

WINNIPEG POLICE SERVICE

PARTNERS IN COMMUNITY SAFETY

2026 BUSINESS PLAN

Q2

Contents

Strategic Priorities and Goals 3
1.1 Downtown Safety 4
1.2 Traffic Safety 5
1.3 Gang, Gun, and Drug Enforcement 6
1.4 Violent Offenders 7
1.5 Bail Compliance 8
2.1 Community Engagement 9
2.2 Reconciliation and Indigenous Safety 10
2.3 Restorative Justice 11
2.4 Missing Persons 12
3.1 Alternative Response 13
3.2 Special Events 14
3.3 Rapid Response 15
3.4 Technological Innovation 16
4.1 Member Health and Wellness 18
4.2 Training, Professionalism, and Accountability 19



The WPS's newly deployed Truth and Reconciliation cruiser reflects the diversity of Indigenous cultures in Winnipeg. The design incorporates the seven Sacred Teachings along with various Inuit symbols such as the qajaq and ulu. Each element honours tradition, identity, and shared history.

Strategic Priorities and Goals

The Winnipeg Police Board sets the strategic direction for the overall operation of the Winnipeg Police Service based on the needs, values, and expectations of the community. The Board's direction is reflected in the Winnipeg Police Service 2026-2030 Strategic Plan, which includes a number of strategic priorities and goals. The 2026 Business Plan sets out the programs and initiatives designed to achieve those strategic priorities and goals, along with specific performance indicators to track their implementation.

1. Protect the Safety and Security of our Community

- Effective execution of core policing activities that produce demonstrable results in responding to crime and community concerns.
- Increased perceptions of safety throughout our neighbourhoods.
- Increased awareness of police activities and safety initiatives.

2. Build Community, Relationships, and Advance Reconciliation

- Strong relationships and productive collaboration that support positive outcomes in the community.
- Increased awareness and reliance on non-emergency and alternative response services that reduce demands on enforcement resources.
- Community members and partners report higher satisfaction with police interactions.

3. Deliver Responsive and Effective Services

- Police services are timely and responsive to the community's evolving needs.
- Increased use of technology and tools that provide efficient and effective services.

4. Provide a Healthy and Accountable Workplace

- Members are healthy, engaged, and able to deliver effective services.
- Community members have trust and confidence in the WPS.

1.1 Downtown Safety

The Downtown Safety Strategy responds to the community's needs with a particular focus on the Foot Patrol Zone, which includes the Sports, Hospitality, and Entertainment District (SHED) and surrounding areas, including Osborne Village, the West End, and the Exchange District. The Foot Patrol Unit (FPU) and Community Support Units, with support from the WPS Cadets, engage with the local community to build relationships. These members also provide a visible and proactive presence through regular foot patrols. Collaborations with downtown businesses and partners including the City of Winnipeg's Community Safety Team, the Downtown BIZ Patrol, and the Downtown Community Safety Partnership (DCSP) are key to reducing crime and disorder and enhancing overall community safety. The WPS will continue to adopt best practices and capitalize on new technology to improve downtown safety. The pilot of a new Daily Occurrence Reporting (DOR) tool for members working in the downtown that will assist with tracking and monitoring safety concerns and trends in the area.

Actions:

- Provide a visible and proactive foot patrol presence in the Foot Patrol Zone
- Monitor and support special events in the downtown/SHED
- Coordinate with downtown safety partners
- Engage with businesses and community members
- Pilot a Daily Occurrence Report (DOR) for members working in the downtown

Measures:

	Q1	Q2
Number of foot patrol hours in the Downtown Foot Patrol Zone	4,471	4,757
Number of events responded to by the FPU	4,044	3,901
Number of arrests in the Downtown Foot Patrol Zone*	653	510
Number of arrests made by FPU	90	52
Number of special events attended in the downtown/SHED	136	161
Number of individuals connected or referred to social supports and partner agencies	57	30
Number of business and community engagements	11	1,689+

*Excluding arrests made at WPS Headquarters

+The increase in business and community engagements is due to a new daily occurrence reporting tool that was implemented to more accurately capture the number of these interactions.

Q2 Highlights:

In June, members of the WPS executive leadership team, the Foot Patrol Unit, and the Rapid Response Unit participated in the official reopening of Air Canada Park following a nearly four-year, $3.6 million transformation. FPU is committed to working with community partners to ensure the newly designed space is safe and welcoming for everyone. This quarter, a modernized Bicycle Patrol Program was launched with the introduction of e-bikes for trained officers to increase visibility and improve access to neighbourhoods, pathways, parks, public gathering space and special events. Residents and visitors will see members on bikes not just in the Downtown Foot Patrol Zones but throughout the city. The bikes have been deployed across all four districts to offer faster, more agile patrol options in areas that can be less accessible to patrol cars.

1.2 Traffic Safety

The Traffic Safety Strategy promotes responsible driving through enforcement and education, with a focus on speeding, impaired driving, and distracted driving. The Traffic Division leads road safety education and enforcement programs with cross-divisional support throughout the WPS. Road safety is also supported through external agency partnerships, provincial and municipal legislation, and vehicle inspections that ensure compliance with relevant safety standards. The WPS will seek out opportunities to use new technologies to support road safety, including e-ticketing and modern photo radar equipment that complies with current provincial regulations.

Actions:

- Coordinate and conduct enforcement and education activities with a focus on speeding, impaired driving, and distracted driving
- Investigate serious collisions with injuries and/or fatalities
- Conduct commercial and light vehicle inspections
- Enhance enforcement through the adoption of new technology, including e-ticketing and updated photo radar equipment

Measures:

	Q1	Q2
Number of officer-enforced speeding offences	1,476	3,668
Number of speeding offences captured by mobile photo enforcement	10,594	23,129
Number of speeding and red-light offences captured by intersection safety cameras	4,806	7,280
Number of drug impaired driving offences	74	11
Number of alcohol impaired driving offences	175	198
Number of distracted driving offences	1,138	994
Number of fatal collisions investigated	4	6
Number of vehicle inspections completed	227	237
Percentage of inspections where a vehicle failed and was taken out of service	25%	17%

Q2 Highlights:

In partnership with Manitoba Public Insurance, the WPS Traffic Division ran speed safety and distracted driving enforcement campaigns in Q2. The speed safety initiative resulted in the issuance of 1,108 tickets, including 973 for speeding. The distracted driving campaign resulted in 707 tickets, including 616 for the operation of handheld electronic devices such as cell phones. To reduce the risk of a fine and licence suspension or, worse, causing a fatal crash, drivers are reminded to put away their handheld devices when they're behind the wheel. Traffic Division members also continue to intervene at gatherings promoting street racing and other dangerous driving behaviours that make our streets unsafe.



1.3 Gang, Gun, and Drug Enforcement

The WPS is committed to suppressing and disrupting organized crime and gang activity through a combination of enforcement, prevention, intervention, and education programs. Using skilled teams and specialized tools, we will address crimes involving firearms, the trafficking of illicit drugs, and gang-related violence. The WPS will continue to collaborate with other municipal, provincial, and federal law enforcement partners to increase capacity in these areas, including through expansion of the Firearms Investigative Analysis Section (FIAS).

Actions:

- Conduct short and long-term investigations focusing on known gangs and gang members
- Monitor gang members' compliance with bail, parole, and probation conditions
- Continue community engagement and collaboration with gang outreach partners to refer gang members and at-risk individuals to appropriate programs
- Support investigations of partner law enforcement agencies through expanded use of FIAS
- Conduct drug investigations

Measures:

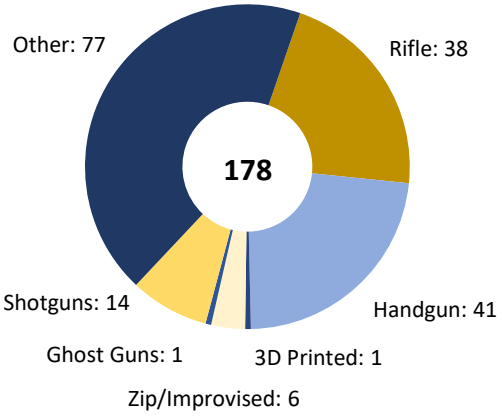
	Q1	Q2
Number of gang members and associates arrested	3	2
Number of compliance checks	56	41
Number of community engagements and social program referrals	700/292	1,137/461
Number of dispatched events involving reported firearms	446	621
Number of dispatched events involving reported firearm discharges	23	38
Number of crime guns processed through FIAS for WPS and MB partner agencies	67	82
Number of leads generated through the Canadian Integrated Ballistics Identification Network (CIBIN)	25	14

Q2 Highlights:

In Q2, WPS Gang Prevention Coordinators offered a variety of programs designed to help at-risk individuals transition away from gang life. Examples include gang tattoo removal, a boxing program run by the Spirit Horse Initiative, a men's Indigenous Drumming Circle, classes in drum making and beading, and Sweat Lodges.

The Guns, Gangs, and Drug Enforcement Unit conducted a number of operations in Q2 leading to the seizure of more than 200kg of methamphetamine, 21kg of cocaine, 21kg of cannabis, 0.72kg of fentanyl, and a variety of other controlled or illegal drugs with a combined estimated street value of $10.2 million.

Number of Crime Guns Seized by Type



1.4 Violent Offenders

The Manitoba Integrated Violent Offender Apprehension Unit (MIVOAU) is a collaborative effort of the WPS and RCMP D Division. MIVOAU will continue to focus on identifying, locating, and apprehending violent and prolific offenders, including suspects in serious and violent crimes and persons with outstanding arrest warrants. The unit maintains the Manitoba's Most Wanted website and assists investigative units from the RCMP and WPS, as well as external law enforcement partners.

Actions:

- Apprehend violent offenders
- Assist investigative units
- Assist other law enforcement agencies and partners to locate and apprehend violent offenders

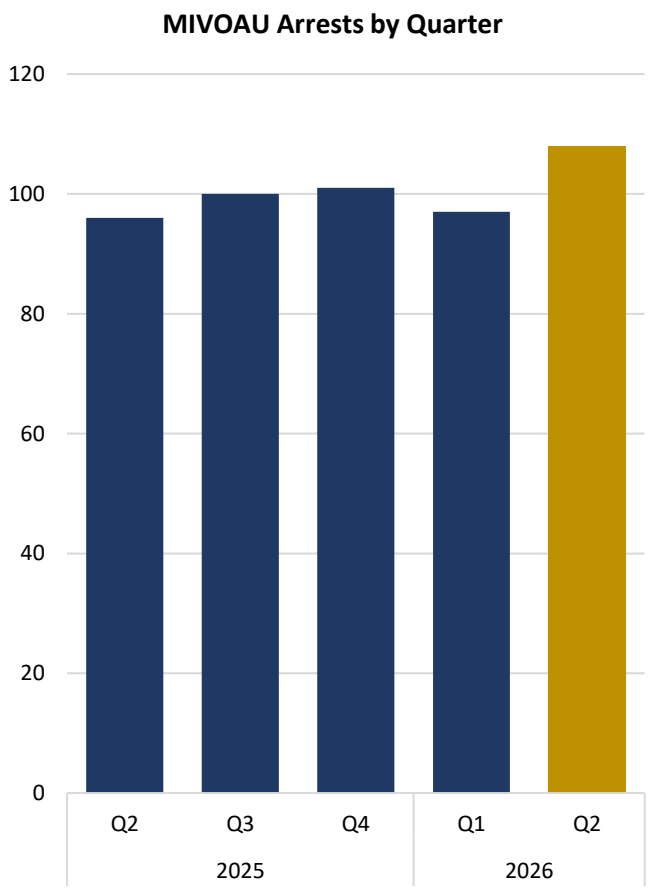
Measures:

	Q1	Q2
Percentage of violent offenders apprehended while on bail, parole, or probation	80%	72%
Number of violent offenders apprehended by MIVOAU	97	108
Percentage of MIVOAU arrests involving a gang member or associate	27%	20%
Number of times MIVOAU assisted WPS or RCMP investigative units	9	9
Number of initiatives with external partners or other law enforcement agencies	3	7

Q2 Highlights:

As an integrated unit staffed by officers from both the WPS and RCMP, MIVOAU continued its work across the province of Manitoba. In Q2, the unit deployed to Thompson and the surrounding area where it conducted a total of 22 arrests. MIVOAU also provided assistance to the Thunder Bay Police Service, the Ontario Provincial Police Sioux Lookout Detachment, the Toronto Police Service, the Manitoba First Nations Police Brokenhead Detachment, the Saskatoon Police Service, and the Halifax Regional Police.

Twenty percent of the suspects arrested by MIVOAU members in Q2 were known gang members or associates. Fifty-seven percent had at least one warrant issued by the WPS and 32 percent had at least one warrant issued by the RCMP. Approximately one third of the arrests made by MIVOAU in Q2 were for serious assaults, and ten were related to homicides.



1.5 Bail Compliance

In support of efforts to strengthen the bail system in the province, the WPS has established a Bail Compliance Unit (BCU) with funding from Manitoba Justice. This new unit has a service-wide mandate to enhance monitoring and enforcement in an effort to improve compliance with bail conditions. The BCU's primary focus will be to arrest offenders who pose a serious risk to public safety, including those charged with intimate partner violence offences and others who knowingly breach their release conditions.

Actions:

- Monitor compliance with bail and other release conditions
- Arrest offenders who pose a serious risk to public safety, including those charged with intimate partner violence offences and others who knowingly breach their release conditions

Measures:

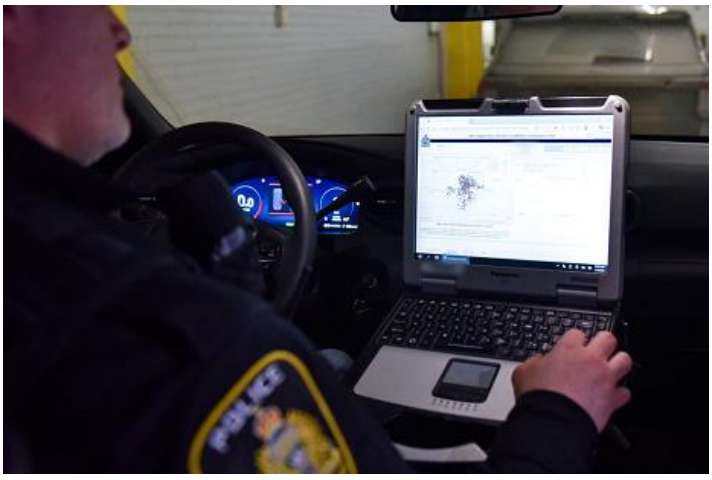
	Q1	Q2
Compliance checks		
Abides	599	518
Breaches	281	185
Number of arrests by BCU	116	106
Percentage of total WPS arrests involving a bail breach	37.5%	34.8%

Q2 Highlights:

In Q2, the BCU continued an ongoing operation aimed at enhancing compliance with bail conditions that come into effect after midnight. The unit conducted 112 compliance checks under this initiative, leading to five arrests and 14 individuals being submitted for warrants.

The BCU also ran an enforcement operation in conjunction with a large-scale combat sports event held in downtown Winnipeg. As a result, numerous gang members and associates were successfully apprehended while in breach of their bail conditions, including one individual facing an attempted murder charge and another charged with drug trafficking.

In the lead-up to the Canada Day statutory holiday, BCU members conducted 32 compliance checks, arresting three individuals and submitting seven more for warrants.



2.1 Community Engagement

The WPS will continue to build and maintain the positive relationships that are essential to community safety and well-being by encouraging community mobilization, collaborating on community-based initiatives, and consulting with a diverse range of community stakeholders. The Community Relations Division and Community Support Units housed in divisions across the WPS will support community-based events, provide crime prevention and education initiatives, and respond in a timely manner to community safety trends and concerns by actively engaging with citizens, community groups, and other organizations.

Actions:

- Foster relationships in the community, with a focus on Indigenous, newcomer, diverse, and racialized communities
- Collaborate with community partners and organizations on crime prevention and education initiatives
- Provide information and support to victims of crime
- Support community-based events and initiatives throughout the city
- Respond to emerging community safety trends and concerns

Measures:

	Q1	Q2
Number of collaborative crime prevention and education initiatives	3,200	4,402
Number of community-based events attended by WPS members	410	402
Number of WPS Victim Services engagements with victims of crime	1,700	1,657

Q2 Highlights:

In Q2, members of the Community Relations Division, the Executive Management Team, and several other WPS units supported a wide range of community events such as the WPS half marathon, the CAA School Safety Patrol Awards, Bike to Work Day, and commemorations of National Indigenous History Month. The Service was also an active participant in multiple events celebrating Pride Season, including the first ever raising of the Intersex-Inclusive Progress Pride Flag at WPS Headquarters.







2.2 Reconciliation and Indigenous Safety

The WPS is committed to taking meaningful actions toward Reconciliation and working proactively to improve safety for Indigenous peoples. This means listening to and working with Indigenous communities to deliver policing services that meet community needs in a way that acknowledges the harms of colonialism and respects the diverse Indigenous cultures. The WPS will be guided by the principles of Reconciliation and informed by the Aboriginal Justice Inquiry (AJI), the Truth and Reconciliation Commission (TRC), the National Inquiry into Missing and Murdered Indigenous Women and Girls (NIMMIWG), and the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP). Working with WPS External Indigenous Relations Advisor Sheila North and the Indigenous Action Circle, the WPS will implement initiatives to reduce victimization of Indigenous community members in accordance with the principles of consultation and self-determination laid out in UNDRIP.

Actions:

- Foster relationships with Indigenous-led community organizations
- Work with WPS External Indigenous Relations Advisor and the Indigenous Action Circle to advance applicable recommendations of reconciliation frameworks and reduce victimization of Indigenous community members
- Investigate cases involving the trafficking and exploitation of Indigenous women and girls
- Take proactive steps to reduce the trafficking and exploitation of Indigenous women and girls
- Seek out opportunities to promote careers in law enforcement to Indigenous youth

Q2 Highlights:

In Q2, the Service successfully launched a new program to facilitate the use of Eagle Feathers by victims and witnesses providing statements, as well as members affirming oaths. This project was initiated by the Chief's Working Group comprised of Indigenous members from across the Service and included consultation with the Service Elder, the WPS Indigenous Relations Advisor, and Knowledge Keepers from the Province of Manitoba.

Q2 also saw the debut of the WPS Tipi on June 21st during a ceremony at Winnipeg City Hall to mark National Indigenous Peoples Day. From harvesting trees to stripping and sanding the poles, members at all ranks from across the Service worked together under the guidance of Elders and with the WPS Indigenous Partnerships Section to construct the Tipi by hand. The experience carried a deep sense of meaning and helped to reinforce the WPS's commitment to reconciliation.



In collaboration with the Assembly of Manitoba Chiefs and Inuit community leaders, the WPS unveiled the Truth and Reconciliation Cruiser. The cruiser features original artwork by a Métis WPS officer meant to honour Indigenous cultures, teachings, and traditions. It also represents a meaningful step forward in building trust, strengthening relationships, and acknowledging the history, resilience, and contributions of Indigenous Peoples in our community.

2.3 Restorative Justice

Restorative Justice provides the opportunity for both victims and offenders to be active participants in justice and accountability. The WPS is committed to supporting the goals of restorative justice by using discretion and a restorative justice approach to divert appropriate cases, including domestic disputes and youth matters, from the criminal justice system to other programs and services.

Actions:

- Monitor and divert appropriate cases
- Monitor and divert suitable domestic cases
- Enhance members' understanding of restorative justice and current practices
- Continue partnerships to facilitate the restorative justice process

Measures:

	Q1	Q2
Number of individuals diverted (excluding domestic offences)	61	47
Number of individuals accused of domestic offences diverted	28	27
Number of restorative justice events facilitated by School Resource Officers on scene	11	1

Q2 Highlights:

In an effort to broaden the awareness of restorative justice concepts and best practices, the Service's Restorative Justice Coordinators delivered presentations to newer General Patrol members and officers returning to uniform operations, as well as new supervisors. The Coordinators also presented at shift briefings for several WPS frontline divisions.

WPS members participated in the production of a restorative justice information video that was presented to the Manitoba Association of Chiefs of Police (MACP). The video forms part of a series and is available for use by all MACP agencies for internal engagement and community education on restorative justice.



2.4 Missing Persons

When a person is reported missing, locating them quickly and ensuring they are safe and well are of the utmost importance. The Manitoba Integrated Missing Persons Coordination Centre (MIMPCC) is responsible for the intake of missing persons reports and the coordination of missing persons alerts. The MIMPCC model facilitates accountability by creating a consistent intake process and improving communications between Manitoba law enforcement agencies. The MIMPCC will continue to engage with community partners to strengthen the networks that promote the work of Missing Persons investigators, while providing support to the families of missing persons. Members will also work to identify and implement proactive interventions for at-risk youth and the stakeholders that support them.

Actions:

- Manage the intake of missing persons reports and coordinate with other MB law enforcement agencies to ensure province-wide consistency in reporting
- Engage with Indigenous organizations, government agencies, and community partners to support the dissemination of missing persons reports
- Coordinate missing persons alerts, including Amber Alerts and Silver Alerts
- Support the families of missing persons through the Child and Family Services liaisons and Family Support and Resource Advocate (FSRA)
- Provide investigative support and resources to missing persons cases

Measures:

	Q1	Q2
Total number of calls for service received by the MIMPCC	13,558	15,665
Total number of missing persons incidents reported	1,941	2,265
Male/Female	538/1,403	428/1,087
Youth/Adult	1,266/675	1,182/335
Number of missing persons reports referred to Child and Family Services liaisons	73	69
Number of support interactions provided by the FSRA	65	82
Percentage of total missing persons reports involving youth in care (in Winnipeg)	60%	62.4%
Percentage of total missing persons reports involving youth in care (Province-wide)	57%	56%

Q2 Highlights:

In April, members of the MIMPCC attended an international conference where they were asked to present on the integrated missing persons unit model used in Manitoba. The presentation garnered interest from multiple municipal police agencies and inspired further discussion on how they might deploy a similar organizational design. In Q2, the FSRA participated in several key engagements, including the Missing and Murdered Indigenous Women and Girls Walk on May 5th and the 25th annual Keeping the Fires Burning event honouring the contributions of Indigenous Elders. The FSRA and other MIMPCC members also attended Blue Jean Jacket Day in support of missing and murdered Indigenous men and boys.

3.1 Alternative Response

The Alternative Response to Citizens in Crisis (ARCC) is a collaborative partnership between the WPS and Shared Health's Crisis Response Centre (CRC) through which plainclothes police officers and mental health clinicians are partnered to respond to crisis calls for police services. The combined experience, skills, and expertise of the ARCC team enable them to respond safely to calls, perform mental health assessments, develop care plans, and connect individuals and their families to supports within their communities and the healthcare system. In addition to providing 24/7 services to individuals in crisis, ARCC teams work collaboratively with agencies to provide wrap-around services for coordinated continued support. ARCC's proactive approach ensures the right assets are deployed at the right time, and reduces the demand on other frontline police resources.

Actions:

- Redirect and assign calls for service awaiting dispatch to ARCC team or other agencies to improve the outcomes for individuals experiencing mental health-related crises
- Assist other WPS units by responding to referrals and accepting hand-offs to provide mental health services to individuals in need
- Work collaboratively with agencies to provide wrap-around services and connect individuals and their families to supports within the community
- Explore opportunities to expand ARCC services and refer appropriate calls for a non-police response

Measures:

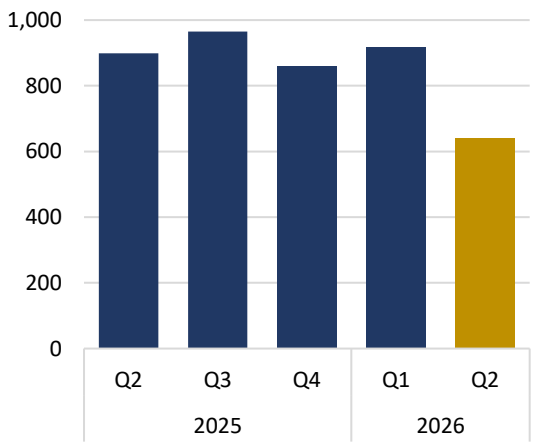
	Q1	Q2
Total number of ARCC events	917	644
Events awaiting dispatch that were assessed and responded to by ARCC	529	281
Events awaiting dispatch that ARCC reviewed and referred to another agency	29	22
Number of people apprehended under *The Mental Health Act**	N/A	195
Number of calls diverted to the Winnipeg Regional Health Authority's Mobile Crisis Service or the Downtown Community Safety Partnership	18	6

***This measure includes individuals apprehended by WPS members across the Service. A new tracking mechanism for this measure was introduced in March 2026; data will be available for Q2.

Q2 Highlights:

In Q2, East District General Patrol responded to a non-violent event involving an elderly indivdual experiencing a mental health crisis. Officers located the individual, who had locked themselves in a storage shed on the property. Several General Patrol units attended the scene. While they were able to de-escalate the situation, the individual still refused to exit the shed. At the request of General Patrol, ARCC attended the scene and was able to support officers in convincing the individual to accompany them safely to hospital without further incident.

Total number of ARCC events



3.2 Special Events

Special events such as mass assemblies, demonstrations, and protests can be of significant cultural and civic importance to the local community; however, any large-scale gathering may present safety concerns. Police must work collaboratively with community organizations, governments, and partner agencies to maintain the security of people, public spaces, and property. The Special Events Unit (SEU) is responsible for planning and coordinating the police response to major public order events. Together with Police Liaison Teams (PLT), the SEU monitors current and upcoming events to proactively communicate, educate, and de-escalate where required. Strong relationships and productive engagement with event organizers are essential to encourage gatherings that are peaceful, lawful, and safe.

Actions:

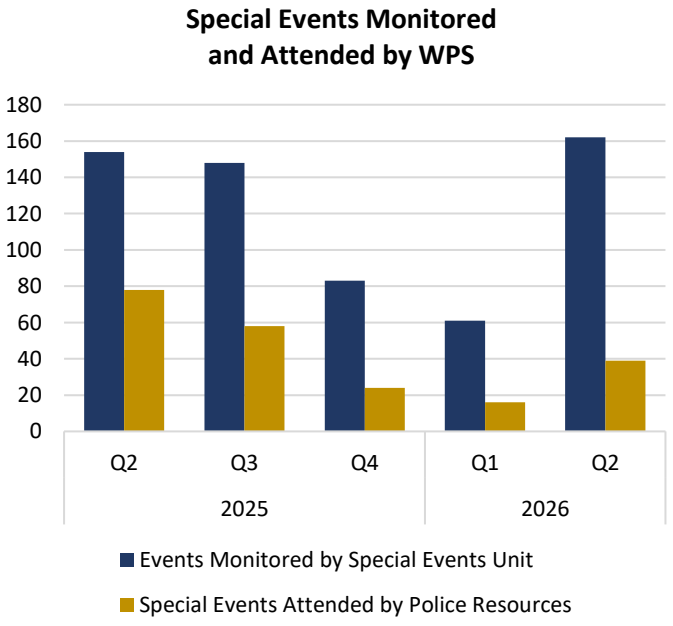
- Engage with community groups, other levels of government, and other police agencies to maintain awareness of upcoming special events
- Liaise with event organizers to identify and manage risks and ensure events are peaceful, lawful, and safe
- Coordinate police resources for response to major public order events, including mass assemblies, demonstrations, and protests
- Explore opportunities to create efficiencies in the deployment of police resources

Measures:

	Q1	Q2
Number of events monitored by the SEU	61	162
Number of event engagements by the PLT	11	11
Number of special events attended by police resources	16	39
Number of hours of assigned police resources for special events	2,406	4,169

Q2 Highlights:

The SEU and PLT continue to work with local individuals and groups to ensure public events and other gatherings in Winnipeg are conducted peacefully and in accordance with the law. Officers attended several significant gatherings in Q2, including the opening of a new exhibit at the Canadian Museum for Human Rights and events marking the National Day of Awareness for Missing and Murdered Indigenous Women, Girls, and 2SLGBTQI+ People (known as Red Dress Day).



3.3 Rapid Response

The WPS will establish a Rapid Response Unit (RRU), a versatile and comprehensive support resource for frontline policing and community safety efforts. The RRU will work collaboratively to deliver timely and strategic responses to a broad range of community safety issues. Operating across divisions, the RRU is tasked with special event support, crime suppression, call queue support, rapid response to urgent community safety concerns, and a visible uniformed presence. The RRU will be deployed based on real-time analytics, emerging crime trends, urgent and serious community concerns, and requests for support from other WPS units.

Actions:

- Identify and engage human, technical, and capital resources required to support RRU operations
- Develop appropriate policies and procedures to support the RRU mandate
- Launch the RRU
- Support other WPS units by responding to emergent and urgent community safety concerns

Measures:

	Q1	Q2
Number of special events attended by RRU	N/A*	15
Number of citizen-generated calls taken from the call queue by RRU	N/A*	940
Number of proactive officer-initiated events generated by RRU	N/A*	1,097

*The RRU was launched on May 3rd, 2026. Therefore, no data is available for Q1. Q2 figures include events from May 3rd to June 30th, 2026.

Q2 Highlights:

The RRU became fully operational in Q2, with the unit's inaugural deployment occurring on May 3rd in support of the WPS Half-Marathon. Since then, the unit has attended more than 2,000 events, including 940 citizen-generated calls for service and 1,097 proactive officer-initiated events. The RRU has also attended 15 special events, including Blue Jean Jacket Day, the 2026 Art City Parade, and the Hi Neighbour Festival.

When not providing direct support to designated special events, RRU members continue to engage in proactive work that relieves pressure on frontline units and provides a visible presence in the community. In Q2, the RRU supported projects focusing on transit safety, retail theft, and open drug use and trafficking in areas where there have been ongoing concerns related to crime and social disorder.



3.4 Technological Innovation

To help our members perform their work as efficiently and effectively as possible, the WPS is committed to keeping pace with technological advancements. This means adopting new tools for both frontline members and supporting units across the Service. It also means promoting efficiencies through the strategic alignment, integration, and consolidation of technical infrastructure. We will continue to identify process improvements and leverage digital technology to promote community safety and support victims of crime. This includes expansion of the Connected Officer Program to investigative units and transitioning to a long-term management framework, service-wide deployment of the Digital Evidence Management System (DEMS) and the implementation of additional DEMS tools, such as the community reporting function, and upgrades to the video recording system used in police interview rooms.

Actions:

- Research existing and emerging technologies and process improvements for enhancing public safety
- Continue implementation of DEMS, including the adoption of additional DEMS functionality
- Expand the Connected Officer Program to investigative units

Measures:

	Q1	Q2
Number of audio statements produced	1,938	2,274
Number of photographs collected through mobile applications	8,594	11,899
Number of digital notes produced	34,271	39,577
Number of officers utilizing the Connected Officer Program	781	1,042
Quantity of digital evidence housed in DEMS	24,005	35,240

Q2 Highlights:

The Connected Officer Program equips WPS officers with smartphones capable of collecting digital evidence and accessing police databases remotely, providing them with the tools to stay connected, work more efficiently and spend more time serving the citizens of Winnipeg. In Q2, work was completed to expand the use of Service's DEMS to the COP smartphones.

On June 10th, the WPS launched a six-month body-worn camera pilot project. Through this pilot, the Service will observe how effectively the Axon Body 4 camera functions in the Winnipeg policing environment and assess its potential to support transparency, accountability, investigative outcomes, and improved safety for the public and police.



3.5 Strategic Call Management

The WPS will continue to seek out opportunities to enhance customer service delivery and improve efficiency through optimization of organizational design and staffing practices, and the careful deployment of police resources. We will continue to research and deploy alternative models to improve the service-wide response to non-urgent calls, allowing General Patrol units to focus their attention where it is most impactful. Opportunities to improve customer service include re-aligning resources, maintaining effective partnerships, and exploring innovative solutions to meet the demand for service.

Actions:

- Research and identify process and service improvements
- Redirect callers from the Communication Centre to appropriate resources
- Redirect and assign calls for service awaiting dispatch to other resources or police units other than General Patrol
- Continue to assess non-criminal domestic and non-violent mental health calls for service for alternate response
- Re-open report centres in district police stations

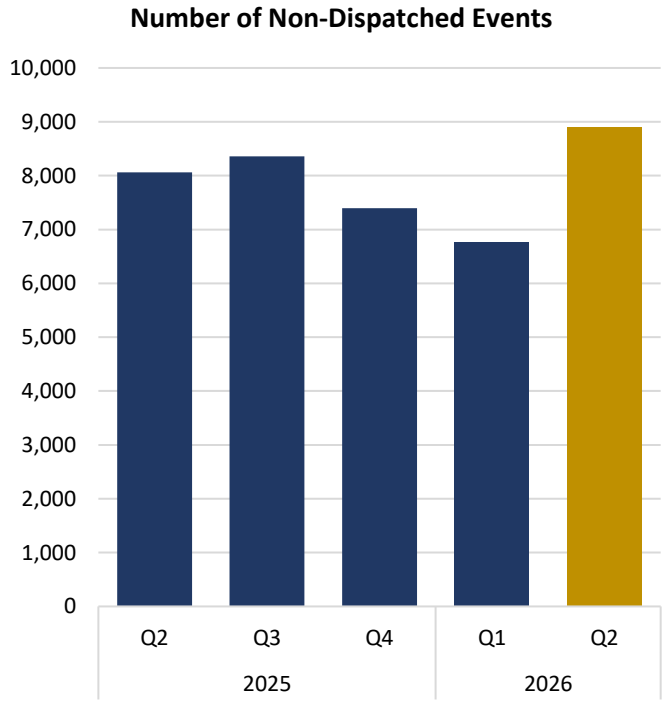
Measures:

	Q1	Q2
Average emergency call answer time (seconds)	7	9
Average non-emergency call answer time (seconds)	34	62
Number of non-dispatched events	6,769	8,909
Number of events assigned to Planned Response and responded to by units other than General Patrol	1,204	1,898

Q2 Highlights:

On June 29th, a new patrol car was permanently added in the West District. The WPS also began piloting a new deployment model for the patrol cars in the district. These changes are anticipated to support more timely event responses and increased capacity for proactive patrolling in the district.

In Q2, the Domestic Violence Intervention Team closed 225 non-criminal domestic events that were awaiting dispatch of other frontline units. This represents 97 percent of the total events assigned to the team.



4.1 Member Health and Wellness

Police are regularly exposed to occupational stressors that can test members' resilience and create risk of injury, both physical and mental. Complex, high-stress, and resource-intensive calls can increase this risk significantly. Helping our members maintain their health and wellness is a critical part of ensuring the WPS is able to deliver reliable policing services. We will continue to provide focused attention and resources to support the physical and mental health of members and their families through the Human Resources Division, Training Division, and Behavioural Health Unit (BHU).

Actions:

- Continue BHU services to support the mental health of members and their families
- Provide health programming to support the physical health of members
- Identify and implement actions to improve workplace culture and member wellness
- Pursue opportunities to strengthen the skills that support employee wellness and resilience
- Develop tools to identify the impacts of complex, high-risk, and resource-intensive calls for service on member health and wellness, and provide proactive interventions

Measures:

	Q1	Q2
Number of mental health training/awareness initiatives	43	50
Number of health assessments/awareness initiatives	109	108
Number of member contacts with BHU	2,476	2,391
Number of complex, high-risk, and resource-intensive calls for service	10,410	10,919
Number of tourniquets and chest seals applied	18	62
Number of naloxone doses administered	57	92

Q2 Highlights:

In Q2, the Behavioural Health Unit hosted family nights for members of Recruit Class #174. The evening included advice for WPS members' families from the Service's Psychologist and Mental Health Clinician, insights from a guest speaker on how critical incidents can impact members' families, an introduction to outside resources offered through the Service's external healthcare providers, and a guest speaker who provided information on spouse/family peer assistance options. A similar session was held for Cadet/Central Processing Officer Class #3.

The civilian employee onboarding PEER buddy program coordinated 13 partnerships in Q2. The PEER buddy program pairs each new WPS employee with a more experienced member (sworn or civilian professional staff) to assist on their first day and ease their transition into the organization.

The C.A.R.E Culture Committee hosted several events to foster engagement and connection among WPS members. Examples include a BBQ at the North District Station and a Filipino breakfast event at WPS Headquarters.



4.2 Training, Professionalism, and Accountability

To effectively meet our mandate as a community safety partner, the WPS must act consistently with integrity in order to earn and maintain the highest level of public trust. To achieve this, the WPS will ensure our training is relevant and responsive to community needs, and that the necessary certifications are maintained across our membership. We will continue to develop and adhere to policies and procedures that reflect modern best practices in policing and provide members with the tools needed to succeed in their jobs. The expectations of members will be clear, with appropriate mechanisms in place to hold individuals at all levels of the organization accountable for their conduct and performance. The WPS will make efforts to recruit from diverse communities to ensure the Service is representative of the people we serve.

Actions:

- Ensure members have the tools and training required to perform their jobs, including all required refresher training and recertifications
- Deliver training and education that supports leadership development at all levels
- Review course content on a regular basis to ensure training addresses current needs and reflects best practices in policing
- Deliver appropriate occupational health and safety programs
- Continue recruiting efforts, including the Talent Acquisition Unit's (TAU) work in mentoring Indigenous, racialized, and female applicants through the application process

Measures:

	Q1	Q2
Number of members who have completed a course with a leadership component	359	97
Percentage of new employees identifying as Indigenous, racialized, or female	67%	78%

Q2 Highlights:
In Q2, the Officer Safety Unit trained 903 WPS officers on the new Taser 10 platform, while the Training Academy offered a number of courses covering topics such as criminal investigations, uniform operations, interview and interrogation techniques, supervisory skills for newly promoted members and field training officers, human trafficking and sexual exploitation, and gang dynamics. Six members attended the Canadian Police College in Ottawa for courses in forensic identification, explosives validation, and critical incident command. The TAU expanded its mentorship program by recruiting seven new volunteer mentors from across the Service. The TAU also hosted three evening sessions to help applicants preparing for their panel interviews and continued the initial planning work for upcoming projects focused on Indigenous policing and public safety career opportunities for women.

New Employee Self-Declared Equity Group Representation

