REPORTS

294. From the Chief of Police
Report 2002/07/12

Personnel Matter impacting on WPS 2003 Budget - (Increase in Complement of The Winnipeg Police Service)
File GP-1.19 (Vol. 16)

Recommending:

1. That the service provided in Division 11 area be enhanced by adding 3 police members to each of the 6 shifts.

2. That the total police complement be increased by 18 members.

3. That funds for resourcing this initiative be referred to the 2003 Budget process.

Moved by Councillor Eadie,
That the recommendations be concurred in and a Clause forwarded to Council.

Carried

Re: **Personnel Matter impacting on WPS 2003 Budget**

For submission to: **Executive Policy Committee**

Original report signed by: J.J. Ewatski

Report date: July 12, 2002

In camera item: **NO**

Recommendation(s):

1. That the service provided in Division 11 area be enhanced by adding 3 police members to each of the 6 shifts.
2. That the total police complement be increased by 18 members.
3. That funds for resourcing this initiative be referred to the 2003 Budget process.

Report Summary

Key Issues:

- The calls for service in Division 11 are significantly higher.
- The level of difficulty, and time required to conclude a call for service is higher in Division 11. The cumulative impact of higher calls for service and degree of difficulty result in longer queue times (time waiting for a car to be dispatched).

Implications of the Recommendation(s):

General Implications

ð None

ð For the organization overall and/or for other departments

X For the community and/or organizations external to the City of Winnipeg

ð Involves a multi-year contract

Comment: Enhanced policing service in Division 11.

Policy implications

X No

ð Yes

Comment:

Financial Implications

ð Within approved current and/or capital budget

X Current and/or capital budget adjustment required

Comment: Costs associated with 18 additional police members, required equipment and 2 cruiser cars. It is anticipated that the source of funding for the additional resources will be off-set from photo technology revenues.

Report

Recommendation(s):

1. That the service provided in Division 11 area be enhanced by adding 3 police members to each of the 6 shifts.
2. That the total police complement be increased by 18 members.
3. That funds for resourcing this initiative be referred to the 2003 Budget process.

Reason for the report:
Council approval is required to increase the complement.

History:
Division 11 is commonly known as the downtown and surrounding areas. The actual geographical location is the Red River to the East, Assiniboine River to the South, Arlington Street to the West, and Logan Avenue to the North.

The ability to adequately field calls for service in a timely fashion continues to be a vital component of policing, and acts as the cornerstone in providing quality police service. Beyond responding for calls for service, Division 11 has also implemented community based policing strategies by utilizing neighborhood foots patrols, and staffing 3 service centers. These efforts require support and commitment to provide a diversified police response. Despite the long- term gains of community based policing, the calls for service, and the level of difficulty of these calls requires general patrol members to respond. By comparison to 1981, the 2001 calls for service have

increased by 45,000 and the general patrol complement has **decreased by 11**. A significant and steady increase in response times to emergency and priority 1 calls clearly indicates the impact of both the quantity and quality matters the Service faces. Thus the state of the general patrol, which includes road and traffic safety initiatives, has been burdened for well over a decade.

A number of studies have reaffirmed the need for further resources such as the 1992 Audit, the Carruthers Shaw and Partners study completed in 1995, the Operational Review Committee of the WPS (2000), and the Progestic International Inc. report (2000).

Several changes in resources, strategies, and process initiatives have occurred since 1992. The initiatives have been of assistance in supporting general patrol, however the sheer volume and increasing number of calls for service remain a concern. See Appendix 1.

Not demonstrated in Appendix 1 is the increased amount of time needed to complete calls. Policing has experienced radical changes since 1981. The natural evolution of laws, policies, and societies expectations have seriously impacted on the length of time each call requires. Such policies and legislations include:

- Charter or Rights
- Zero tolerance policy (Domestic Violence)
- Firearms Legislation Bill C16
- Feeney Warrants
- Report writing requirements
- Video taping suspect and victims interviews
- Evidence gathering and testing

The increase in response time for emergency and priority 1 calls provide a clearer understanding of the total impact. It now requires twice as long to respond to emergency calls as compared to 1997 as shown in Appendix 2. Over the past 3 years the response time continues to escalate at a substantial rate. See Appendix 2.

Discussion:
In October 2001 a workload analysis was completed for the entire city. Of the 231 defined neighborhoods, 28 were sighted as requiring 50% of the entire workload for the service.

Distribution of High-Workload Neighborhoods	
Division	**# of High-Workload Neighborhoods**
11	17
12	1
13	6
14	2
15	1
16	1

As outlined in the study, 17 of the 28 neighborhoods are within Division 11. A closer review of the workload analysis clearly shows there is a higher proportion of domestic calls within Division 11. The 2002 analysis (January - May) show Division 11 responds to 35% of all domestics within the city, yet have the smallest geographical area. See Appendix 3.

The workload analysis also validates the daily reliance Division 11 police members have on their neighboring officers. Officers assigned to surrounding Divisions are frequently reassigned to calls within Division 11. Continued use of additional resources hampers service delivery in other areas of the city.

The Service is committed to the philosophy of community based policing and thereby appreciate the value of having an active and visible presence. The flexibility of deploying the additional resources will provide the support necessary to enhance the public's sense of safety within the area.

While funding for this initiative is referred to the 2003 budget process, it is anticipated that the source of funding will be off-set from photo technology revenues.

Financial Impact Statement:

Project Name: Enhanced Police Services

Date: June 18, 2002 First Year of Program **2003**

	2003	2004	2005	2006	2007
Capital					
Capital Expenditures Required					
Less: Existing Budgeted Costs					
Additional Capital Budget Required	$ -	$ -	$ -	$ -	$ -
Funding Sources:					
Debt - Internal					
Debt - External					
Grants (Enter Description Here)					
Reserves, Equity, Surplus					
Other - Enter Description Here					
Total Funding	$ -	$ -	$ -	$ -	$ -
Total Additional Capital Budget Required	$ -				
Total Additional Debt Required	$ -				
Current Expenditures/Revenues					
Direct Costs	$ 771,997	$ 748,856	$ 811,388	$ 996,732	$ 1,125,676
Less: Incremental Revenue/Recovery					
Net Cost/(Benefit)	$ 771,997	$ 748,856	$ 811,388	$ 996,732	$ 1,125,676
Less: Existing Budget Amounts					
Net Budget Adjustment Required	$ 771,997	$ 748,856	$ 811,388	$ 996,732	$ 1,125,676

Additional Comments: Assumes start date of 03/01/01 and salaries, vehicle cost and vehicle operating cost increase 2% per year. Also assumes patrol vehicle useful life is 3 years (replaced in 2006).

G. Hammond
Manager of Finance/Controller

In preparing this report, there was consultation with and concurrence by: N/A

This Report Submitted By:

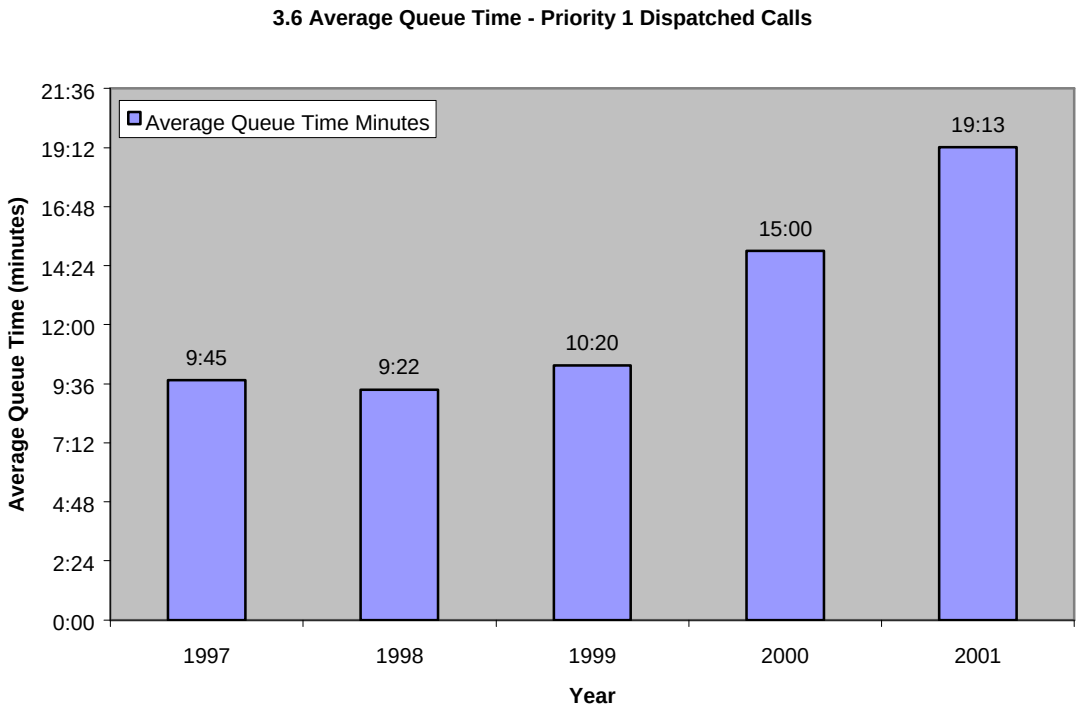
Department: Winnipeg Police Service
Division: Operational Development and Support Division
Prepared by: P. Rentz
985-5868
File No.

Appendix 1

	1981	2001	Increase	% Increase
Winnipeg population	580,299	631,700	51,401	***8%***
Reported crime	66,136	72,411	6,512	***9%***
Calls for service	190,000	263,024	73,024	***38%***
Calls dispatched	122,550	167,914	45,364	***37%***
General Patrol Personnel	497	486	Decrease -11	***Decrease -2.2%***

161,031 163,928 164,732 166,902 167,914

Appendix 2



Appendix 3

2002 Domestic Violence Workload Analysis

District	1	2	3	4	5	6	Total
Number of calls	4,858	1,073	3,781	1,834	1,218	1,634	14,398
Hours Required in 2002	14,380	3,122	10,133	5,135	3,483	4,788	41,034