations Advisor, and Knowledge Keepers from the Province of Manitoba. It has also involved benchmarking with justice partners, including police agencies across Canada and Manitoba Prosecutions. This important and culturally respectful initiative is expected to launch in Q2.

During Q1, work on the development of the Winnipeg Police Service's External Indigenous Advisory Circle continued. Indigenous non-government organizations and community groups have identified representatives from their organizations to participate in the Circle. Administrative planning is ongoing, including the development of terms of reference and governance structures.

Thirty percent of counter-exploitation investigations in Q1 involved Indigenous women and girls, who represent approximately six percent of the city's total population. To help address this, the Counter-Exploitation Unit (CEU) provided two information sessions on human trafficking and youth exploitation to key Cadillac Fairview employees at Polo Park. The CEU also delivered a presentation on human trafficking and sexual exploitation to a virtual conference of B.C. law enforcement and NGO partner agencies in Vancouver.

2.3 Restorative Justice

Restorative Justice provides the opportunity for both victims and offenders to be active participants in justice and accountability. The WPS is committed to supporting the goals of restorative justice by using discretion and a restorative justice approach to divert appropriate cases, including domestic disputes and youth matters, from the criminal justice system to other programs and services.

Actions:

- Monitor and divert appropriate cases
- Monitor and divert suitable domestic cases
- Enhance members' understanding of restorative justice and current practices
- Continue partnerships to facilitate the restorative justice process

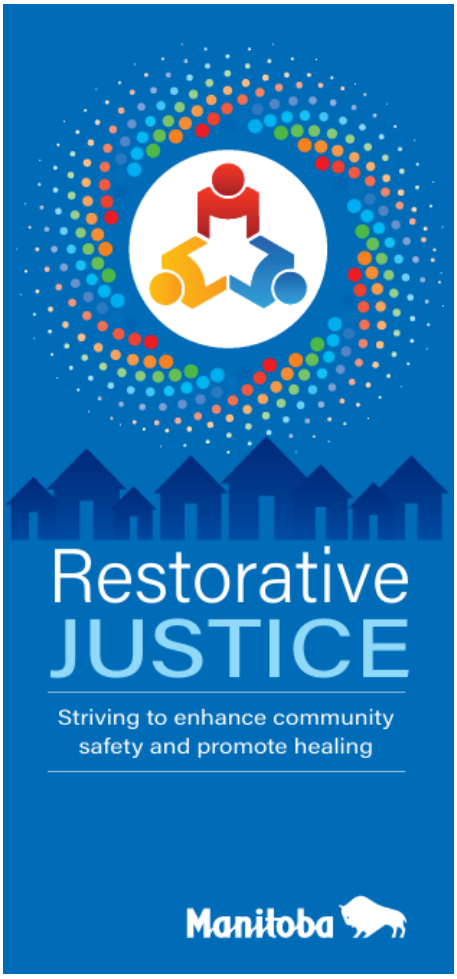
Measures:

	Q1
Number of individuals diverted (excluding domestic offences)	61
Number of individuals accused of domestic offences diverted	28
Number of restorative justice events facilitated by School Resource Officers on scene	11

Q1 Highlights:

In Q1, the WPS worked to strengthen oversight of the restorative justice program with the appointment of a new commander and a dedicated Non-Domestic Restorative Justice Coordinator. The Service also increased strategic engagement with the Restorative Justice Centre to reinforce this partnership, expand referrals, and support alignment with the program's legislated objectives.

To enhance member awareness of restorative justice programs and procedures, restorative justice was added to the core training for newly promoted and frontline operational members, which is provided through the WPS Training Academy.



2.4 Missing Persons

When a person is reported missing, locating them quickly and ensuring they are safe and well are of the utmost importance. The Manitoba Integrated Missing Persons Coordination Centre (MIMPCC) is responsible for the intake of missing persons reports and the coordination of missing persons alerts. The MIMPCC model facilitates accountability by creating a consistent intake process and improving communications between Manitoba law enforcement agencies. The MIMPCC will continue to engage with community partners to strengthen the networks that promote the work of Missing Persons investigators, while providing support to the families of missing persons. Members will also work to identify and implement proactive interventions for at-risk youth and the stakeholders that support them.

Actions:

- Manage the intake of missing persons reports and coordinate with other MB law enforcement agencies to ensure province-wide consistency in reporting
- Engage with Indigenous organizations, government agencies, and community partners to support the dissemination of missing persons reports
- Coordinate missing persons alerts, including Amber Alerts and Silver Alerts
- Support the families of missing persons through the Child and Family Services liaisons and Family Support and Resource Advocate (FSRA)
- Provide investigative support and resources to missing persons cases

Measures:

	Q1
Total number of calls for service received by the MIMPCC	13,558
Total number of missing persons incidents reported	1,941
Male/Female	538/1,403
Youth/Adult	1,266/675
Number of missing persons reports referred to Child and Family Services liaisons	73
Number of support interactions provided by the FSRA	65
Percentage of total missing persons reports involving youth in care (in Winnipeg)	60%
Percentage of total missing persons reports involving youth in care (Province-wide)	57%

Q1 Highlights:

The WPS Family Support and Resource Advocate (FSRA) took part in several key stakeholder engagements throughout Q1, including a discussion panel for the Manitoba Bar Association regarding MMIWG2S legal advocacy and a session with staff from Giganawenimaanaanig supporting the Red Dress Alert System. The FSRA also collaborated with the Infinity Women Secretariat on the development of a MMIWG2S resource guide and attended the 10th annual Healing Gathering organized by Manitoba Keewatinowi Okimakanak (MKO). This event took place in Thompson, Manitoba from March 11-13 and included representatives from various northern communities, MKO members, and families with missing loved ones. In January, the Service hosted a tour with the Bear Clan Patrol.

3.1 Alternative Response

The Alternative Response to Citizens in Crisis (ARCC) is a collaborative partnership between the WPS and Shared Health's Crisis Response Centre (CRC) through which plainclothes police officers and mental health clinicians are partnered to respond to crisis calls for police services. The combined experience, skills, and expertise of the ARCC team enable them to respond safely to calls, perform mental health assessments, develop care plans, and connect individuals and their families to supports within their communities and the healthcare system. In addition to providing 24/7 services to individuals in crisis, ARCC teams work collaboratively with agencies to provide wrap-around services for coordinated continued support. ARCC's proactive approach ensures the right assets are deployed at the right time, and reduces the demand on other frontline police resources.

Actions:

- Redirect and assign calls for service awaiting dispatch to ARCC team or other agencies to improve the outcomes for individuals experiencing mental health-related crises
- Assist other WPS units by responding to referrals and accepting hand-offs to provide mental health services to individuals in need
- Work collaboratively with agencies to provide wrap-around services and connect individuals and their families to supports within the community
- Explore opportunities to expand ARCC services and refer appropriate calls for a non-police response

Measures:

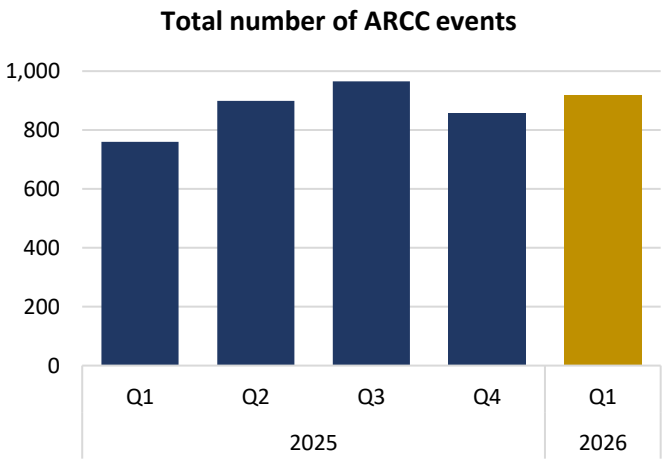
	Q1
Total number of ARCC events	917
Events awaiting dispatch that were assessed and responded to by ARCC	529
Events awaiting dispatch that ARCC reviewed and referred to another agency	29
Number of people apprehended by WPS members under *The Mental Health Act*	N/A*
Number of calls diverted to the Winnipeg Regional Health Authority's Mobile Crisis Service or the Downtown Community Safety Partnership	18

*This measure includes individuals apprehended by WPS members across the Service. A new tracking mechanism for this measure was introduced in March 2026; data will be available for Q2.

Q1 Highlights:

An additional WPS member has joined the ARCC team to assist with case review, prioritization, and task management. This support is intended to enable police and clinician members of the ARCC team to spend more time in the community.

For 92 percent of all calls responded to by the ARCC team in Q1, the subject of the call was able to remain in the community rather than being taken into custody.



3.2 Special Events

Special events such as mass assemblies, demonstrations, and protests can be of significant cultural and civic importance to the local community; however, any large-scale gathering may present safety concerns. Police must work collaboratively with community organizations, governments, and partner agencies to maintain the security of people, public spaces, and property. The Special Events Unit (SEU) is responsible for planning and coordinating the police response to major public order events. Together with Police Liaison Teams (PLT), the SEU monitors current and upcoming events to proactively communicate, educate, and de-escalate where required. Strong relationships and productive engagement with event organizers are essential to encourage gatherings that are peaceful, lawful, and safe.

Actions:

- Engage with community groups, other levels of government, and other police agencies to maintain awareness of upcoming special events
- Liaise with event organizers to identify and manage risks and ensure events are peaceful, lawful, and safe
- Coordinate police resources for response to major public order events, including mass assemblies, demonstrations, and protests
- Explore opportunities to create efficiencies in the deployment of police resources

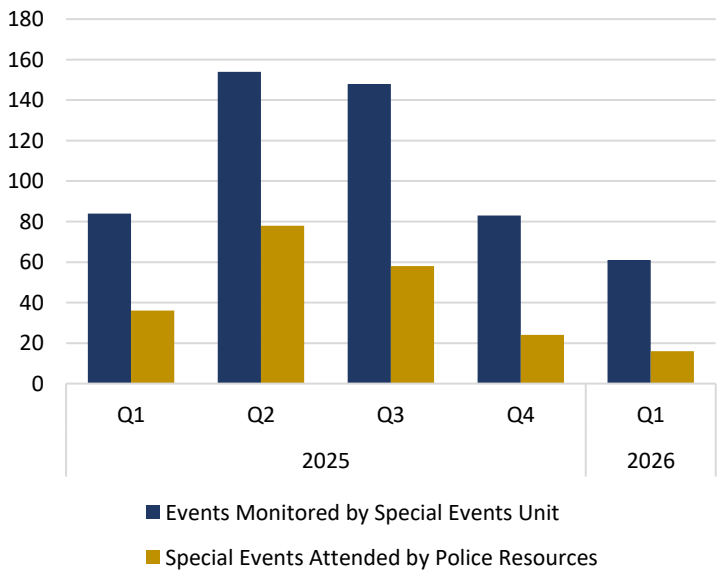
Measures:

	Q1
Number of events monitored by the SEU	61
Number of event engagements by the PLT	11
Number of special events attended by police resources	16
Number of hours of assigned police resources for special events	2,406

Q1 Highlights:

The SEU and PLT continue to work with individuals and groups to ensure events are peaceful and lawful. Officers attended several significant gatherings including rallies related to ongoing conflict in the Middle East and a pair of recent incidents involving the treatment of Indigenous people by security and customer service staff in Winnipeg businesses.

Special Events Monitored and Attended by WPS



3.3 Rapid Response

The WPS will establish a Rapid Response Unit (RRU), a versatile and comprehensive support resource for frontline policing and community safety efforts. The RRU will work collaboratively to deliver timely and strategic responses to a broad range of community safety issues. Operating across divisions, the RRU is tasked with special event support, crime suppression, call queue support, rapid response to urgent community safety concerns, and a visible uniformed presence. The RRU will be deployed based on real-time analytics, emerging crime trends, urgent and serious community concerns, and requests for support from other WPS units.

Actions:

- Identify and engage human, technical, and capital resources required to support RRU operations
- Develop appropriate policies and procedures to support the RRU mandate
- Launch the RRU
- Support other WPS units by responding to emergent and urgent community safety concerns

Q1 Highlights:

Several key milestones toward the development and launch of the Rapid Response Unit (RRU) were achieved in Q1, notably:

- A full-time Staff Sergeant was assigned to lead the RRU, and the recruitment and selection of members was completed;
- Office space in WPS Headquarters was identified;
- Personal equipment for the new unit was acquired; and
- The mandate for the RRU was established, and policy and procedure documents were drafted.



3.4 Technological Innovation

To help our members perform their work as efficiently and effectively as possible, the WPS is committed to keeping pace with technological advancements. This means adopting new tools for both frontline members and supporting units across the Service. It also means promoting efficiencies through the strategic alignment, integration, and consolidation of technical infrastructure. We will continue to identify process improvements and leverage digital technology to promote community safety and support victims of crime. This includes expansion of the Connected Officer Program to investigative units and transitioning to a long-term management framework, service-wide deployment of the Digital Evidence Management System (DEMS) and the implementation of additional DEMS tools, such as the community reporting function, and upgrades to the video recording system used in police interview rooms.

Actions:

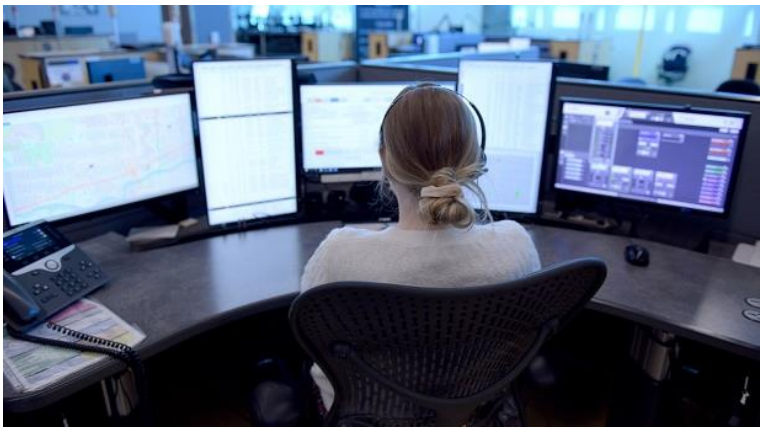
- Research existing and emerging technologies and process improvements for enhancing public safety
- Continue implementation of DEMS, including the adoption of additional DEMS functionality
- Expand the Connected Officer Program to investigative units

Measures:

	Q1
Number of audio statements produced	1,938
Number of photographs collected through mobile applications	8,594
Number of digital notes produced	34,271
Number of officers utilizing the Connected Officer Program	781
Quantity of digital evidence housed in DEMS	24,005

Q1 Highlights:
Planning for the WPS's body-worn camera pilot project was initiated in Q1. Details of the pilot are expected to be rolled out in Q2.

The WPS uses specialized hardware and software in interview rooms to capture and manage interviews with witnesses and accused persons for investigative purposes. In March, the Service started full implementation of the Axon Interview suite to replace the current program infrastructure. Under this system, all-new high-definition cameras and microphones will be fully integrated with the Service's digital evidence management system.



3.5 Strategic Call Management

The WPS will continue to seek out opportunities to enhance customer service delivery and improve efficiency through optimization of organizational design and staffing practices, and the careful deployment of police resources. We will continue to research and deploy alternative models to improve the service-wide response to non-urgent calls, allowing General Patrol units to focus their attention where it is most impactful. Opportunities to improve customer service include re-aligning resources, maintaining effective partnerships, and exploring innovative solutions to meet the demand for service.

Actions:

- Research and identify process and service improvements
- Redirect callers from the Communication Centre to appropriate resources
- Redirect and assign calls for service awaiting dispatch to other resources or police units other than General Patrol
- Continue to assess non-criminal domestic and non-violent mental health calls for service for alternate response
- Re-open report centres in district police stations

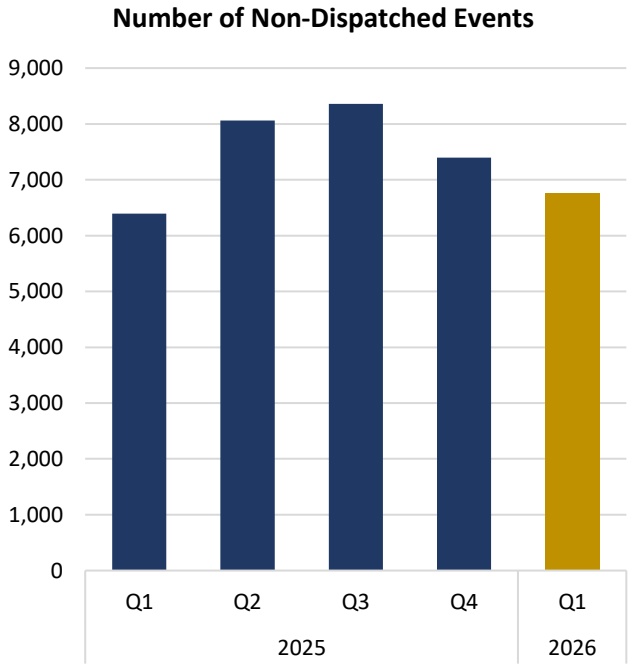
Measures:

	Q1
Average emergency call answer time (seconds)	7
Average non-emergency call answer time (seconds)	34
Number of non-dispatched events	6,769
Number of events assigned to Planned Response and responded to by units other than General Patrol	1,204

Q1 Highlights:

Planning continued for an additional General Patrol car, staffed 24 hours a day, seven days a week, to be permanently assigned to the West District area of the city to assist with growing call volumes beginning in May 2026. In the fall of this year, an additional car will also be permanently deployed to support front-line operations. Work is underway to ensure this resource is strategically placed to maximize benefit to the public and promptly respond to the area of greatest need in a meaningful and efficient way.

Planned Response resources, such as the Virtual Police Response and designated Reporting Cars, began receiving their daily assignments in a new, more directed way to ensure the right resources are put in the right place to reduce response times and provide more efficient service.



4.1 Member Health and Wellness

Police are regularly exposed to occupational stressors that can test members' resilience and create risk of injury, both physical and mental. Complex, high-stress, and resource-intensive calls can increase this risk significantly. Helping our members maintain their health and wellness is a critical part of ensuring the WPS is able to deliver reliable policing services. We will continue to provide focused attention and resources to support the physical and mental health of members and their families through the Human Resources Division, Training Division, and Behavioural Health Unit (BHU).

Actions:

- Continue BHU services to support the mental health of members and their families
- Provide health programming to support the physical health of members
- Identify and implement actions to improve workplace culture and member wellness
- Pursue opportunities to strengthen the skills that support employee wellness and resilience
- Develop tools to identify the impacts of complex, high-risk, and resource-intensive calls for service on member health and wellness, and provide proactive interventions

Measures:

	Q1
Number of mental health training/awareness initiatives	43
Number of health assessments/awareness initiatives	109
Number of members who have contact with BHU	2,476
Number of complex, high-risk, and resource-intensive calls for service	10,410
Number of tourniquets and chest seals applied	18
Number of events requiring the use of naloxone	57

Reporting Highlights:

In Q1, the C.A.R.E Culture Committee hosted several events to foster engagement and connection among WPS members. Examples include a Filipino lunch event, an evening of Bingo Bowling, and a Trivia Night.

In February, the WPS hosted two full-day seminars to provide members with strategies that will help them cope more effectively with repeated exposure to stressful and emotionally disturbing events.

The civilian employee onboarding PEER buddy program had eight partnerships in Q1 and a training session attended by 11 members. The PEER buddy program pairs each new WPS employee with a more experienced member (sworn or civilian) to assist on their first day and ease their transition into the organization.



4.2 Training, Professionalism, and Accountability

To effectively meet our mandate as a community safety partner, the WPS must act consistently with integrity in order to earn and maintain the highest level of public trust. To achieve this, the WPS will ensure our training is relevant and responsive to community needs, and that the necessary certifications are maintained across our membership. We will continue to develop and adhere to policies and procedures that reflect modern best practices in policing and provide members with the tools needed to succeed in their jobs. The expectations of members will be clear, with appropriate mechanisms in place to hold individuals at all levels of the organization accountable for their conduct and performance. The WPS will make efforts to recruit from diverse communities to ensure the Service is representative of the people we serve.

Actions:

- Ensure members have the tools and training required to perform their jobs, including all required refresher training and recertifications
- Deliver training and education that supports leadership development at all levels
- Review course content on a regular basis to ensure training addresses current needs and reflects best practices in policing
- Deliver appropriate occupational health and safety programs
- Continue recruiting efforts, including the Talent Acquisition Unit's (TAU) work in mentoring Indigenous, racialized, and female applicants through the application process

Measures:

	Q1
Number of members who have completed a course with a leadership component	359*
Percentage of new employees identifying as Indigenous, racialized, or female	67%

*These members participated in the Leading with Empathy, Accountability, and Dedication course.

Q1 Highlights:

The WPS Training Academy and Occupational Safety and Health Unit undertook a number of actions in Q1 to improve member safety, including outfitting Recruit Class #174 with a new tactical duty belt system, as well as fit-testing and issuing respiratory protection to the Evidence Control Unit, Clandestine Lab Unit, and members assigned to Ground Search and Rescue for the Brady Landfill project.

The TAU hosted a two-day Women in Policing conference in Q1. Of the 80 participants, 19 have applied for Recruit Class #175/176. The TAU also attended events at Yellowquill University College, St. John's Highschool, and the Manitoba Junior Hockey League. In an effort to improve engagement between the WPS executive and general membership, the Chief of Police met with working groups at various levels throughout the organization, including both sworn members and professional staff.

New Employee Self-Declared Equity Group Representation

