

Appendix D - Budget Detail Sheet: Phase 1 to 3 Improvements

Improvement Phase	Cost Category	Description	2027*	2028	2029	2030	2031
Phase 1: Technology & No-Show/Late Cancellation Policy							
	Computer Software (SaaS)	Spare platform enhancements annual support/hosting.	\$ 96,698	\$ 165,768	\$ 165,768	\$ 165,768	\$ 165,768
	Consultant Services	Consulting fees for eligibility process updates, guides, etc.	\$ 70,000	\$ -	\$ -	\$ -	
	Salaries and Benefits	1 FTE - WAPSO III (Operations Coordinator).	\$ 70,851	\$ 124,479	\$ 126,569	\$ 126,569	\$ 126,569
	Salaries and Benefits	1 FTE - WAPSO III (Data Analyst).	\$ 70,851	\$ 124,479	\$ 126,569	\$ 126,569	\$ 126,569
	Salaries and Benefits	2 FTE - CUPE Clerk B (R&A).	\$ 94,100	\$ 144,668	\$ 147,080	\$ 147,080	\$ 147,080
	Salaries and Benefits	1 FTE - CUPE Clerk C (CSD).	\$ 45,863	\$ 80,567	\$ 81,909	\$ 81,909	\$ 81,909
	Salaries and Benefits	0.5 FTE - CUPE Clerk C (Ops).	\$ 22,931	\$ 40,284	\$ 40,955	\$ 40,955	\$ 40,955
	Salaries and Benefits	2 FTE - CUPE Community Relations Rep (Travel Trainer).	\$ 91,726	\$ 161,112	\$ 163,818	\$ 163,818	\$ 163,818
	Salaries and Benefits	1 FTE- WAPSO III (Travel Trainer Coordinator).	\$ 69,178	\$ 121,547	\$ 123,589	\$ 123,589	\$ 123,589
<i>Phase 1 Net Operating Requirement</i>			\$ 632,198	\$ 962,904	\$ 976,257	\$ 976,257	\$ 976,257
<i>Phase 1 FTEs</i>			4.96	8.50	8.50	8.50	8.50
Phase 2: Eligibility Criteria Preparation & First-Mile/Last-Mile Pilot							
	Contracted Transit Operations (Contractor Fees)	Additional contracted Transit Plus contractor hours.	\$ -	\$ -	\$ 616,498	\$ 5,614,926	\$ 6,448,840
	Professional Services	Additional contracted Transit Plus assessment provider hours.	\$ -	\$ 27,965	\$ 87,256	\$ 90,746	\$ 90,746
	Salaries and Benefits	1 FTE - CUPE Community Relations Rep (Travel Trainer).	\$ -	\$ 80,566	\$ 81,909	\$ 81,909	\$ 81,909
	Salaries and Benefits	1 FTE - CUPE Clerk A (R&A).		\$ 61,132	\$ 62,151	\$ 62,151	\$ 62,151
	Salaries and Benefits	1 FTE- WAPSO IV (Transit Customer Experience Specialist).		\$ 136,621	\$ 138,912	\$ 138,912	\$ 138,912
<i>Phase 2 Net Operating Requirement</i>			\$ -	\$ 306,284	\$ 986,726	\$ 5,988,644	\$ 6,822,558
<i>Phase 2 FTEs</i>			0.00	3.00	3.00	3.00	3.00
Phase 3: Eligibility Criteria Launch							
	Non-Professional Services	Partnerships - orientation and mobility training and similar.			\$ 20,000	\$ 20,000	\$ 20,000
	Salaries and Benefits	1 FTE - CUPE Clerk B (Customer Service).			\$ 73,540	\$ 73,540	\$ 73,540
<i>Phase 3 Net Operating Requirement</i>			\$ -	\$ -	\$ 93,540.00	\$ 93,540.00	\$ 93,540.00
<i>Phase 3 FTEs</i>			0.0	0.0	1.0	1.0	1.0
TOTAL NET OPERATING REQUIREMENT			\$ 632,198	\$ 1,269,188	\$ 2,056,523	\$ 7,058,441	\$ 7,892,355
TOTAL NET INCREMENTAL FTEs			4.96	11.50	12.50	12.50	12.50

*June 1, 2027 is assumed start date for all 2027 FTEs and software implementation.